DriverConnect
Portal Help

Software Release 6.0

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About DriverConnect

DriverConnect is an integrated platform that consists of the DriverConnect app installed on an Android™-based device (a tablet or a smartphone), a cloud-based web portal, and a Rand McNally ELD.

The ELD automatically gathers driving data and sends the data to an Android™ device or tablet over Bluetooth®. DriverConnect uses an internet connection (cellular or Wi-Fi™) from the Android™ device to store that data in a cloud-based online account. You can access this data through the DriverConnect portal.

The DriverConnect Portal:

- Automatically calculates drivers' Hours of Service (HOS).
- Displays work timers that tell you how long you have left in your driving session, shift, day, and work week.
- Displays break timers that calculate time left in your break, and how long until your work cycle restarts.
- Displays gauges with details about your engine's performance.
- Creates driving logs for Law Enforcement Officer (LEO) inspections.
- Allows messaging services between drivers and fleet managers.
- Stores more than 6 months of driving logs in the DriverConnect portal.
- Provides certifiable Driver-Vehicle Inspection Reports (DVIR).
- Automatically tracks your state-to-state driving for IFTA reporting.
- Allows you to take and store a photo of your fuel invoice.
- Provides forms-based workflows for completing common tasks.

Terminology

These terms are used throughout this guide:

- **ELD** is short for Electronic Logging Device. An ELD connects directly to your truck and send information over Bluetooth® to your Android™ device or tablet. **Your ELD** refers to the specific Rand McNally ELD installed in your vehicle, such as the ELD 50 or DC 200.
- An **Android™ Device** means the Android™-based smartphone or tablet on which you have installed and use the DriverConnect app.
- **HOS** means your Hours of Service. This is the amount of time spent On Duty, Driving, in the Sleeper Berth, and Off Duty.
- A **DVIR** is a Driver-Vehicle Inspection Report. You need to complete one before and after each driving session.
- **IFTA** is the International Fuel Tax Agreement. DriverConnect automatically tracks your state-to-state driving for easier IFTA reporting.
- The **Fleet Manager** is the individual at your organization who typically interacts with drivers by managing logs and reports, performing dispatch, etc.
- The **DriverConnect app** is the Android™-based component of DriverConnect that allows drivers to log HOS, create DVIRs, and use built-in messaging functions to communicate with other members of the fleet.

Important Note

This user manual includes instructions for all DriverConnect Portal functions. Images used in the following chapters are for example purposes only. Certain functions may not be applicable based on your subscription level.

How Do I...?

Common Functions in the DriverConnect Portal

These questions provide a quick overview on how to do basic tasks in the DriverConnect portal.

Note: *Some functions may not be available, depending on your company's subscription level and your individual access level.*

All Users

How do I change my personal information, such as my name, email, or Driver ID?

Click your name in the menu bar, and select Profile (page 126). Make the changes you need and click **Update**.

How do I send messages?

Click the **Messaging** tab in the menu bar.

On the Chats Tab (page 148), click a contact's name or **New Chat** to open e messaging window. Or, on the **Contacts** tab, click a contact's name to open a new message.

Type a message and click the **Send** button.

How do I manage my contacts?

Manage contacts from the Contacts Tab (page 151). Contacts are uploaded automatically and include all drivers and managers in your terminal or fleet. You can create group contacts, where you can send and receive messages from multiple people at once. Use the **Contacts** tab and click **Create New Group** to get started.

How do I view my truck's location?

When you open the Mapping page (page 15), the map defaults to showing the last recorded location of your truck. The map also shows breadcrumbs (which mark the path you have driven) for the truck's movements over a defined time period.

How do I view my Hours of Service (HOS)?

To view a snapshot of current HOS values, click **Compliance** in the menu bar, and select **Snapshot**. The Snapshot page (page 79) displays HOS information for the last 8 days.

You can also select Hours of Service (page 83) from the **Compliance** menu. Enter a date range and click **Search**. The results show an overview of the HOS for each day. Click a row of the results table to display a detailed report that shows your HOS in a graphical format.

How do I view my driving events?

Click **Analytics** in the menu bar, and select Events (page 119). The **Events** page displays all events, including driving events.

How do I view a Driver-Vehicle Inspection Report (DVIR)?

In the **Compliance** menu, select Vehicle Inspections (page 83). Enter a date range and click **Search**. Click the text in a returned record to display the report.

How do I find information for IFTA reporting?

Note: *You must have a subscription to the Core plan to access these functions.*

In the Fuel Taxes menu, you can access the select State Mileage (page 110), State Crossings (page 113), and Fuel Purchase (page 115) menu options. The State Mileage page displays miles driven per state. The State Crossings page shows when state lines were crossed by each vehicle. The Fuel Purchase page displays fuel purchases logged in the DriverConnect app.

You can use the information from these pages to complete your IFTA reporting.

How do I format a report?

In a report, you can apply Formatting (page 168), Show/Hide Columns (page 172), use column Sorting (page 175), and/or Apply a Column Filter (page 173). Click in a column to access the Advanced Options menu (page 167). Choose an option and apply the changes.

When you format a report and then export it, the formatting changes you make on the screen are also exported.

How do I create a .PDF or Excel report?

To Export a Report (page 166), look for the PDF and Excel icons in the upper right corner ( ). Click an icon to create an exported report.

Note: *The report will display exactly what appears on your screen, including the date range and all formatting options selected.*

Terminal Managers

How do I change my terminal information?

Click your name in the menu bar, and select Terminal Info (page 138). Make the changes you need and click **Update**.

How do I view my drivers?

Click the **Management** link in the menu bar, then Users (page 42). Changes to user profiles must be made by the fleet manager.

How do I view my drivers' driving events?

Driving Events (page 119) are recorded duty status changes and unsafe driving conditions. Click **Analytics** in the menu bar and select Events. The **Events** page displays driving events.

How do I view my vehicles?

Click the **Management** link in the menu bar, then Tractors (page 55). This page displays all vehicle numbers recorded by drivers through the DriverConnect app.

How do I view ELDs registered to my terminal?

Click the **Management** link in the menu bar, then Devices (page 51).

How do I use driver and vehicle groups?

Use the Groups page (57) to add drivers or vehicles into a group for quick searches. Click **Management** in the menu bar and select Groups. Click **+New Group** to create a new group or click on an existing group to edit. Select or deselect group members from the left column and click **Create** (or **Update**).

Fleet Managers

How do I change my subscription?

Click your name in the menu bar, and select Subscription (page 141). Click **Manage** to change your subscription level.

How do I add another ELD to my company?

Click your name in the menu bar, and select Subscription (page 141). Click **Add Device** to enter additional ELD serial numbers and add them to your fleet.

You can view the ELDs already registered to your fleet by clicking the **Management** link in the menu bar, then Devices (page 51).

How do I send destinations/stops to a driver?

Use the Route function (Page 35) within the **Mapping link** to create multi-stop trips. You can then send a destination (or multiples) to a driver using the Messaging function.

How do I view my drivers' driving events?

Driving Events (page 119) are recorded duty status changes and unsafe driving conditions. Click **Analytics** in the menu bar and select Events. The **Events** page displays driving events.

How do I add a new driver or terminal manager?

Click the **Management** link in the menu bar, then Users (page 42). Click **+New User**.

You can select **Driver** or **Terminal Manager** in the **Select Role** dropdown.

How do I view my vehicles?

Click the **Management** link in the menu bar, then Tractors (page 55). This page includes all vehicles (Tractor numbers) recorded by drivers through the DriverConnect app. Click a vehicle to assign it to a new terminal.

How do I manage my drivers and terminal managers?

Click the **Management** link in the menu bar, and select Users (page 42). Make the changes you need and click **Update**.

You can also click the **–** in a user's row to delete that user.

How do I assign a driver to a terminal?

Click the **Management** link in the menu bar, and select Users (page 42). Select a new terminal from the **Terminal** dropdown. Click **Update**.

How do I create and manage terminals?

Click **Management** in the menu bar, and select Terminal (page 63). Click **+Terminal** to create a new one.

You can manage your terminal by clicking the text in a row. Make the changes you need and click **Update**.

You can also click the **–** in a row to delete that terminal.

How do I use driver and vehicle groups?

Use the Groups page (57) to add drivers or vehicles into a group for quick searches. Click **Management** in the menu bar and select Groups. Click **+New Group** to create a new group or click on an existing group to edit. Select or deselect group members from the left column and click **Create** (or **Update**).

How do I create a new workflow?

Click the **Management** link in the menu bar, and select Workflow (page 63). Click **+Create New**.

How do I edit a workflow?

Click the **Management** link in the menu bar, and select Workflow (page 63). Click a row. In the **Action** dropdown menu, select **Edit**.

How do I send a form to a driver?

Click the **Messaging** tab in the menu bar, and click the Chats Tab (page 148). Click the paperclip icon, select **Form**, and choose a form to send from the dropdown menu.

How do I send a workflow to a driver?

Click the **Messaging** tab in the menu bar, and click the Workflow Tab (page 157). Click **+New Workflow**. Select a driver and a workflow, enter completion times, and click **Send Workflow**.

How do I view the status of a workflow?

Click the **Messaging** tab in the menu bar, and click the Workflow Tab (page 157). The workflows in progress display, with statuses for each task and the workflow overall.

Click a workflow in progress to view information, including completed forms.

How do I change my company information?

Click your name in the menu bar, and select Company Info (page 131). Make the changes you need and click **Update**.

User Dashboard

The **Mapping** page displays upon login. This is your dashboard and allows you to track the location and movement of your truck(s).

Mapping

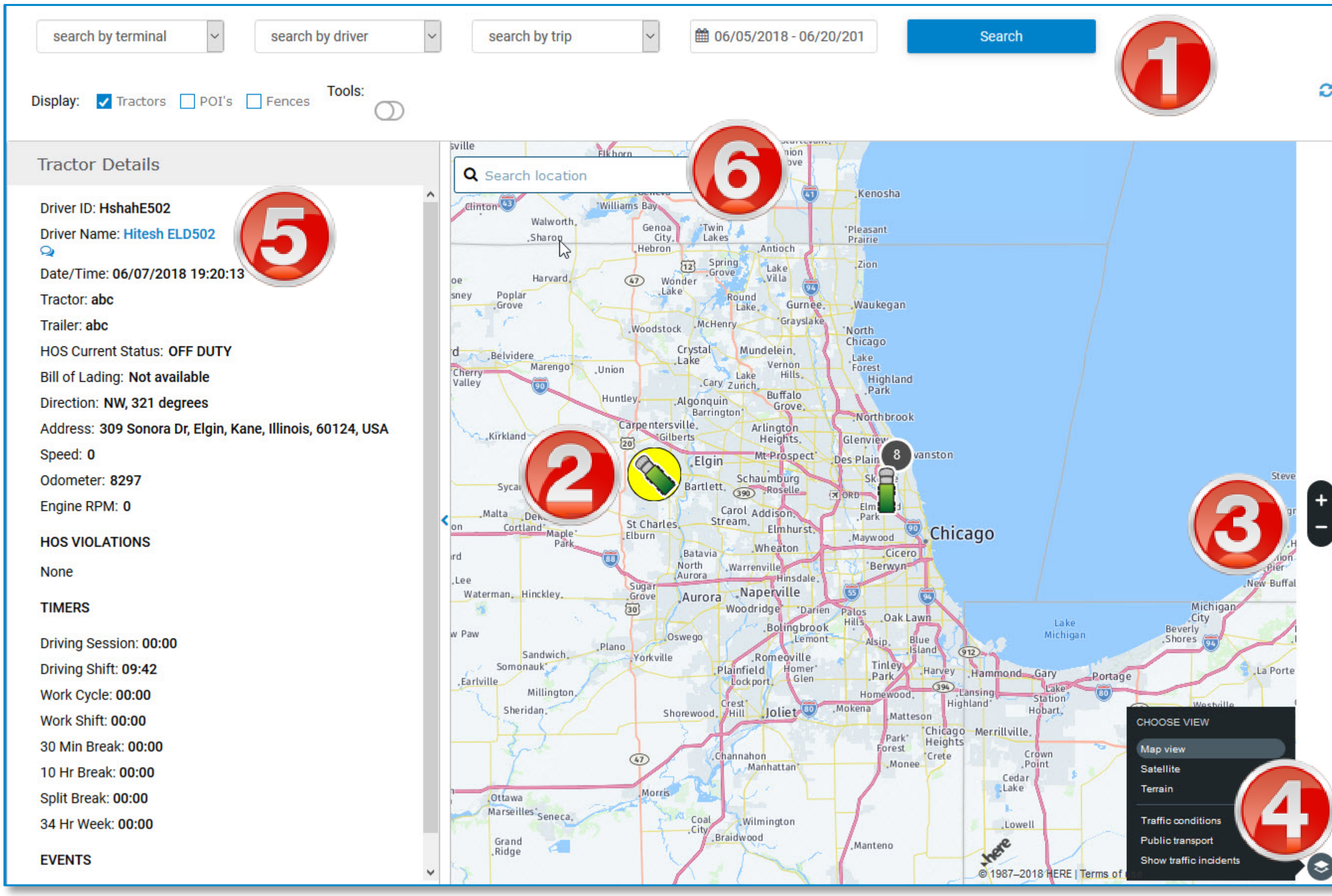
The **Mapping** page is the first page you see when you log in to DriverConnect. This page displays a map showing the most recent location of each vehicle registered to you.

When connected to the internet, the DriverConnect app sends location information to the portal. This includes the truck's current (most recent) location, previous locations, HOS timers, and events. See below for more information.

If you are a Driver: You will only see location information for the most recent truck you have used.

If you are a Fleet Manager (FM): You will see the location and GPS information of all trucks registered to your fleet. You can view the most recent locations for each vehicle (going back 15 days). Select a driver to access driving in 7-day increments.

If you are a Terminal Manager (TM): You will see location and GPS information of all trucks registered to your terminal. You can view the most recent locations for each vehicle (going back 15 days). Select a driver to access driving history in 7-day increments.



On the **Tractor Mapping** page, you can:

1. Select your filters from the dropdown menus and click **Search**. See how to use Search Filters (page 163). If you are a driver, only your information displays.
2. Click a truck or breadcrumb icon to view more information about the vehicle, including tractor and driver information, current HOS statuses and timers, and events.

   Selected trucks are outlined in yellow. Previous vehicle positions, shown as arrowheads (called “breadcrumbs”), are also clickable.

   Information displays in the panel to the left of the map.
3. Click the **+** and **–** buttons to zoom in and out on the map.

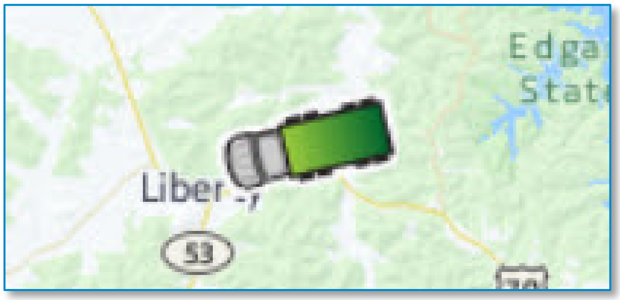
   You can also click and drag to move the map and use the mouse wheel to zoom in and out.

4. Click the **Choose view** icon in the lower right for additional mapping options.
5. Click a driver's name to open a Messaging screen and compose a message to the driver.
6. Search for a location by typing in the single-line search field. See below for details.

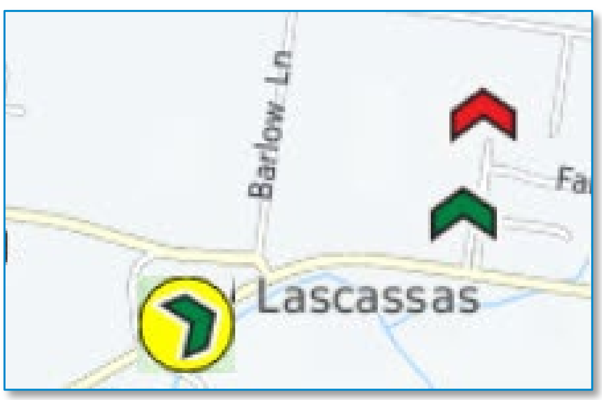
   Notes:

   - *The default view for fleet and terminal managers shows locations of all trucks for the previous 15 days.*
   - *Selecting an option from one menu may disable another menu. For example, selecting a driver disables the **Tractors** dropdown.*
   - *Depending on your subscription level, you can select from the following menus: Drivers, POIs, Fences, Assets, and Tractors.*

Truck and Breadcrumb Icons and Information



A truck’s current location is displayed by the truck icon. Previous locations display along the route as arrowheads called **breadcrumbs**. A line of breadcrumbs provides a snapshot of the route traveled by the truck. Breadcrumbs only display when viewing the map for an individual driver.



Normal breadcrumbs display in green. The selected breadcrumb displays with a yellow outline. Breadcrumbs in red indicate a violation or an event.

Click a truck or breadcrumb icon to view additional information about the truck, including:

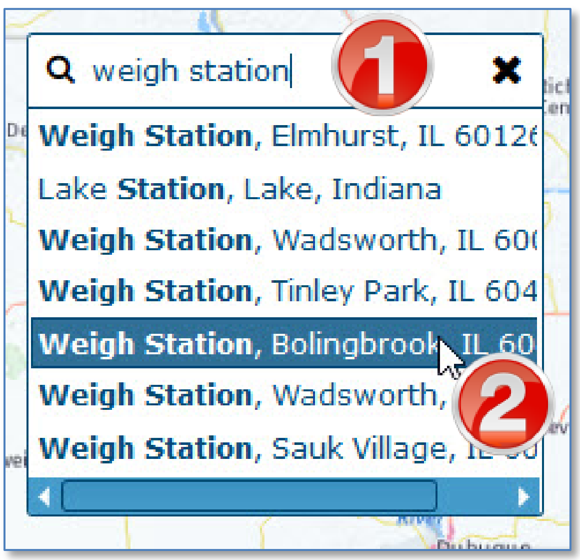
Driver ID, Tractor and Trailer numbers, date and time the truck was at that location, plus any HOS violations in effect at that location and (if available) the vehicle’s speed, odometer reading, and engine RPM.

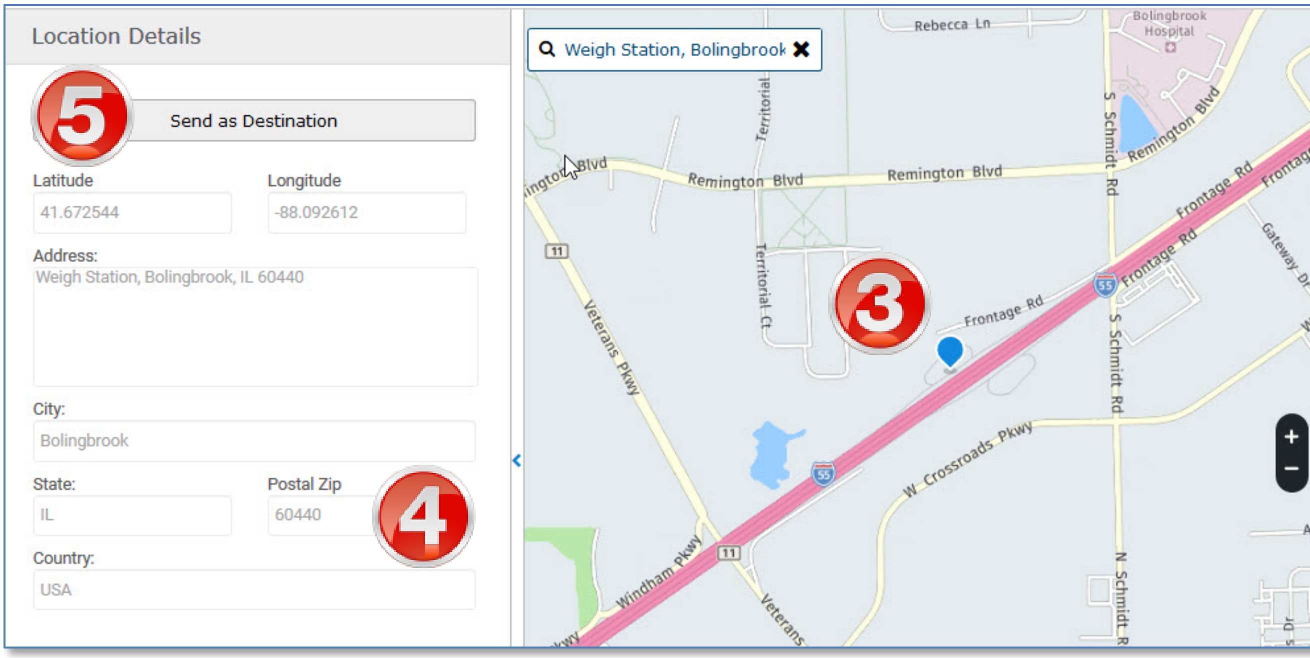
Fleet and Terminal Managers: When viewing all drivers, only the truck icons display showing the locations of each truck in your fleet. The truck icon and breadcrumbs display once you select an individual driver to view.

Search Location

The search bar overlaying the map provides a single-line destination search. You can use this search bar to search for destinations by keyword. Keywords can be a company name, street address, city center, etc.

As you type, the closest matching possibilities display. if you do not immediately see the destination you are searching for, enter more information until it displays.





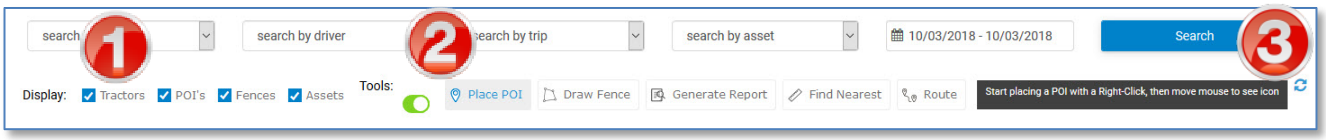
To search for a destination:

1. Begin typing in the search bar.

   A list of matching locations displays.

2. Click the location you want to display.
3. The location displays on the map.
4. Details about the location display to the left.
5. Click **Send as Destination** to send the location to a driver as a navigable destination. See page 40.

Mapping Tools



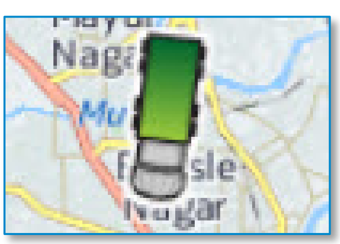
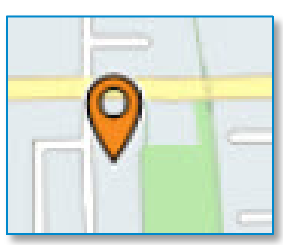
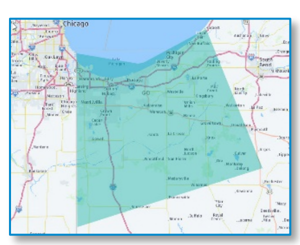
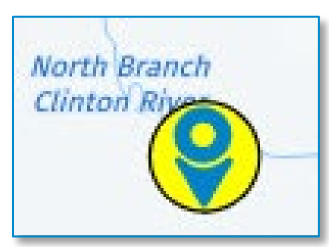
On the **Mapping** page, you can choose to display tractors, points of interest, and geofences. You can also access tools to draw fences and place POIs. The **Display** checkboxes allow you to show or hide tractors, POIs, geofences, and assets on the map. The **Tools** slider shows options for additional mapping tools.

1. Select a checkbox to display an option on the map; de-select the checkbox to hide the option.

   When you select a checkbox, the map will display all available icons for that type in the display area. You may need to zoom in or scroll on the map to see additional icons.

2. Select the **Tools** slider to display the **Place POI**, **Draw Fence**, **Generate Report**, **Find Nearest**, and **Route** tools.
3. Click the **Refresh** button to re-display the map.

On the map, tractors display as truck icons, POIs as orange markers, fences as shaded areas, and assets as blue icons. Selected icons display with a yellow circle:

Place POI

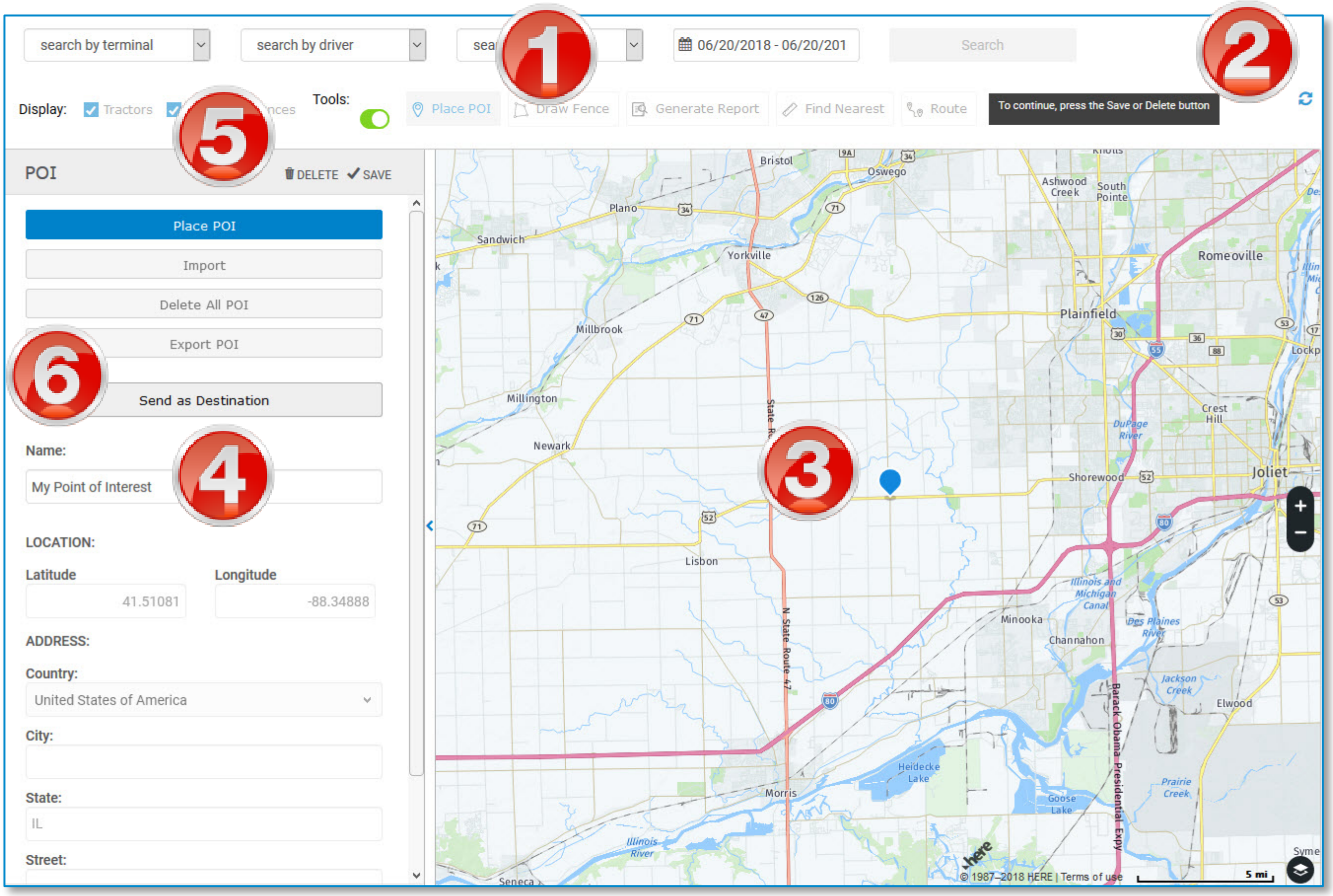
The **Place POI** functions allows you to add your own Points of Interests to the map. Points of Interest (POIs) are designated spots that may be valuable to your fleet. These can include any other location of interest to your drivers, such as rest stops, restaurants, weigh stations, etc. You can either place them manually or import POIs onto the map.

You can view your drivers' current position and breadcrumb path on the **Mapping** page to see when they are approaching a POI. You can communicate the upcoming POI to the driver with the messaging functions in the Chats Tab.

POIs can be placed manually, or you can import a .csv file with pre-defined POIs.

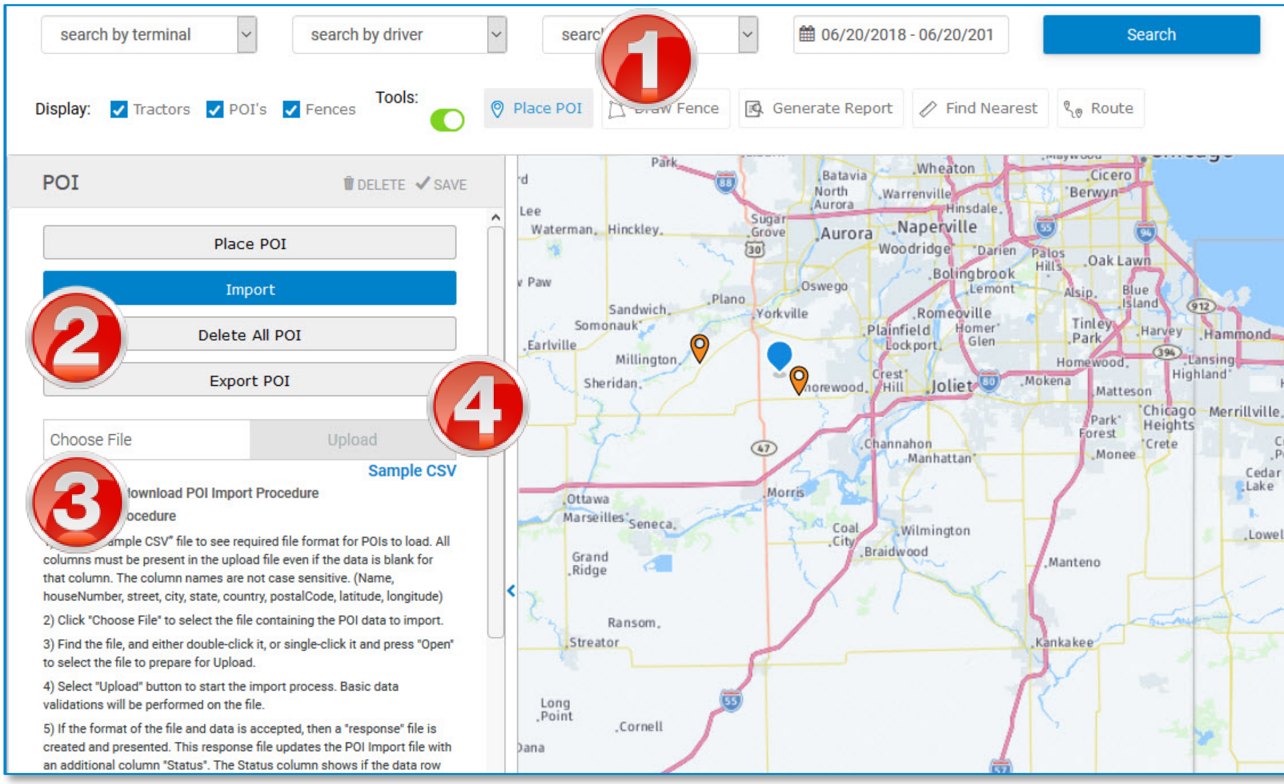
You can also export a .csv file with a list of your POIs.

Place a POI Manually



1. Click **Place POI** in the **Tools** section of the **Mapping** page.
2. As-you-go instructions display in the upper right corner of the map page.
3. Right-click on the map to place a POI. You can also left-click and drag the POI to move it to a new location.
4. Type a name for the POI and verify its location.
5. Click **Save** to save the POI. Or, click **Delete** to delete this POI and start again.
6. Click **Send as Destination** to send the location to a driver as a navigable destination. See page 40.

Import/Export a list of POIs

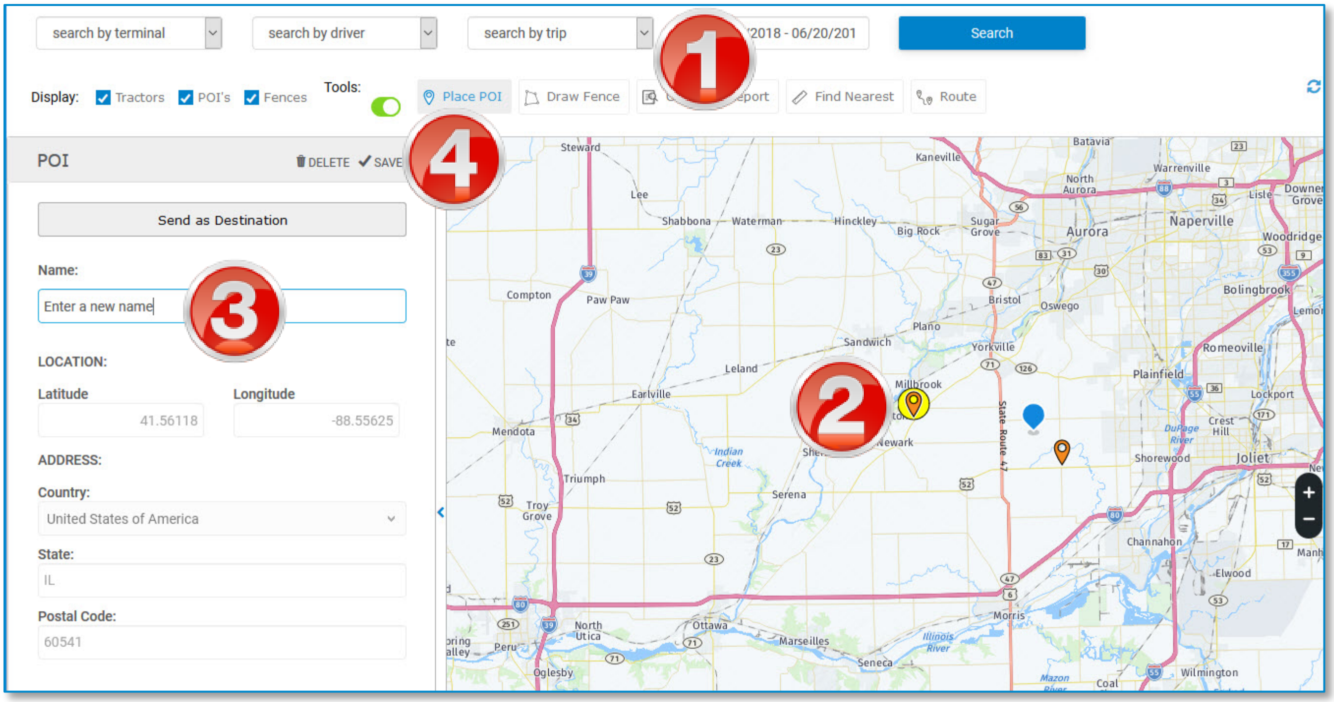


1. Click **Place POI** in the **Tools** section of the **Mapping** page.
2. Select **Import** in the **Select POI Placement** drop-down menu. Click **Export POI** to export a list of your POIs to a .csv file.
3. Click **Choose File** to select the .csv file to import from your computer.
4. Click **Upload** once you have selected the file.

Note: Click the **Sample CSV** link to view an example file, which shows how the file needs to be formatted.

Edit or delete a POI

Note: You can only edit the name of a POI after you save it. To change the address or coordinates, you need to delete the POI and create a new one instead.



1. In the **Tools** section, click **Place POI**.
2. Click the POI you want to edit or delete.

   *The selected POI displays in yellow, and the **POI** pane displays on the left side of the map. Other POIs display normally.*
3. Type a new name.
4. Click **Save** to save the POI. Or, click **Delete** to delete the POI.

Draw Fence

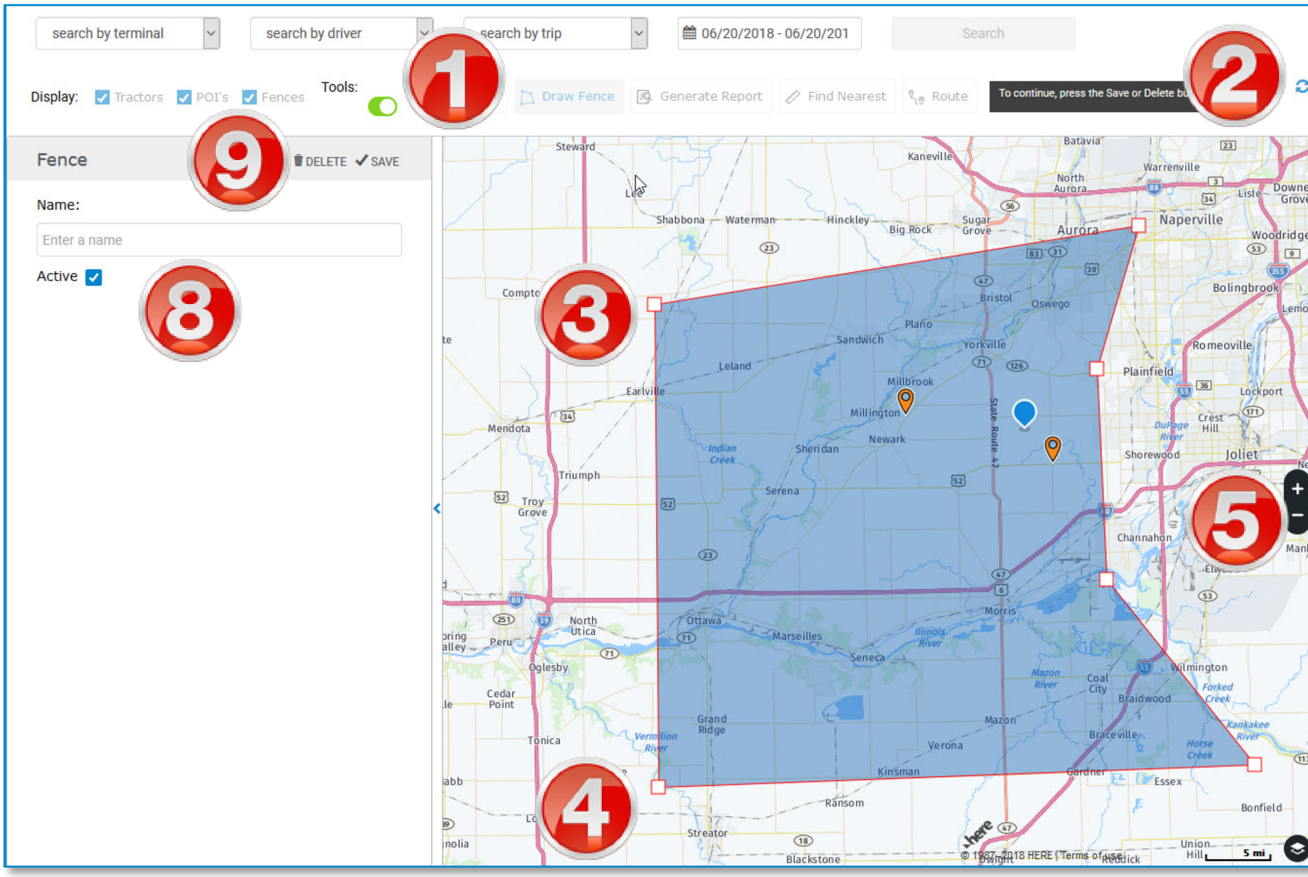
Geofences (or “fences”) are areas that you can define on the map that set boundaries for your drivers. On your **Company Information** page, you can set up email alerts when a driver crosses a fence. As the driver’s ELD sends location information, the DriverConnect system compares the location reported by the ELD to the coordinates you define for a fence. This is useful for tracking activity in and out of certain areas.

You can use fences for these and other applications:

- Set up a fence around a city to be notified when your drivers enter in and out of the city’s metro area.
- Draw a fence around an important customer’s location.
- Draw a fence around an area you would like drivers to avoid.

After creating a fence, you can activate or de-activate it at any time.

Draw a fence



1. Click **Draw Fence** in the **Tools** section of the **Mapping** page.
2. As-you-go instructions display in the upper right corner of the map page.
3. Right-click on the map to place your first fence post.
4. Right-click again to place the next post.

   Continue right-clicking on the map to place as many posts as you need for your map.
5. Click the **+** and **–** buttons to zoom in and out for greater accuracy.
6. When you are finished placing posts, double-right-click to stop.

7. After your fence posts are set, click (left) and drag a fence post to change its location. You can also drag the whole fence by clicking inside the fence and dragging it.

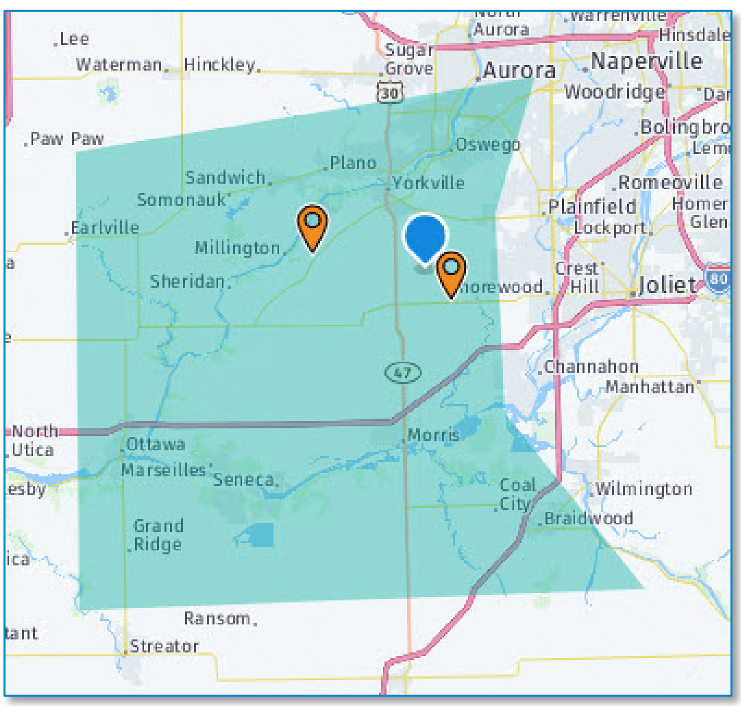
   You cannot change a fence post location or drag the fence after you save the fence.

8. Type a name for the fence and select the **Active** checkbox.

9. Click **Save** to save the fence. Or, click **Delete** to delete the fence and start again.

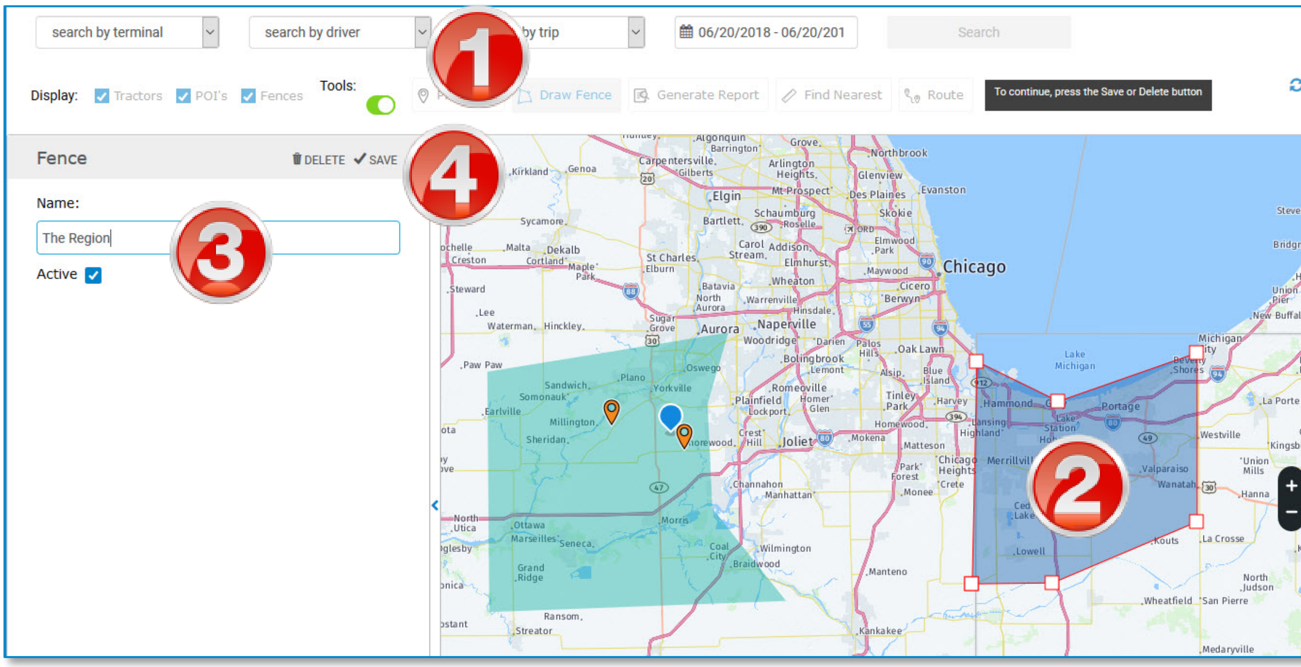
   *The **Fences** checkbox must be clicked to see the saved fence on the map.*

Saved fences display as shaded green areas on the map:



Edit or delete a fence

Note: You can only edit the name and active status of a fence. You cannot add, change fence posts once you save a fence. To change posts, you need to delete and re-draw the fence.



1. In the **Tools** section, click **Draw Fence**.
2. Click the fence area you want to edit.

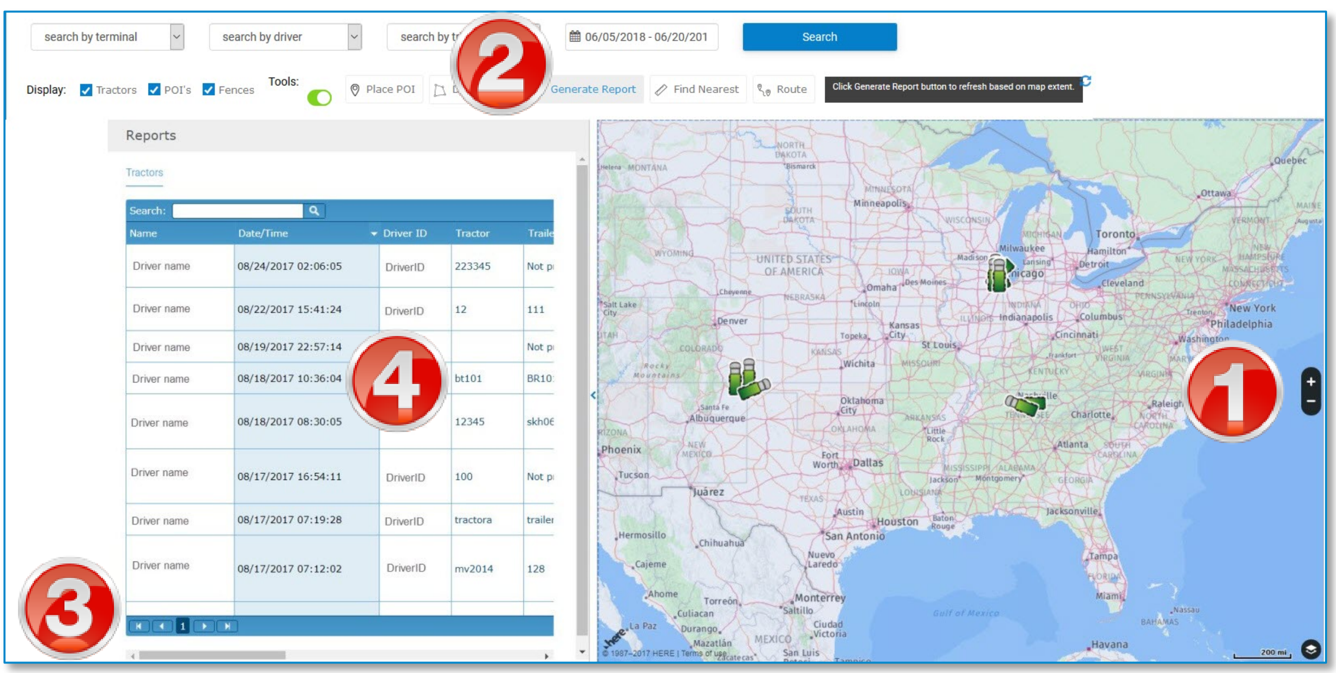
   The selected fence is outlined in red, and the ***Fence*** *pane displays on the left side of the map.*

3. Type a new name or select/de-select the **Active** checkbox.
4. Click **Save** to save the fence. Or, click **Delete** to delete the fence.

Generate Report

Reports show information about all of the drivers, tractors, and assets located within the visible map area. The report displays the following information for each driver:

- Driver Name and ID
- Date and Time of the last recorded portal event
- Tractor and Trailer Numbers
- Driving direction
- Most recent recorded event
- Last address recorded
- Speed, Odometer, and Engine RPM recordings



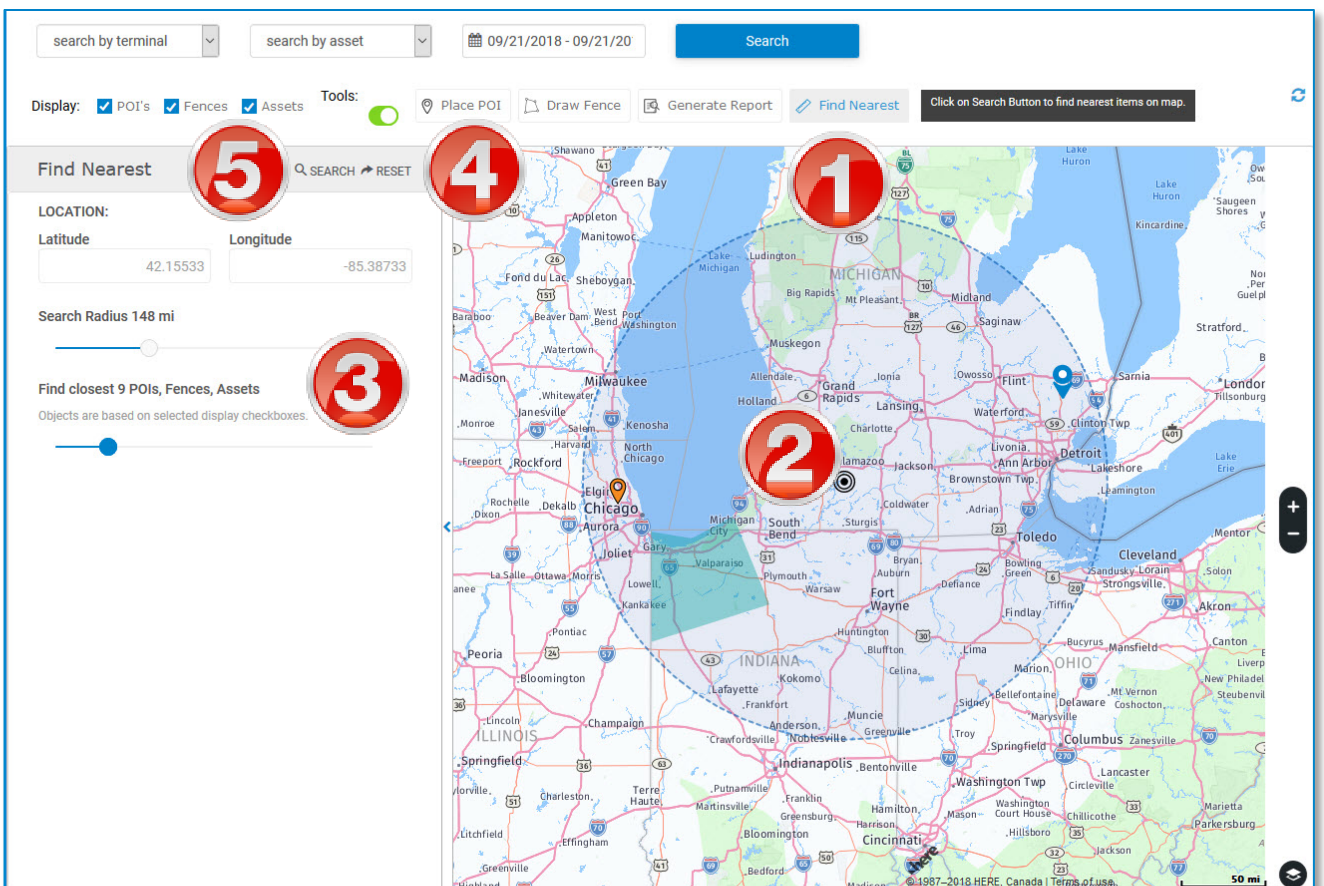
1. Using the zoom buttons on the map and the mouse to move the frame, adjust the map to show the report area.
2. Click **Generate Report** in the **Tools** section of the **Mapping** page

   The report displays in a window to the left of the map.

3. Use the up/down and left/right scroll bars in the report sub-window to view all rows and columns. Use the next/previous page arrows to view different pages of the report.
4. Click on a row in the results table to center the map on and highlight the associated icon.

Find Nearest

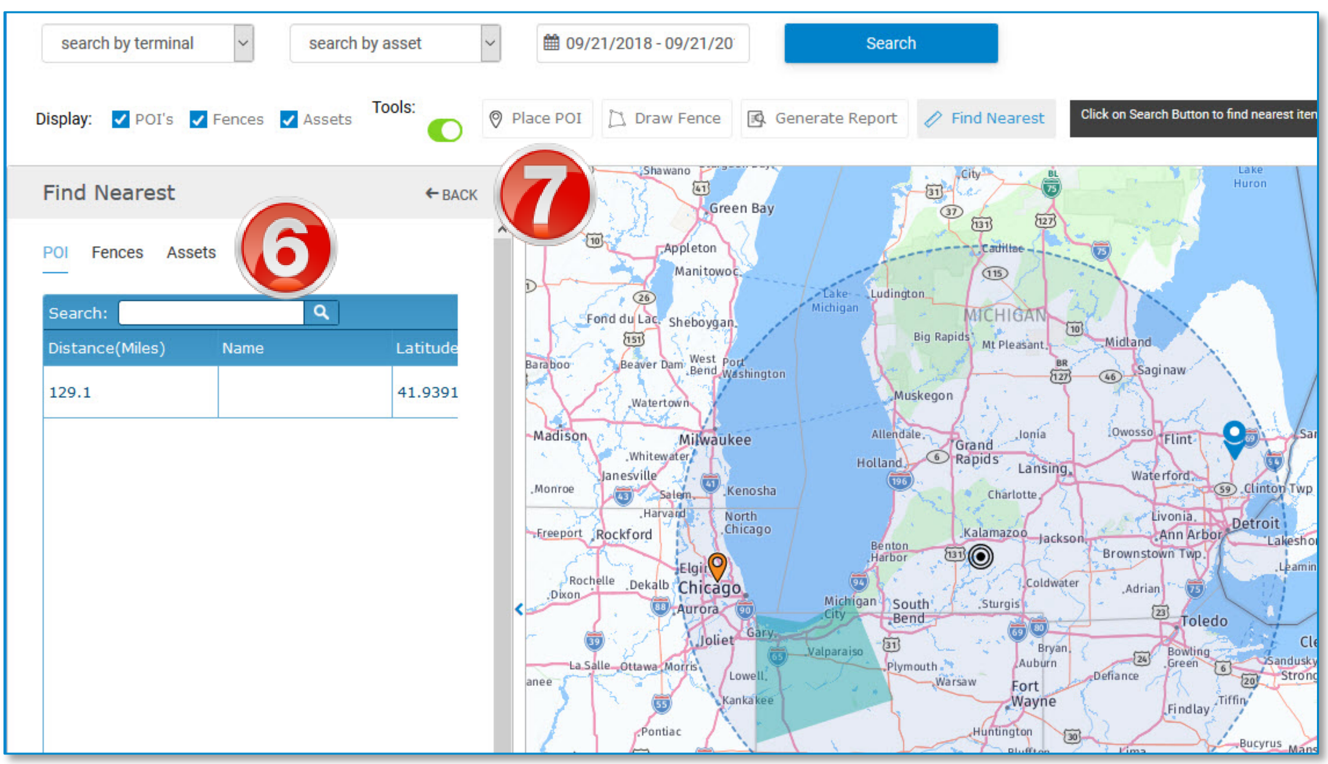
The "Find Nearest" function shows you the location of the closest tractors, POIs, fences, and assets, in order, to a point within a radius that you specify. It also shows updated information about each tractor, POI, fence, or asset.



1. Click **Find Nearest** in the **Tools** section of the **Mapping** page.
2. Right-click a point on the map to set as the mid-point of your search area.

   A circle displays on the map, with a radius (in miles) as set in the slider on the left.
3. Using the sliders to the left, set the radius (in miles) of the search area, and set the number of items nearest to your location to display.
4. Click **Reset** to restore the default values and remove the center point.
5. Click **Search**.

   The nearest Tractors, POIs, Fences, and Assets to your location display in the left-side bar.
6. Click a header (*Tractors, POIs, Fences, or Assets*) to change views.
7. Click **Back** to conduct a new search.



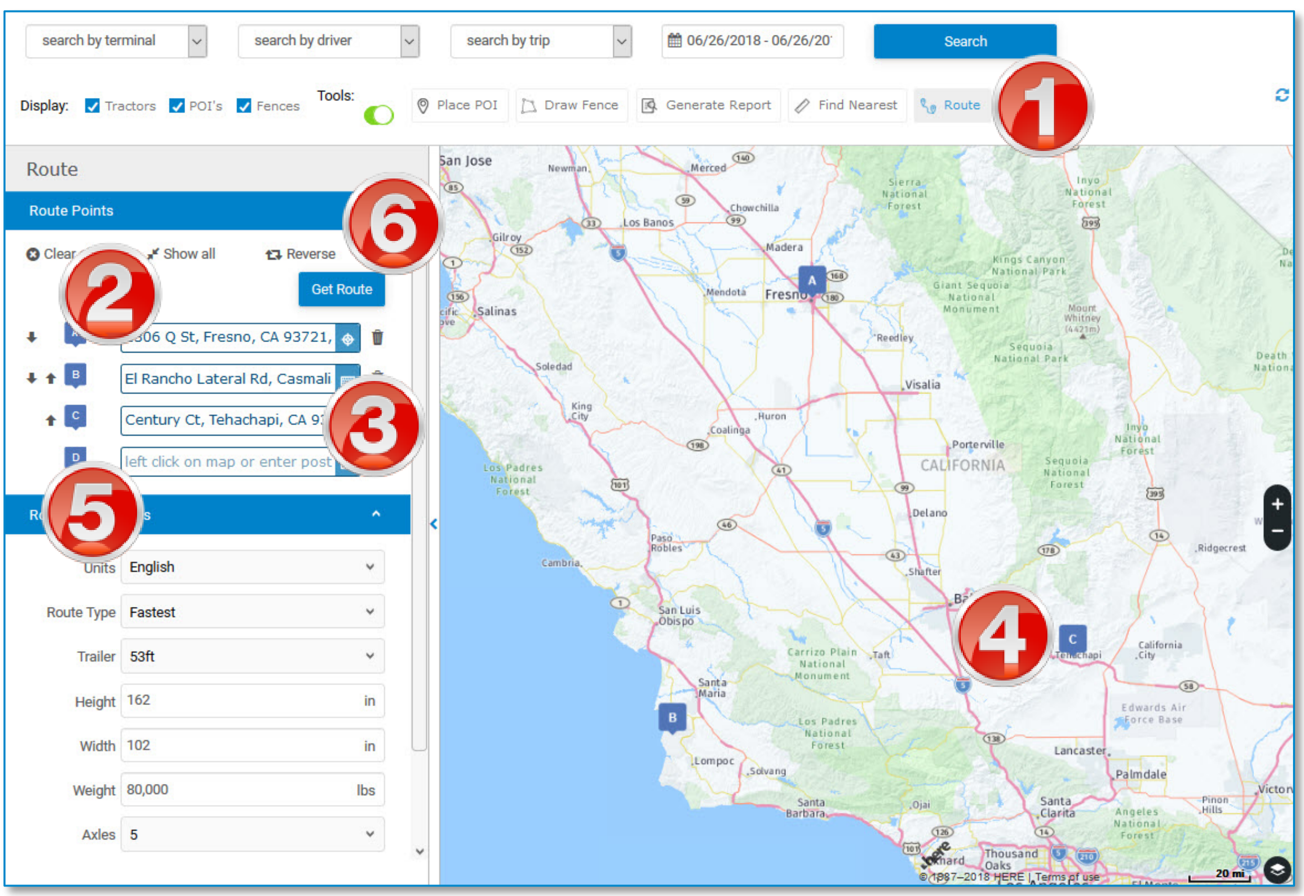
Note: *You cannot manually edit the latitude and longitude values. You must select a new point by right-clicking the map.*

Route

The Route functions allow you to:

- Set vehicle preferences (such as height, Hazmat type, etc.) to create truck-safe routes
- Create routes with up to 10 destinations
- Reorder routes
- Calculate tolls in advance
- Generate turn-by-turn directions for each leg of the trip.
- Send single- or multi-stop trips to a driver

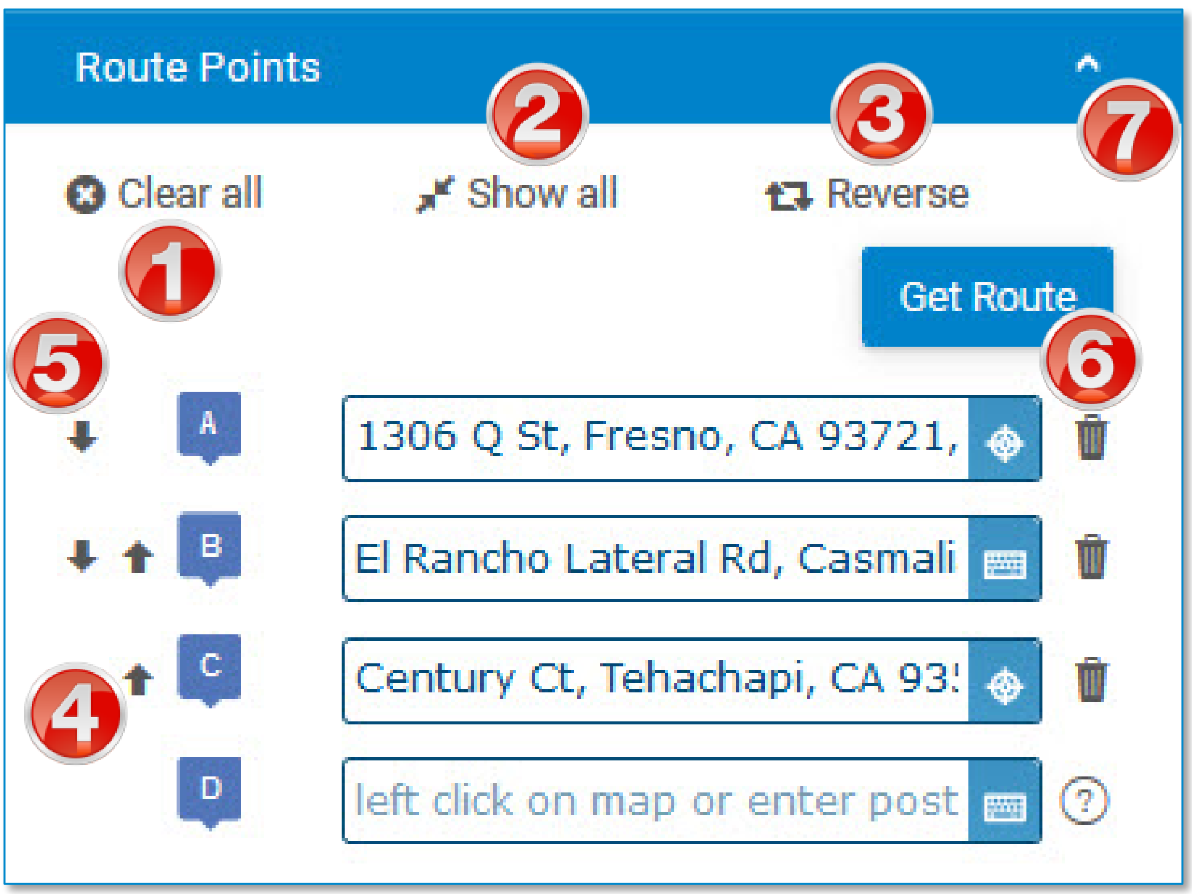
Create a Route



1. Click **Route** in the **Tools** section of the **Mapping** page.

2. In the **Route Points** section, begin by clicking in the text box for Stop A.
3. Begin typing in the search box to use the single-line destination search. Select the matching address form the search results.
4. Alternatively, you can click in the search box, then immediately left click a point on the map to automatically enter the address of the point you click.
5. After selecting a destination, an additional search box displays. Repeat steps 3 and 4 to add up to 10 destinations.
6. Click **Get Route** to generate turn-by-turn directions that comply with your route preferences.

Edit a Route



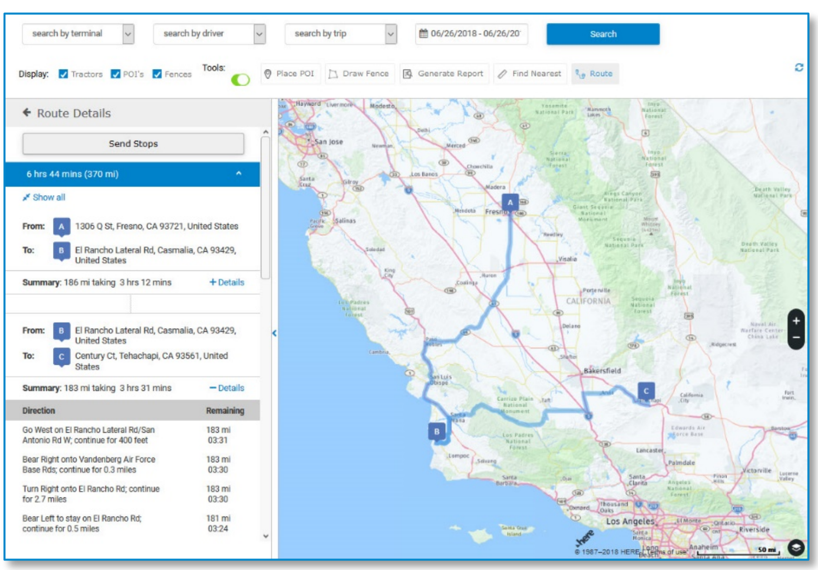
To edit your route, click:

1. **Clear all** to delete all entered destinations.
2. **Show all** to zoom the map out to display all destinations in one view.
3. **Reverse** to reverse the order of all stops (the last stop will become the first stop, and so on).
4. The up arrow next to a destination to move it ahead in order
5. The down arrow to move it behind in order
6. The trash can icon to delete a destination
7. The white arrow to minimize the **Route Points** view.

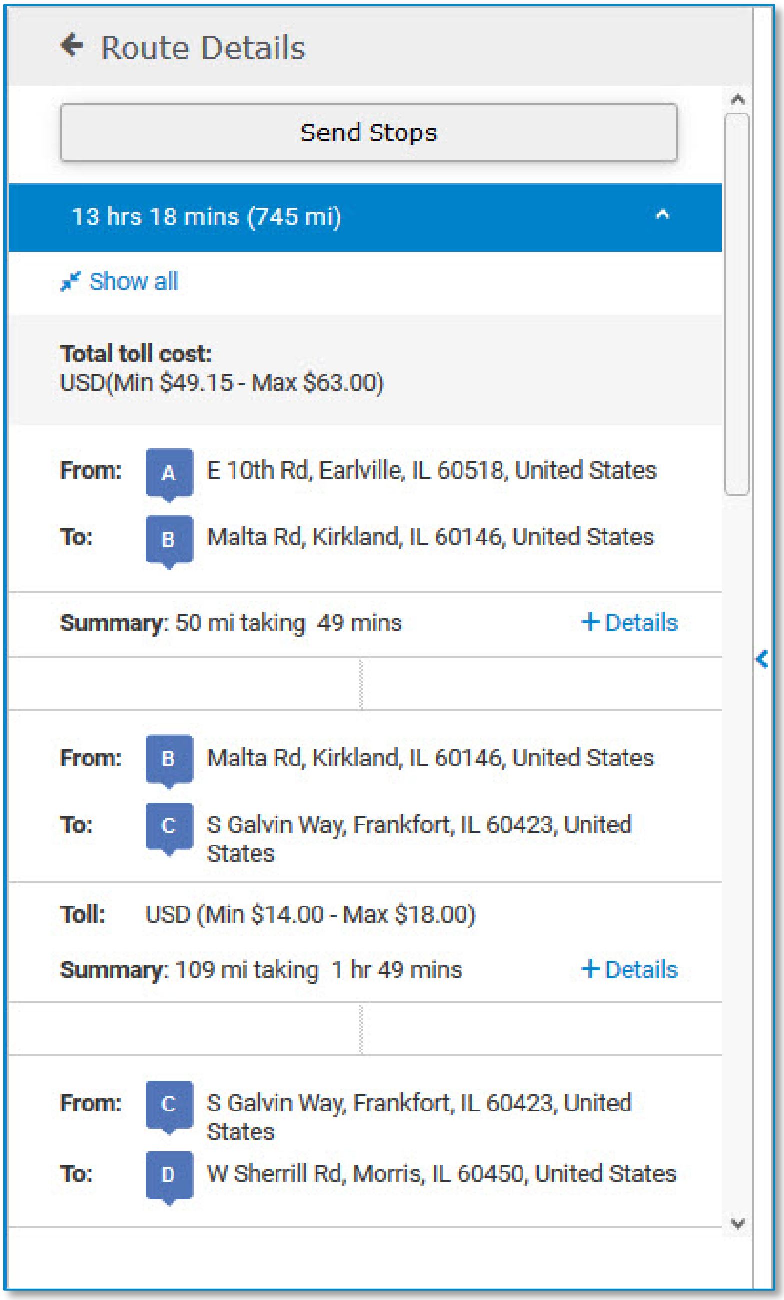
View Route Details

After you click **Get Route**, the Route Details view displays, showing:

- A summary of the total mileage and estimated time for the trip
- Toll costs (or estimated cost ranges)
- Detailed turn-by-turn directions for each destination
- Mileage and time estimates for each step in the route, if applicable
- A map showing truck route connecting the destinations in order



In the Route Details view:



Each individual leg is broken out into different trips, with individual mileage and time calculations.

1. Click **Show all** to display the entire route on the map.

2. Click **+Details** to view the turn by turn directions for each leg. Click **-Details** to collapse the directions.

3. Click **Send Stops** to send the stop(s) to a driver. See page 40.

4. If the route contains tolls, the estimated toll costs display above the directions. A range of costs are typically provided to account for transponder discounts.

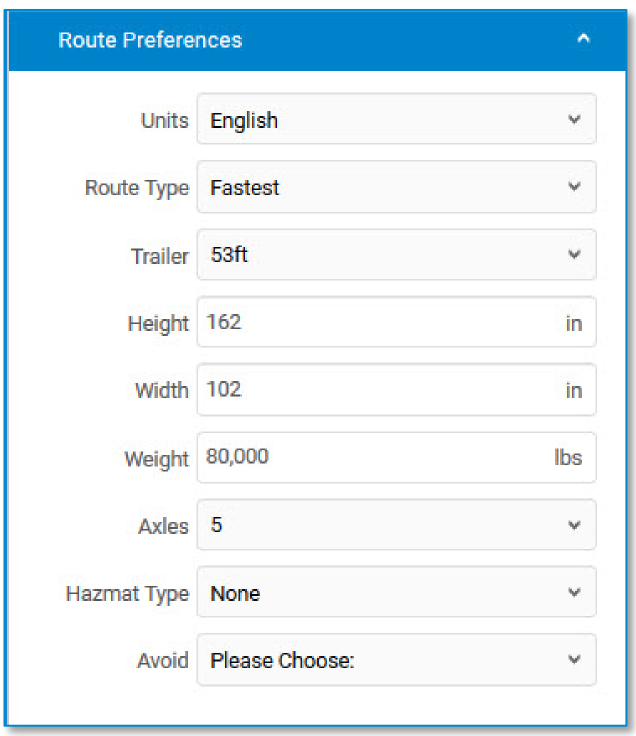
5. Use the scroll bar to scroll down and view additional stop details.

Set Route Preferences

Setting Route Preferences can ensure that the route generated is compatible with your vehicle(s). The routing tool will filter out roads that do not meet criteria you set. For example, if your truck is 162 inches tall, you can enter that height to get a route that your truck will be able to pass through safely.

Preferences enable you to:

- Set your truck's dimensions (width, height, weight)
- Select the number of axles and type of trailer
- Choose a Hazmat type
- Choose road features to avoid, such as tunnels, ferries, tolls, etc.



To set route preferences:

1. In the text field of any preference, enter or select a new value.
2. In the **Avoid** drop-down, you can select multiple entries.

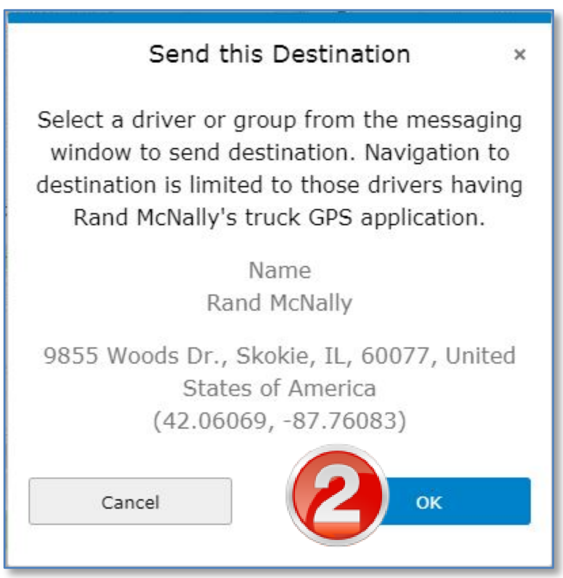
The route you generate after setting preferences will comply with the restrictions you define.

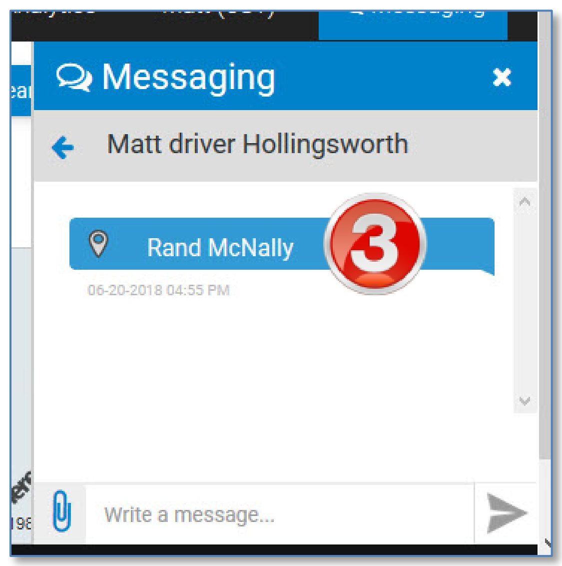
Note: in the **Route Type** drop-down, selecting **Fastest** will generate a route that will take the least amount of time based on your other selections. Selecting **Shortest** will generate a route that covers the fewest number of miles. These two routes are often not the same.

Send a Destination (Stop) to Driver

The different Mapping tools provide several ways to send destinations, including multi-stop trips, to drivers or groups by using the DriverConnect messaging functions. In the portal, you can generate destinations, create routes, and send destinations to drivers.

Drivers can then navigate to the destination you send them by tapping on the message in the DriverConnect app. Rand McNally's Truck GPS app will open and automatically configure itself to navigate to the destination.

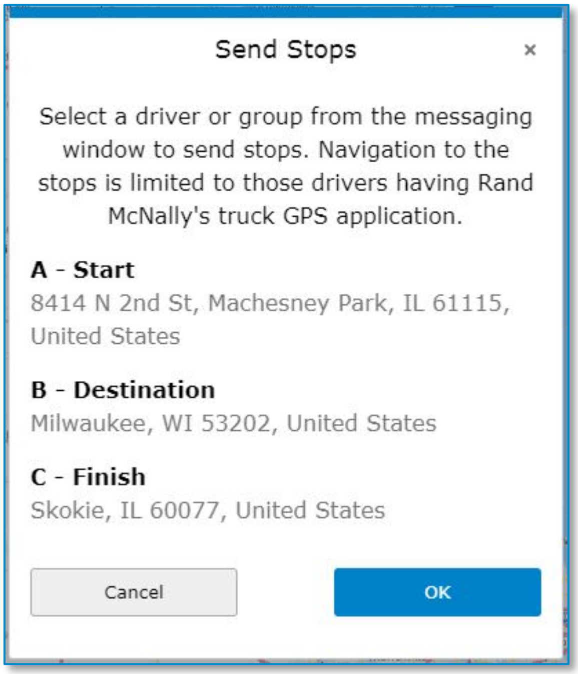




1. Click **Send as Destination** to send the location to a driver as a navigable destination. See page 40.
2. Click **OK**.
3. The destination displays in a message to the driver or group in the DriverConnect app.

The same process applies to multi-stop trips. You can send up to 10 stops. The **Send Stops** window displays the starting destination

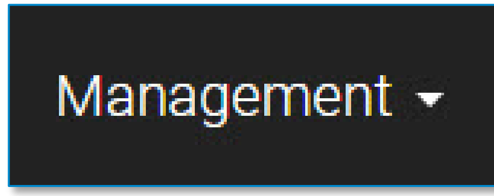
(**Start**), additional destinations (**Destination**), and the final destination (**Finish**).



The Messaging function displays the final destination in the message, but still contains all stops.

Management Menu

The **Management** menu provides options for Fleet and Terminal Managers to manage drivers and portal users, terminals, and ELDs.



Users

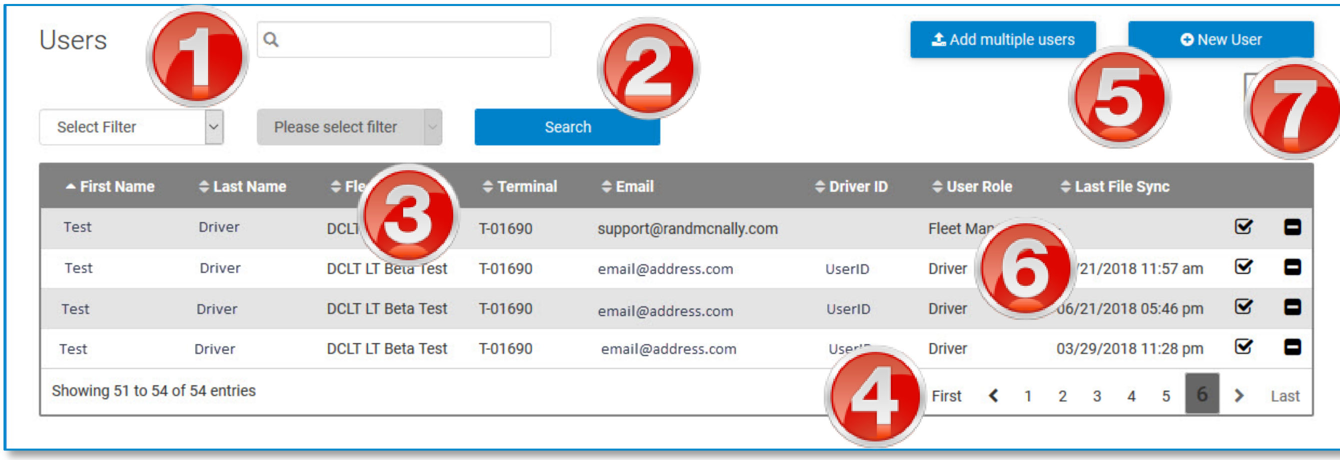
On the **Users** page, you can view, edit, create, and delete user profiles. The default view shows all users in your organization.

Terminal Managers: The **Users** page is read-only. You cannot create, edit, or delete users.

Each driver in your fleet needs a user profile. Drivers use a unique Driver ID to log in to the DriverConnect app. As you add new drivers, you need to create their Driver IDs and passwords. Drivers can change these later.

Each Terminal Manager also needs a user profile. Terminal Managers do not have Driver IDs, and do not use the DriverConnect app. Instead, they are able to manage a select group of drivers within their own terminal. See the **Terminals** page for more information.

Drivers and Terminal Managers can also be activated and deactivated and deleted. Deactivated drivers are unable to log in to DriverConnect. However, all of the user's data will remain in the system. Deleting a user also deletes the user's data.



To search for users:

1. Begin typing information about the user into the search box. You can type information from any column.

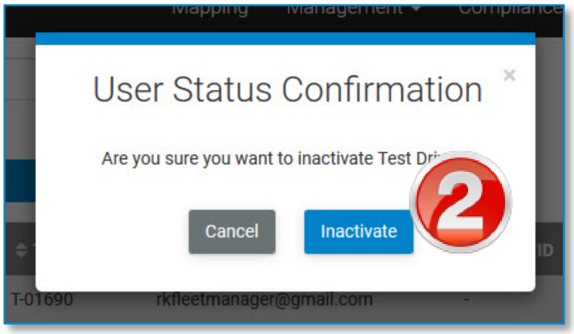
   As you type, information that matches your search terms automatically displays in the table.

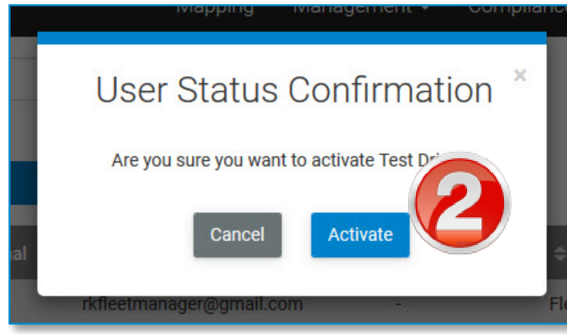
2. Click **Search** to display all users.
3. Click the arrows next to a column header to sort the information in ascending or descending order on that column.
4. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

To manage users:

5. Click **+New User** to create a new user or **Add multiple users** to add more than one. See instructions below.
6. Click the text in a user's row to edit the user. See instructions below.
7. Click the **–** sign to delete a user or check the box (☑) to activate or deactivate a user. See instructions below.

To activate and deactivate a user:

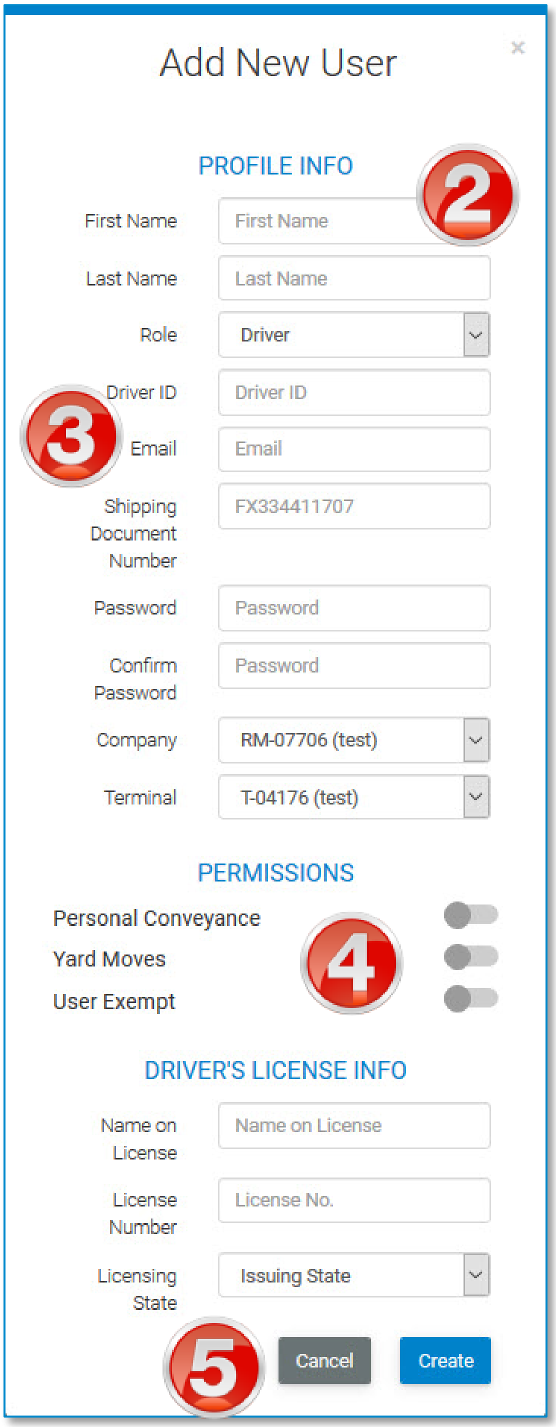




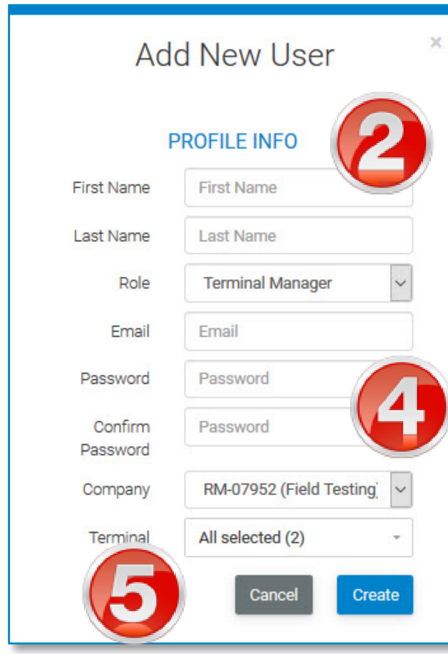
1. Click the checkbox to activate or deactivate.
2. Click **Inactivate** or **Activate** on the **User Status Confirmation** screen.

   The User page displays again.

Create a New User



*The **New Driver** page is shown to the left, and the **New Terminal Manager** page to the right:*



1. On the Users page, click **+New User**.

*The **Add New User** window displays.*

2. Enter the information for the user. All fields are required.

Select the user role. You can select Driver or Terminal Manager:

3. **Driver:** Enter a Driver ID for the user. The driver will need the Company Code, Driver ID, and Password you create to log in to the DriverConnect app.

4. **Terminal Manager:** Select a terminal for the Terminal Manager (TM). If you have not yet created a terminal, the only option will be your organization's base terminal. You can create and edit terminals from the **Terminals** page.

*Optional: You can set the terminal manager's email notification options (see below in **Edit a Fleet or Terminal Manager**) after you create the user profile. By default, the TM will not receive notifications. See page 49.*

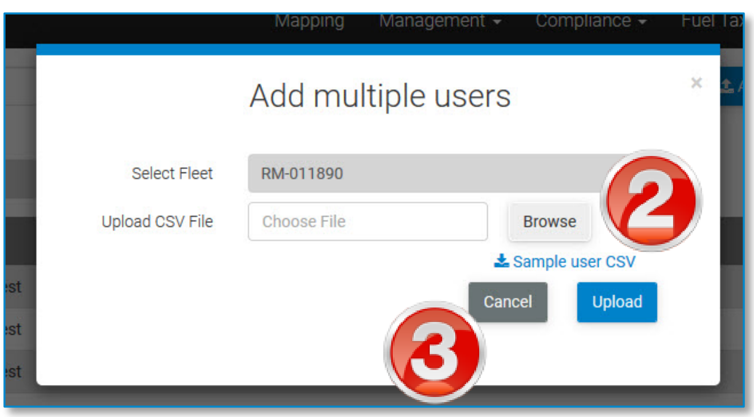
Driver: Select the **Permissions** sliders to grant specific permissions to the driver. These functions will only be available to the driver if they are enabled (green) in the user profile.

Optional: You can also enter the driver's license information. This will be visible to the driver in the DriverConnect app.

5. Click **Create** to create the new user or **Cancel** to close this page without creating a new user.

Add Multiple Users

You can add multiple users at once by uploading a CSV spreadsheet containing the users' data.



1. Click **Add multiple users** on the **Users** page.
2. Click **Browse** to locate your users file.

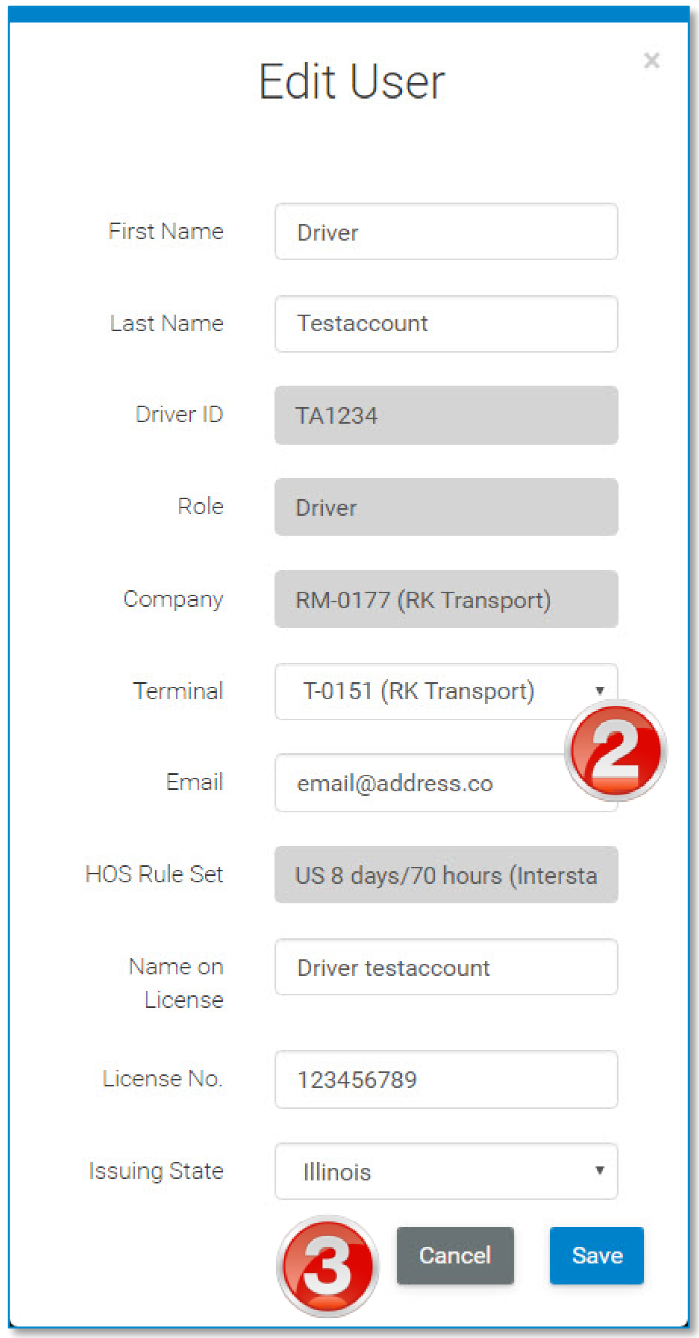
   You can click the **Sample User CSV** link to download a sample CSV file container the proper formatting for data import.

3. Click **Upload** to upload the information to the database or **Cancel** to close this window without saving changes.

Edit a Driver

You can change an existing driver's first name, last name, email address, and terminal assignment. You can also update the driver's license information.

Note: *Updates made to a driver's account on the portal also display in the app.*



1. On the **Users** page, click the text in a row to edit the driver.

   *The **Edit User** window displays.*

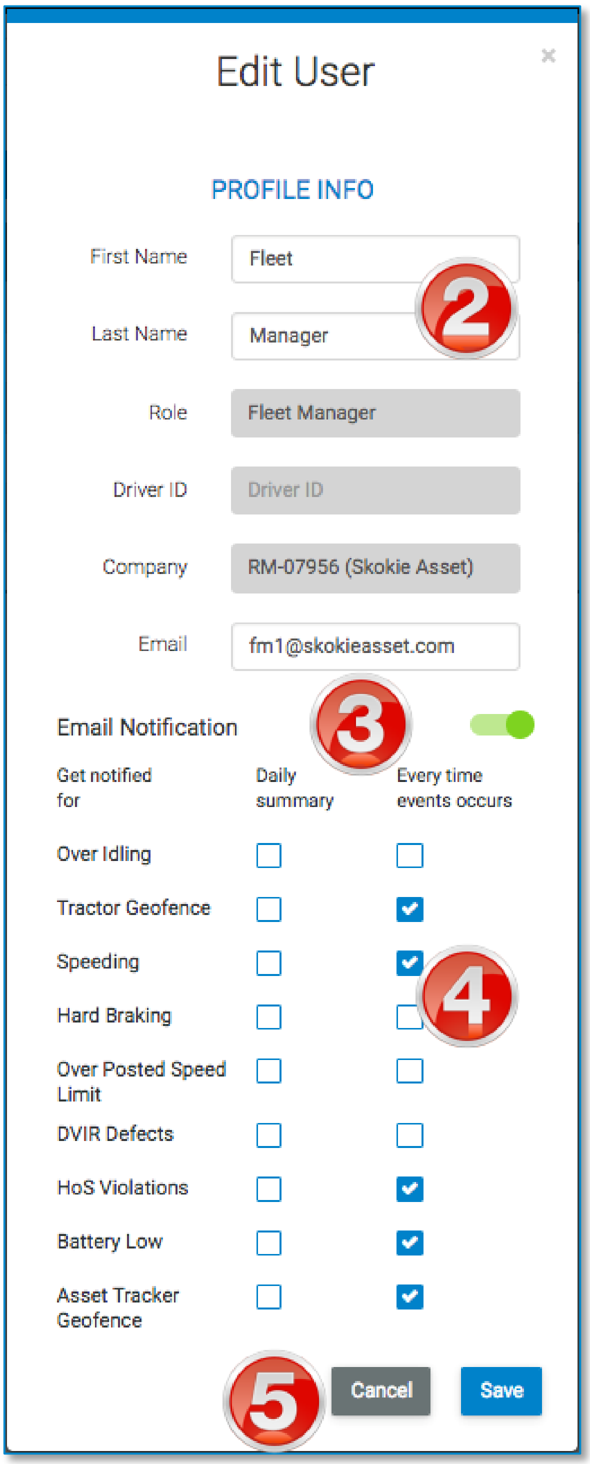
2. Make changes to the driver's profile.

   Fields in dark gray cannot be edited.

3. Click **Save** to save the changes or **Cancel** to close this window without saving changes.

Edit a Fleet or Terminal Manager

You can change an existing fleet/terminal manager's first name, last name, email address, and terminal assignment. You can also set email notifications for the fleet/terminal manager.



1. On the **Users** page, click the text in a row to edit the fleet or terminal manager.

   The ***Edit User*** *window displays.*

2. Make changes to the fleet or terminal manager's profile.

   Fields in dark gray cannot be edited.

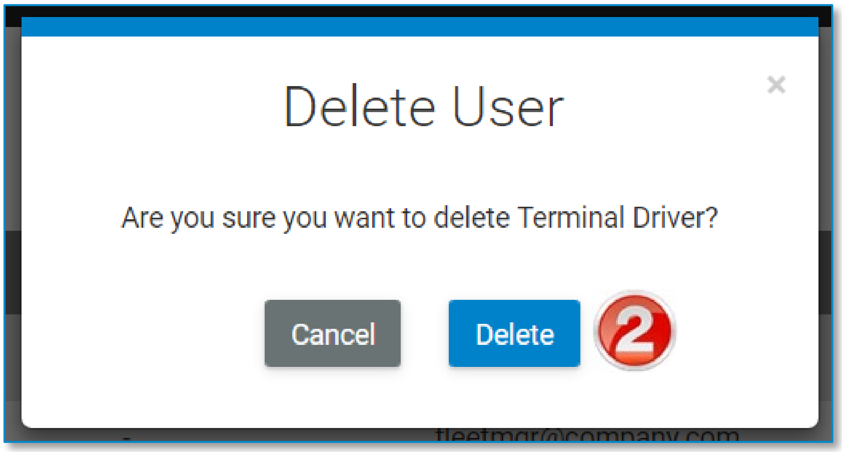
3. Set the **Email Notifications** slider to ON (green) to enable notifications for the terminal manager.

   Set the slider to OFF (gray) to disable all email notifications.

4. Select the checkboxes for the events and notification types you want the terminal manager to receive.

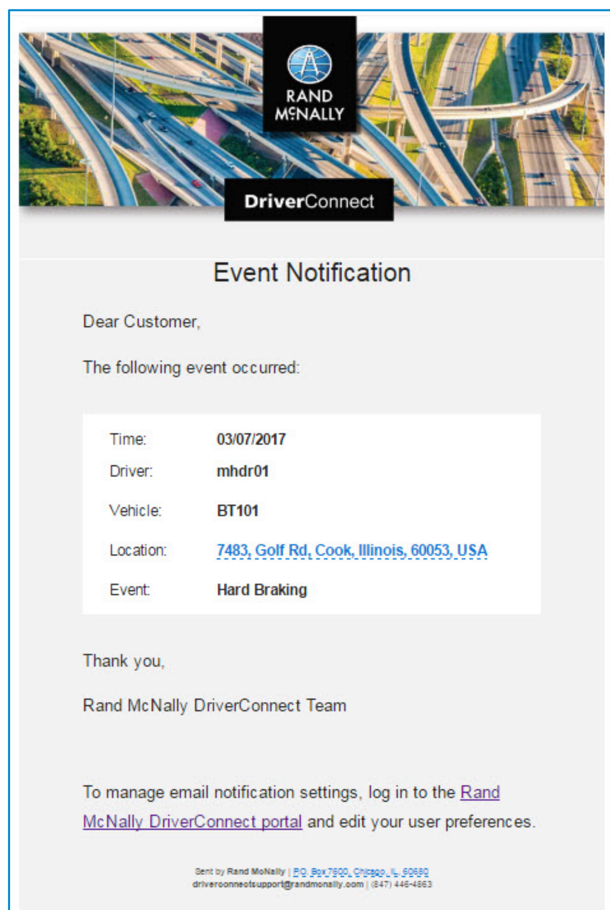
5. Click **Save** to save the changes or **Cancel** to close this window without saving changes.

Delete a User



1. On the **Users** page, click the Delete icon (⊟).
2. On the **Delete User** window, click **Delete** to delete the user. Click **Cancel** to cancel the delete process and leave the user profile intact.

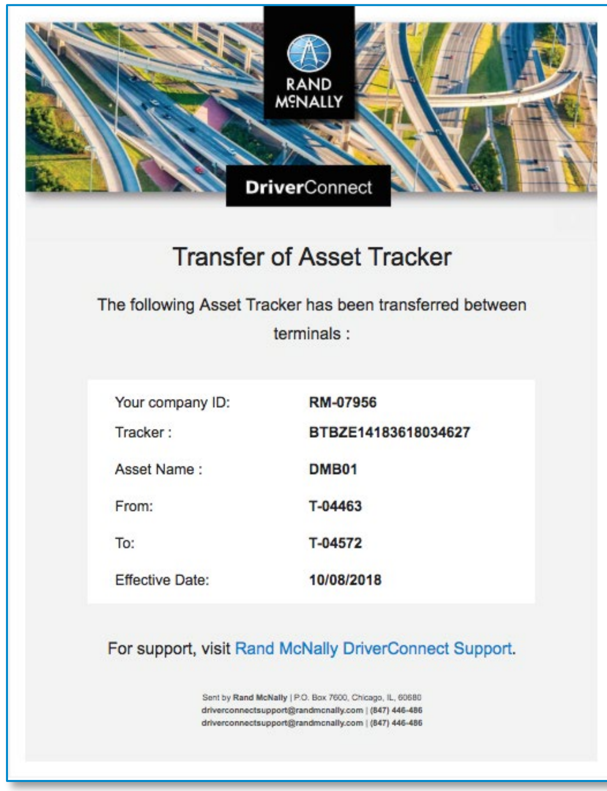
View Email Event Notifications



Email notifications are messages sent to fleet and terminal managers for specific driving events (such as speeding, hard braking, etc.). These emails can be sent individually for each occurrence, sent as a daily summary, both, or not sent at all. Each event can have different email settings.

Notifications are also sent when transferring a driver, tractor, or asset form one terminal to another. These notifications occur automatically. You cannot turn off terminal transfer notifications.

Note: Geofence notifications are sent for tractors or assets both leaving and entering the fence area.


RAND McNALLY
DriverConnect

Transfer of Asset Tracker

The following Asset Tracker has been transferred between terminals :

Your company ID:	RM-07956
Tracker :	BTBZE14183618034627
Asset Name :	DMB01
From:	T-04463
To:	T-04572
Effective Date:	10/08/2018

For support, visit Rand McNally DriverConnect Support.

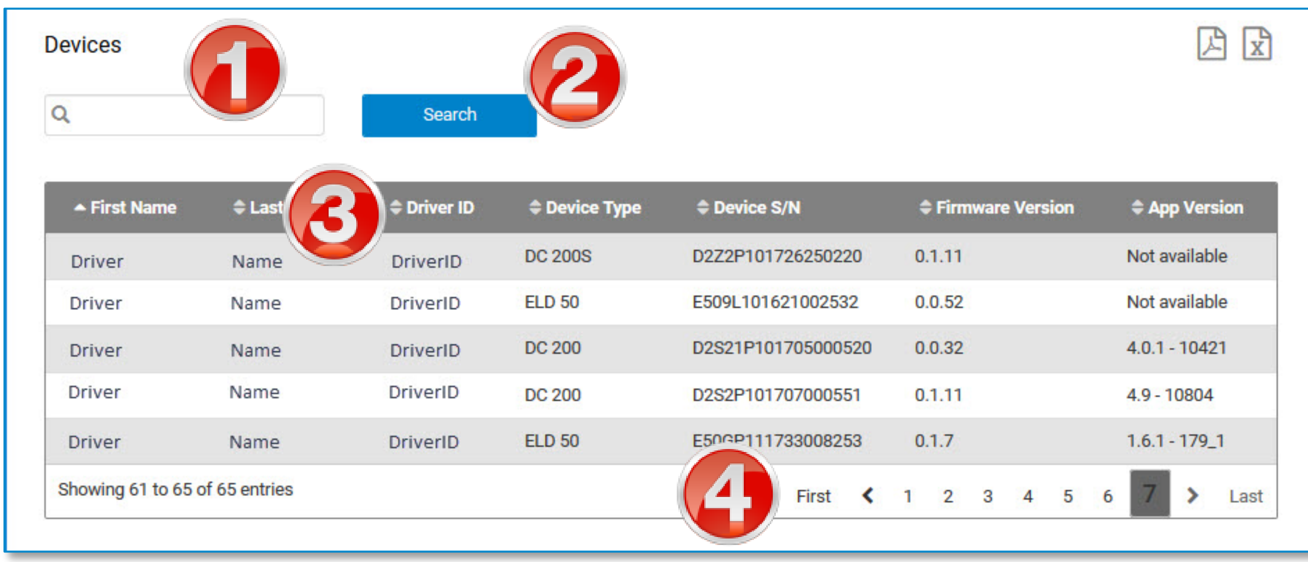
Sent by **Rand McNally** | P.O. Box 7600, Chicago, IL, 60680
driverconnectsupport@randmcnally.com | (847) 446-486
driverconnectsupport@randmcnally.com | (847) 446-486

Devices

On the **Devices** page, you can all of the Electronic Logging Devices (ELDs) registered to your fleet or your terminal.

Any driver in your fleet can use any ELD. Drivers must pair their Android™ device with an ELD before using it. Instructions for device pairing can be found in the DriverConnect app user guide. Each ELD is listed with the most recent driver to use it. The ELD serial number, type, and MAC address also display.

To search for devices:



1. Begin typing information about the device into the search box. You can type information from any column.

   As you type, information that matches your search terms automatically displays in the table.

2. Click **Search** to display all devices.

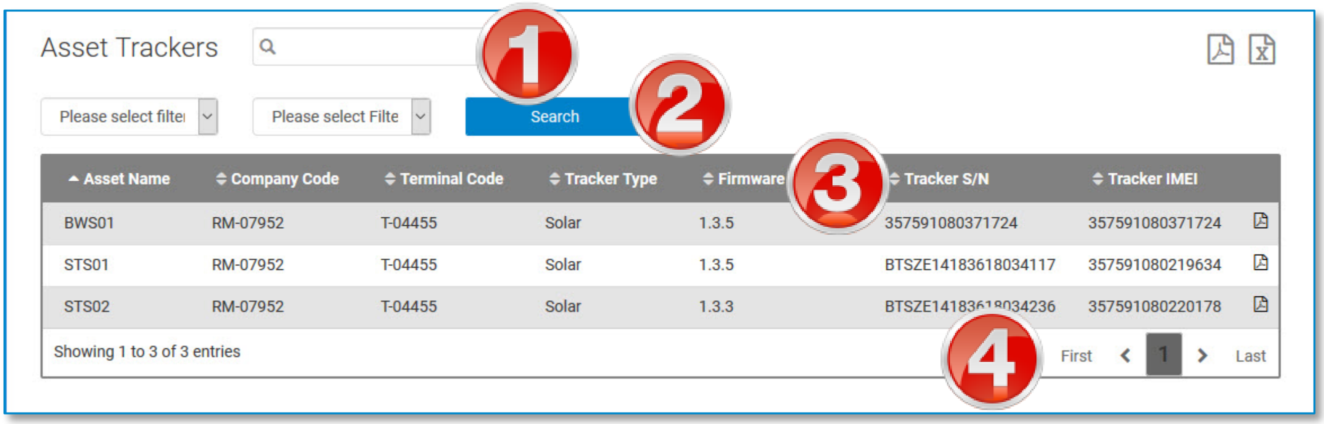
3. Click the arrows next to a column header to sort the information in ascending or descending order on that column.

4. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

Asset Trackers

On the **Asset Trackers** page, you can view and edit information about all asset trackers in your fleet or terminal.

To search for asset trackers:



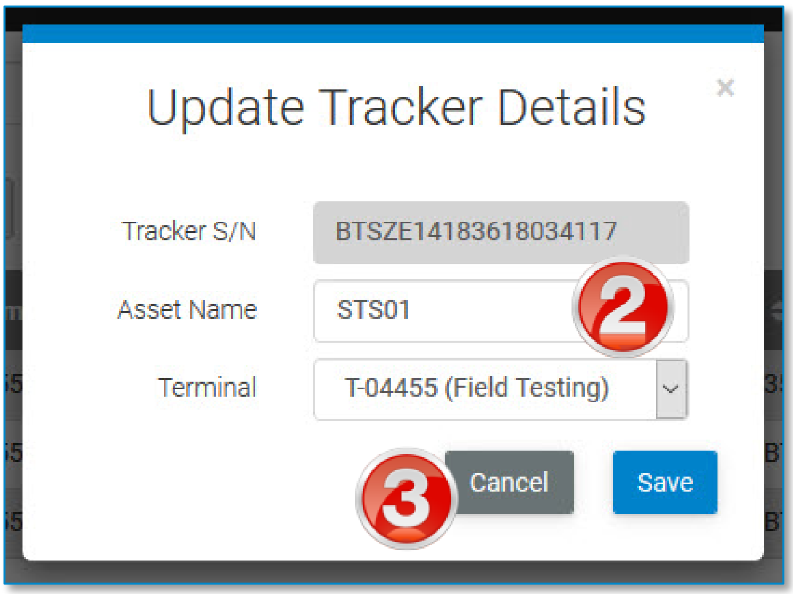
1. Begin typing information about the device into the search box. You can type information from any column.

   As you type, information that matches your search terms automatically displays in the table.

2. Click **Search** to display all devices.
3. Click the arrows next to a column header to sort the information in ascending or descending order on that column.
4. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

Edit a Tracker

You can change the name and terminal assignment of your asset trackers.



1. On the **Asset Trackers** page, click the text in a row to edit the tracker.

   *The **Update Tracker Details** window displays.*

2. Make changes asset name and/or terminal assignment.

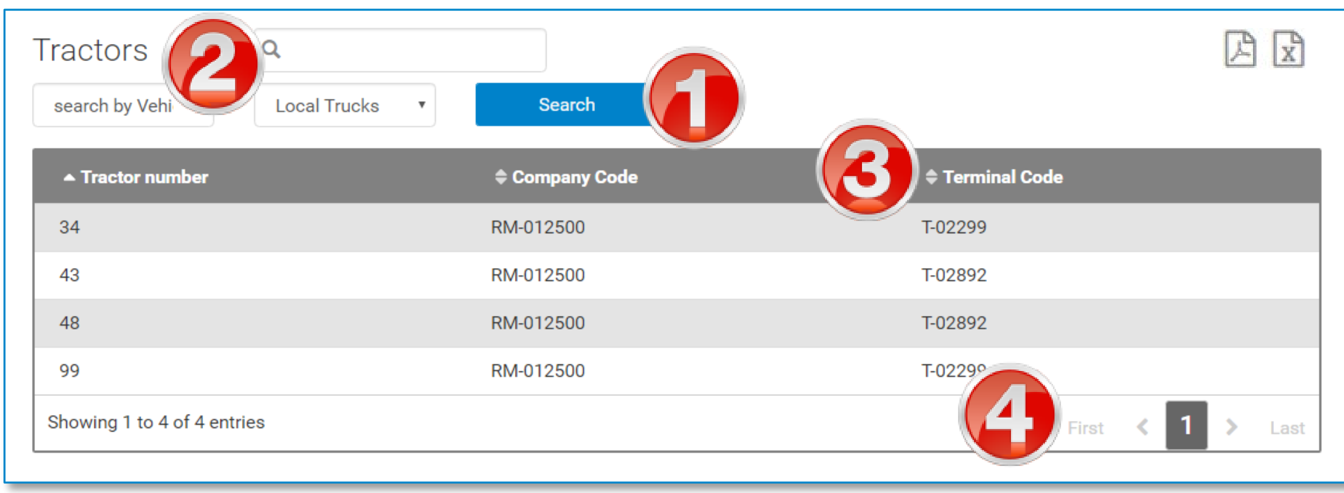
   Fields in dark gray cannot be edited.

3. Click **Save** to save the changes or **Cancel** to close this window without saving changes.

Tractors

The **Tractors** page displays a list of all tractors identified from the DriverConnect app. Tractors are added automatically when drivers add the tractor number on the app's **Trip Info** page.

Fleet Managers can manage their fleet's tractor list and assign an ELD to a tractor when the **Portal Side Tractor Management** switch is enabled. See the **DriverConnect Superfleet Guide** for details.



On this page, you can:

1. Select your filters from the dropdown menus and click **Search**. See how to use Search Filters (page 163).

   The table displays the results of your search.

2. To find specific information within your search results, begin typing in the search field.

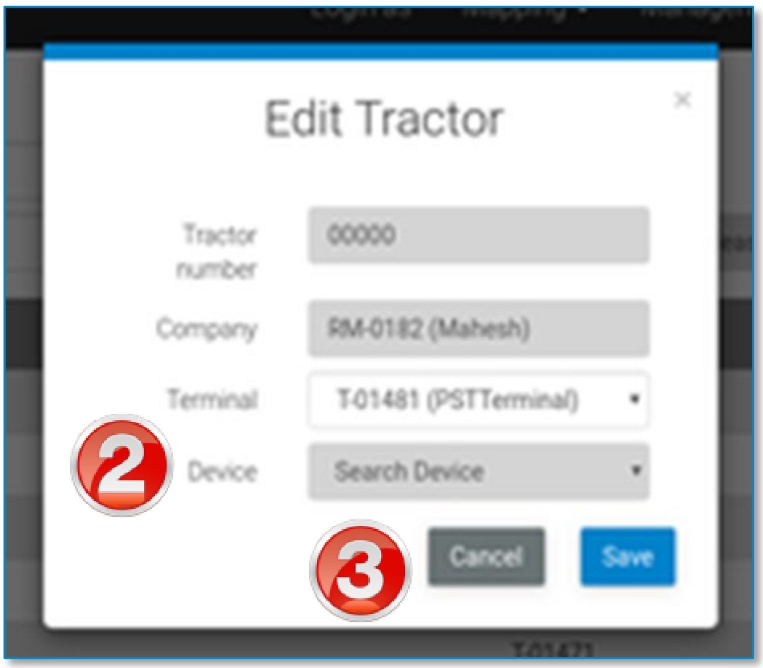
   As you type, information that matches your search terms automatically displays in the table.

3. Click the arrows next to a column header to sort the information in ascending or descending order on that column.

4. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

Edit a Tractor

You can change the information for an existing tractor at any time.



1. On the **Tractors** page, click the text in a row to edit the tractor.

   *The **Edit Tractor** window displays.*

2. Make changes to the tractor information. In the **Device** dropdown menu, you can select an ELD to link to the tractor (if enabled).

   Fields in dark gray cannot be edited.

3. Click **Save** to save the changes or **Cancel** to close this window without saving changes.

Groups

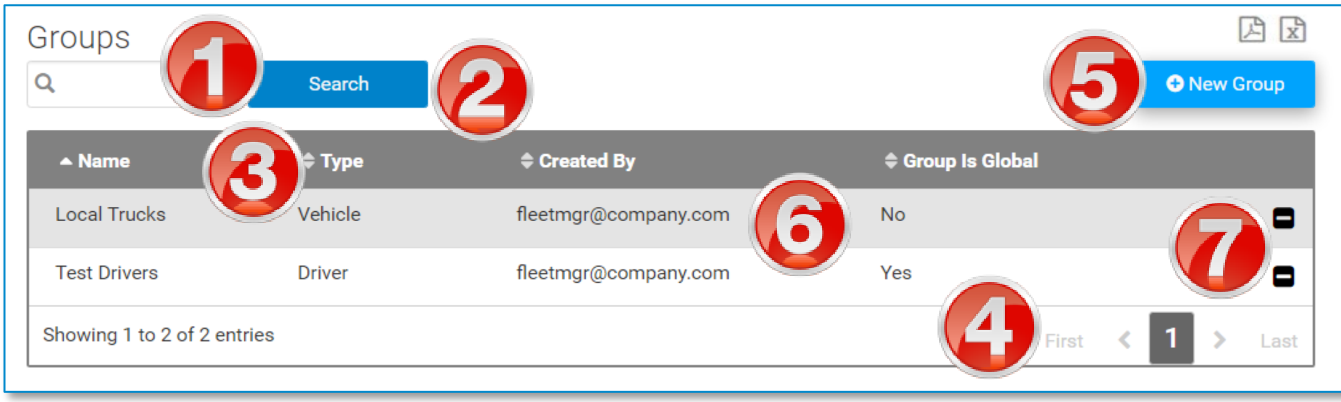
The **Groups** page allows you to create groups to more easily manage drivers. You can create groups of drivers or vehicles.

Using a group is a way to view and manage information about a specific set of drivers or vehicles. On reporting and compliance pages, you can filter information to display information only from a specific group.

Some examples of using groups include:

- A Fleet Manager created a group made up only of older vehicles and searched the **Vehicle Inspections** page for DVIRs created just for that group.
- A terminal manager created a group for drivers that have previously been cited for moving violations. The manager searched for instances of sudden acceleration and deceleration in that group on the **Events** page to ensure the drivers were operating their vehicles safely.

Groups can be individual or global. Individual groups can only be viewed and used by the user who creates them. Global groups can be viewed and used by all non-driver users (Fleet Managers and Terminal Managers).



To search for groups:

1. Begin typing information about the group into the search box. You can type information from any column.

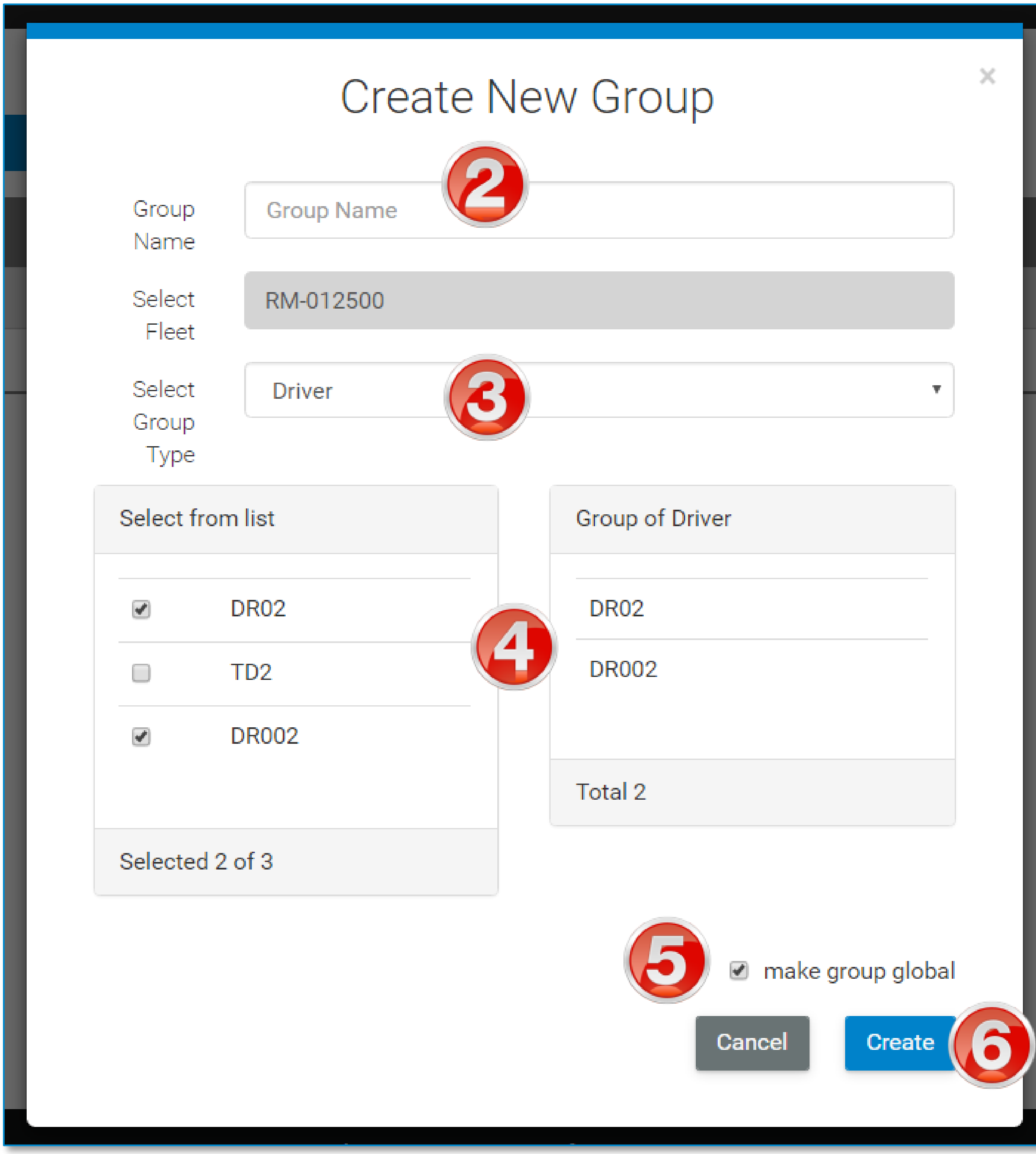
   As you type, information that matches your search terms automatically displays in the table.

2. Click **Search** to display all groups.
3. Click the arrows next to a column header to sort the information in ascending or descending order on that column.
4. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

To manage group:

5. Click **+New Group** to create a new group. See instructions below.
6. Click the text in a group's row to edit the user. See instructions below.
7. Click the **–** sign to delete a group. See instructions below.

Create a New Group



1. On the Users page, click **+New Group**.

   *The **Create New Group** window displays.*

2. Enter a name for the group.

3. Select the group type:

- **Driver** allows you to select drivers to include in the group. Drivers are created by the Fleet Manager from the **Users** page.
- **Vehicle** allows you to select vehicle to include in the group. Vehicle numbers are created by drivers in the DriverConnect app. Drivers enter the Tractor Number in the **Trip Info** screen. Vehicle numbers that have not been used in the fleet before are stored as new vehicles.

4. Select or deselect drivers or vehicles from the list on the left to add or remove them from the group.

   The list on the right updates automatically as you change the group membership.

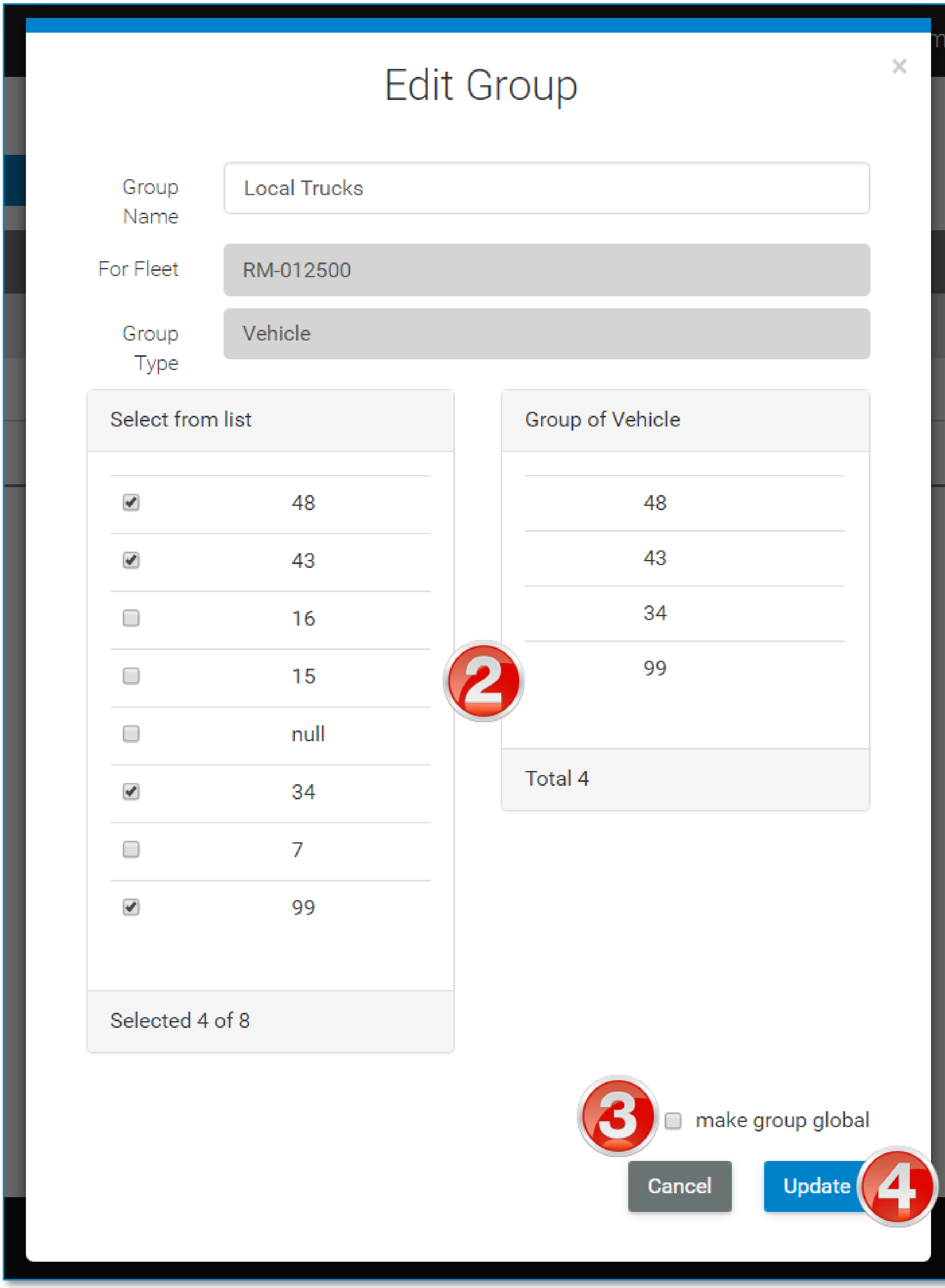
5. Select the **make group global** checkbox to allow all managers in your fleet to view and use the group.

   Global groups can be used by all fleet and terminal managers in the fleet, but not by drivers.

6. Click **Create** to create the new user or **Cancel** to close this page without creating a new group.

Edit a Group

You can change the name, membership, and global view of a group.



1. On the **Groups** page, click the text in a user's row to edit the user.

   *The **Edit Group** window displays.*

2. Select or deselect drivers or vehicles from the list on the left to add or remove them from the group.

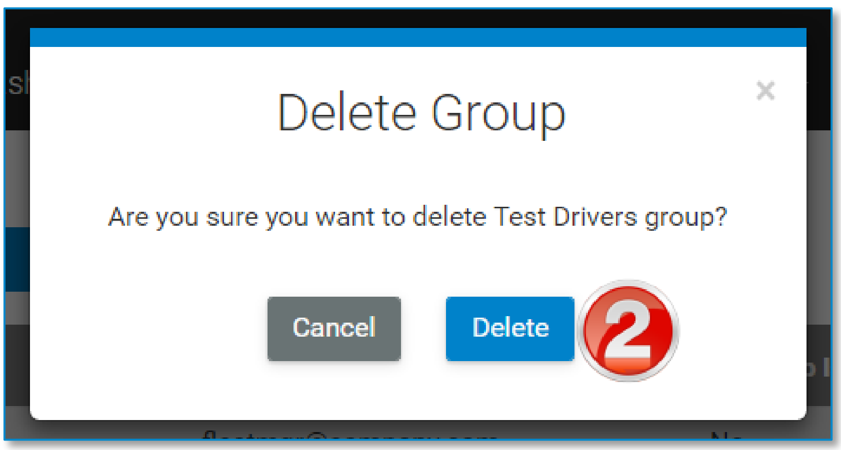
   The list on the right updates automatically as you change the group membership.

   Fields in dark gray cannot be edited.

3. Select or deselect the **make group global** checkbox.

4. Click **Update** to save the changes or **Cancel** to close this window without saving changes.

Delete a Group



1. On the **Groups** page, click the Delete icon ().

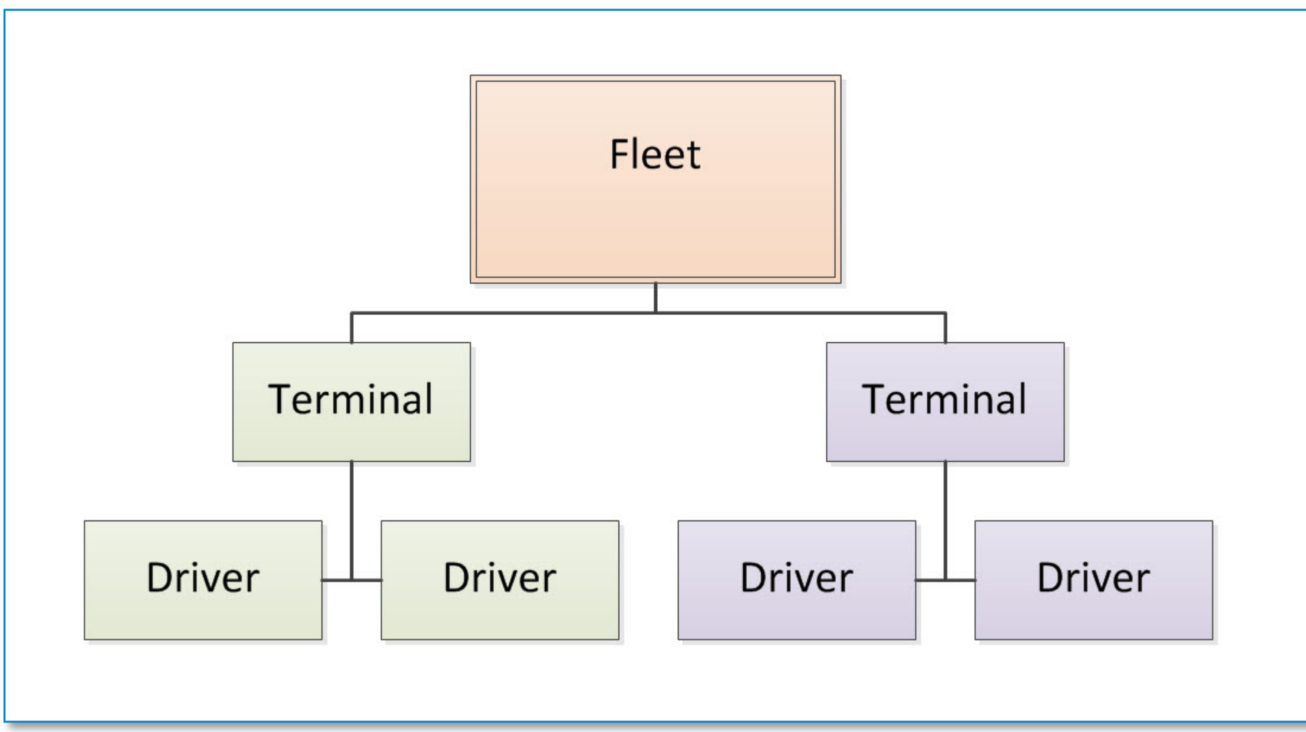
2. On the **Delete Group** window, click **Delete** to delete the group. Click **Cancel** to cancel the delete process and leave the group intact.

Terminal

On the **Terminal** page, you can create, edit, and delete terminals. A terminal is a subgroup of your fleet that is designed to make driver management simpler. Terminals can be regional offices, local branches, or satellite locations within your company.

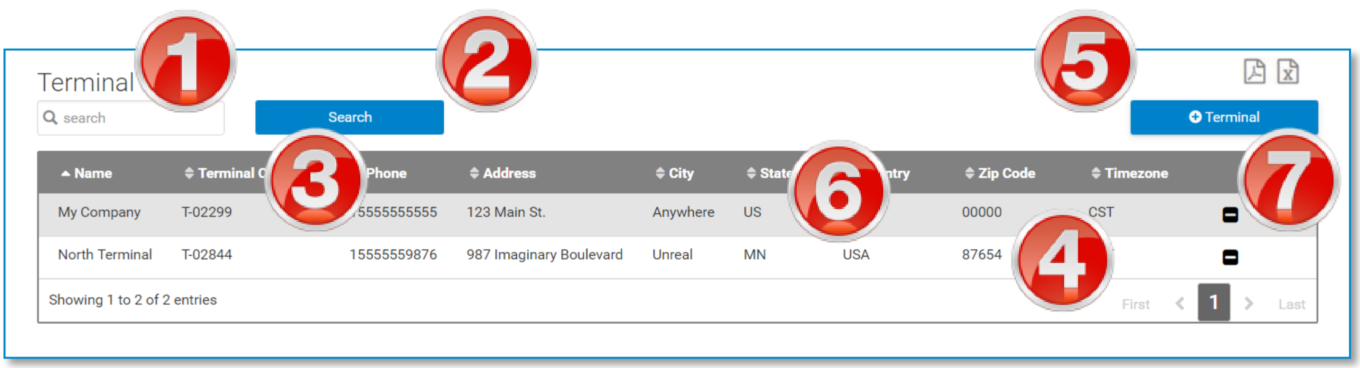
Each company has a Fleet Manager who is responsible for the entire organization. The Fleet Manager can designate one or more Terminal Managers to manage a group of drivers. The Fleet Manager can access information for all Terminal Managers and drivers, regardless of terminal assignments. Terminal managers can only access information for drivers within their own terminals.

This chart shows how the fleet, terminals, and drivers are related:



Each Terminal Manager needs a user profile and must be created on the **Users** page. Terminal Managers do not have Driver IDs, and do not use the DriverConnect app. Instead, they manage a select group of drivers within their own terminal from the portal.

By default, each company is created with a Home terminal. The Fleet Manager automatically manages this terminal. You cannot delete the Home terminal. You can assign a new Terminal manager to the Home terminal.



To search for terminals:

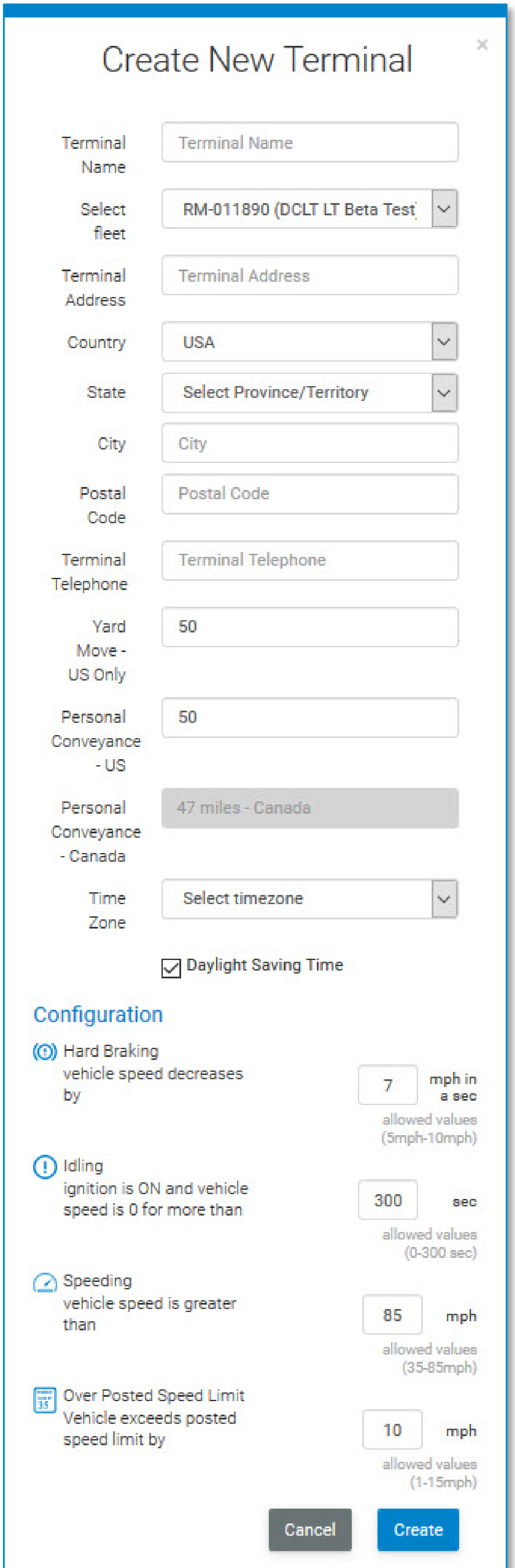
1. Begin typing information about the terminal into the search box. You can type information from any column.

   As you type, information that matches your search terms automatically displays in the table.

2. Click **Search** to display all terminals.
3. Click the arrows next to a column header to sort the information in ascending or descending order on that column.
4. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

To manage your terminals:

5. Click **+Terminal** to create a new terminal. See instructions below.
6. Click the text in a row to edit the terminal. See instructions below.



7. Click the **–** sign to delete a terminal. See instructions below.

Create a New Terminal

1. On the Terminals page, click **+Terminal**.

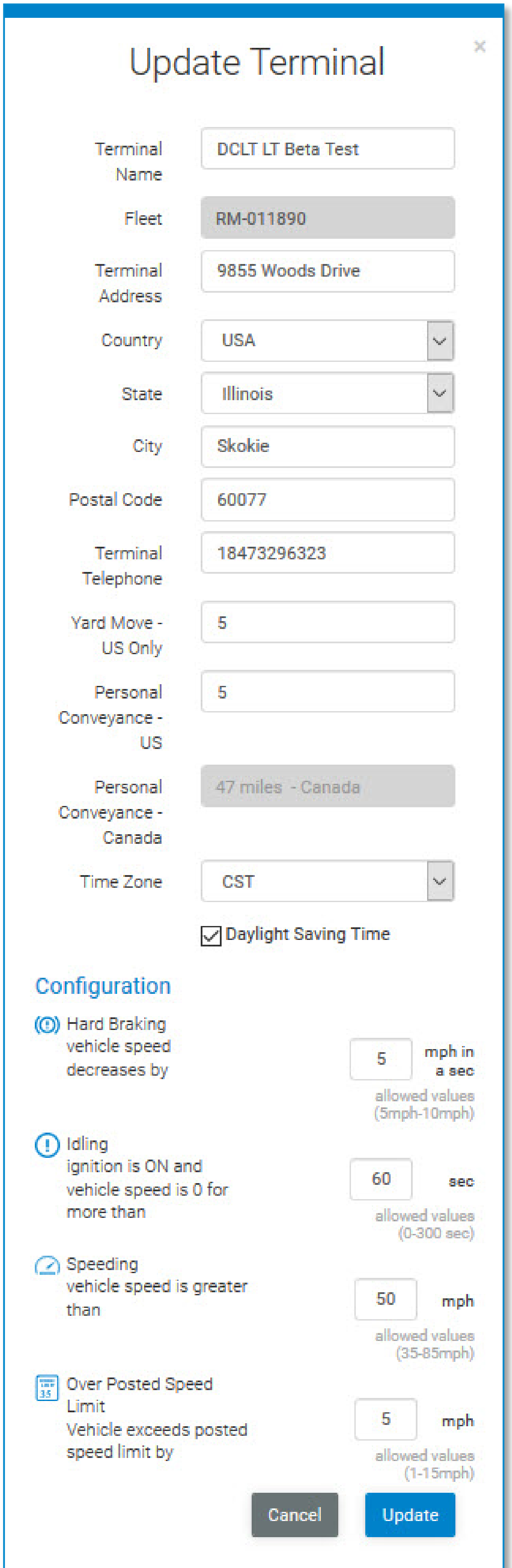
*The **Create New Terminal** window displays.*

2. Enter the information for the terminal. All fields are required.

***Note:** The numbers in the Yard Move and Personal Conveyance fields are the number of miles allowed by the terminal for these categories. You can set these here for all drivers within the terminal.*

3. In the **Configuration** section, enter values for your terminal's driving information. See below for descriptions.

4. Click **Create** to create the new terminal or **Cancel** to close this window without creating a new user.



Edit a Terminal

You can change the information for an existing terminal at any time.

1. On the **Terminals** page, click the text in a row to edit the terminal.

*The **Update Terminal** window displays.*

2. Make changes to the terminal information.

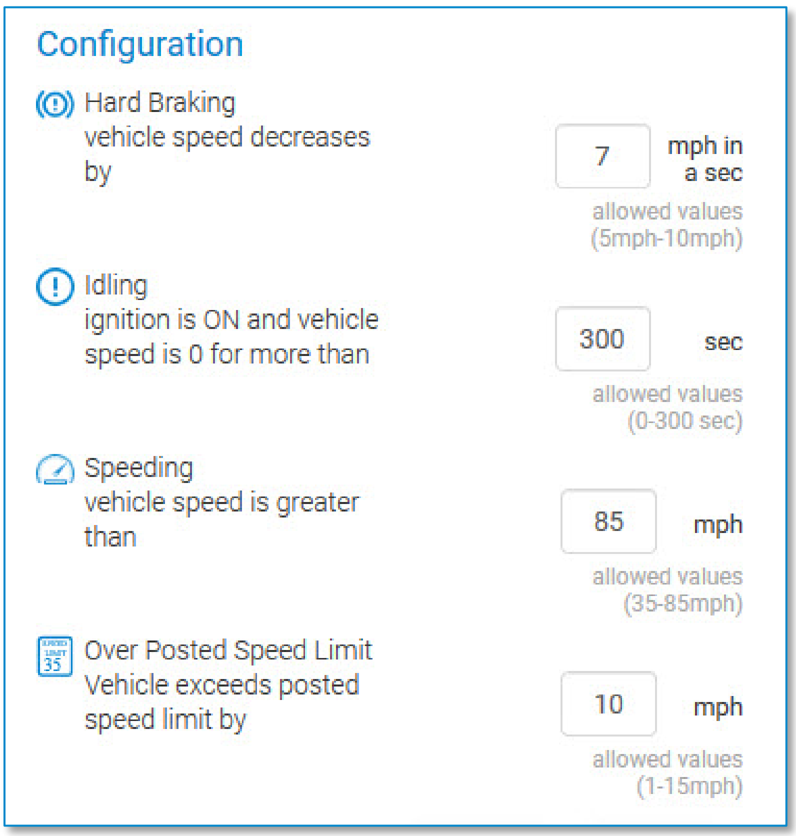
Fields in dark gray cannot be edited.

3. In the **Configuration** section, update values for your terminal's driving information. See below for descriptions.

4. Click **Update** to save the changes or **Cancel** to close this window without saving changes.

Configuration

You can configure aspects of your terminal's driving information in the **Configuration** section. Settings made in this section apply to all drivers in the selected terminal.



Hard Braking: The rate of decrease in speed a driver needs to reach in a sudden deceleration. This rate is measured in a decrease in miles per hour, per second (MPH/s). You can set this value between 5 and 10 MPH.

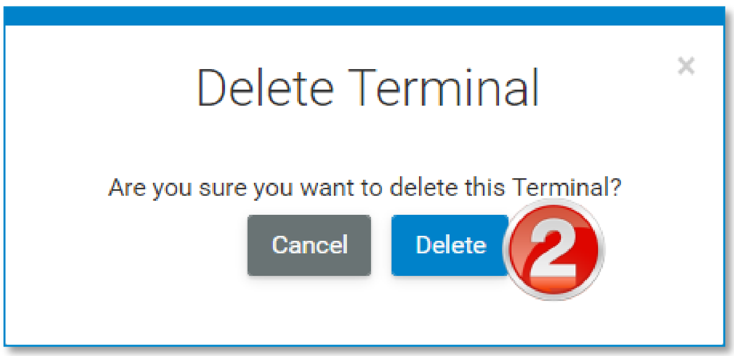
Idling: The number of second a vehicle is running (ignition on) before moving. You can set this value between 0 and 300 seconds (5 minutes).

Speeding: The speed (in miles per hour) a driver needs to reach to be considered speeding. You can set this value between 35 and 85 MPH.

Over Posted Speed Limit: The speed (in miles per hour) a driver is allowed to travel above the posted speed limit before an event is triggered. For example, if you set the Over Posted Speed Limit to 5 mph, you will receive events each time a driver exceeds the posted speed limit by 5 MPH or more. You can set this value between 1 and 15 MPH.

Delete a Terminal

When you delete a terminal, the user profile of the Terminal Manager is also deleted. Also, all drivers assigned to that terminal are automatically reassigned to the Home terminal.



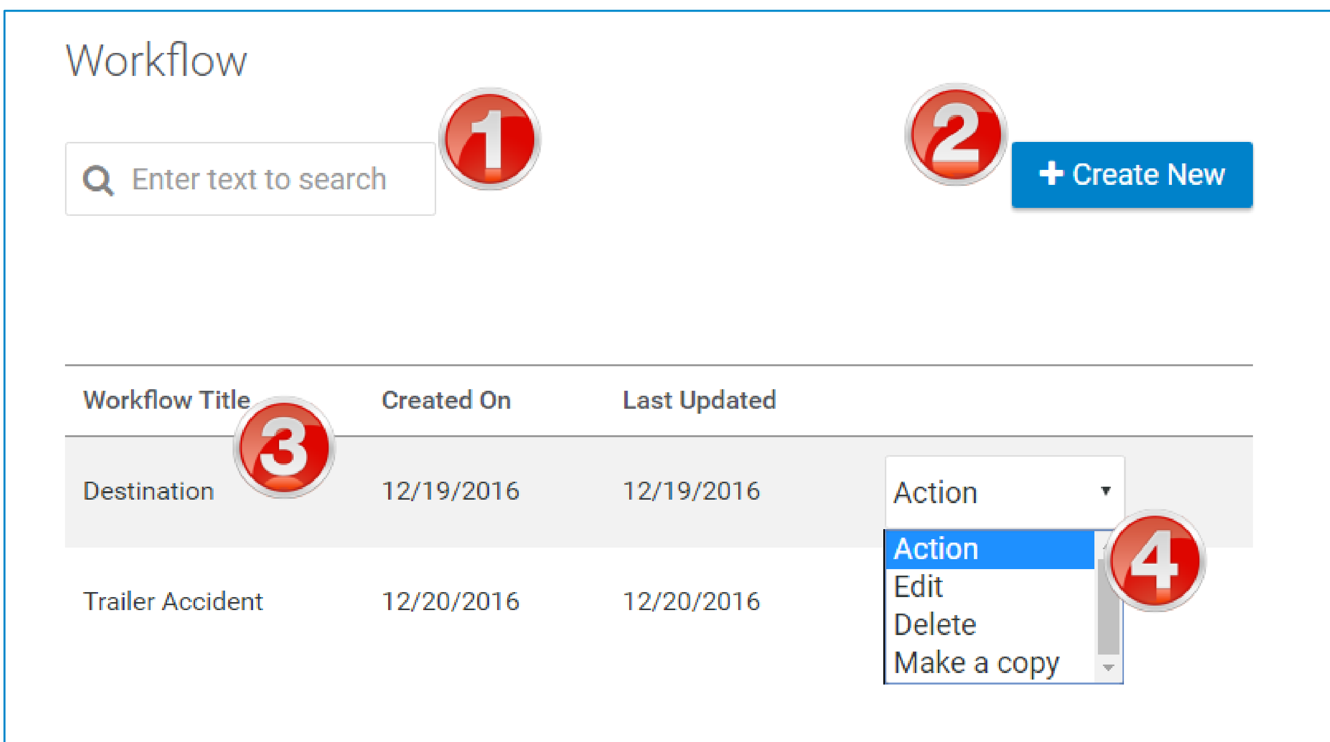
1. On the **Terminal** page, click the Delete icon (▬).
2. On the **Delete Terminal** window, click **Delete** to delete the terminal. Click **Cancel** to cancel the delete process and leave the terminal intact.

Workflow

On the **Workflow** page, you can create, edit, and delete workflows templates. Workflows are a series of forms that can be created by a Fleet Manager and sent to a driver. The workflow is a sequence of steps that a driver needs to follow. The status of each step is tracked. Managers can also assign completion times to the steps in a workflow to ensure that a driver completes a workflow on time.

Use the **WORKFLOW** tab in the **Messaging** window to:

- Send a workflow to a driver
- Assign estimated completion times
- Track progress, including actual completion times
- View completed forms



On the **Workflow** page, you can:

1. Begin typing information about the workflow into the search box. You can type information from any column.

   As you type, information that matches your search terms automatically displays in the table.

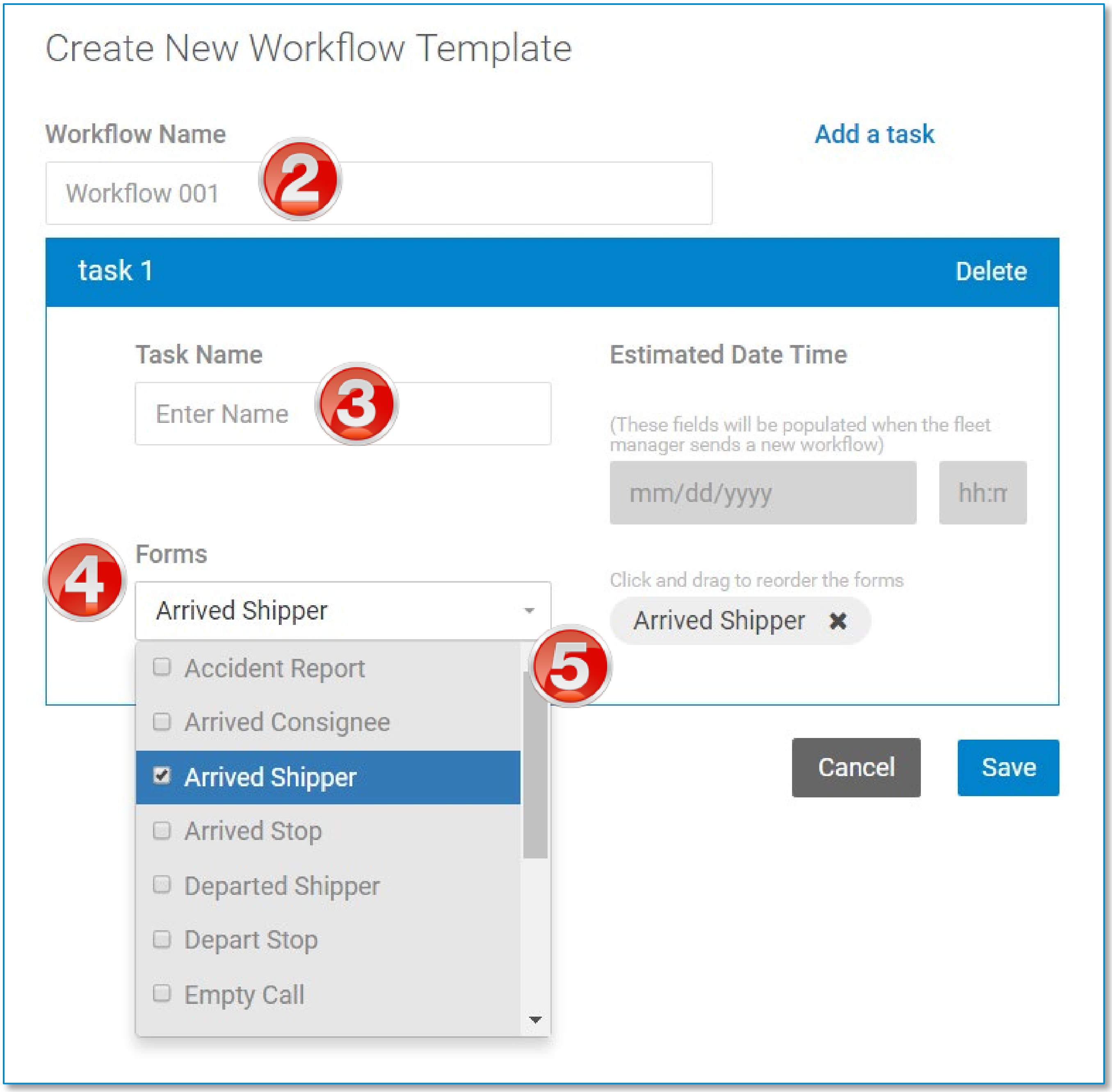
2. Click **+Create New** to create a new workflow.
3. Click in a workflow row to access more options from the **Action** dropdown menu.
4. Select **Edit** to edit the workflow; **Delete** to delete it; or **Make a copy** to copy the workflow with a new name.

See below for full instructions.

Create a New Workflow

Workflows contain one or more tasks for the driver to complete. Each task contains one or more forms.

When you send a workflow to a driver, you can assign completion times for each task. Therefore, you should create workflows so that each task contains only forms that can be completed within the time frame you assign.

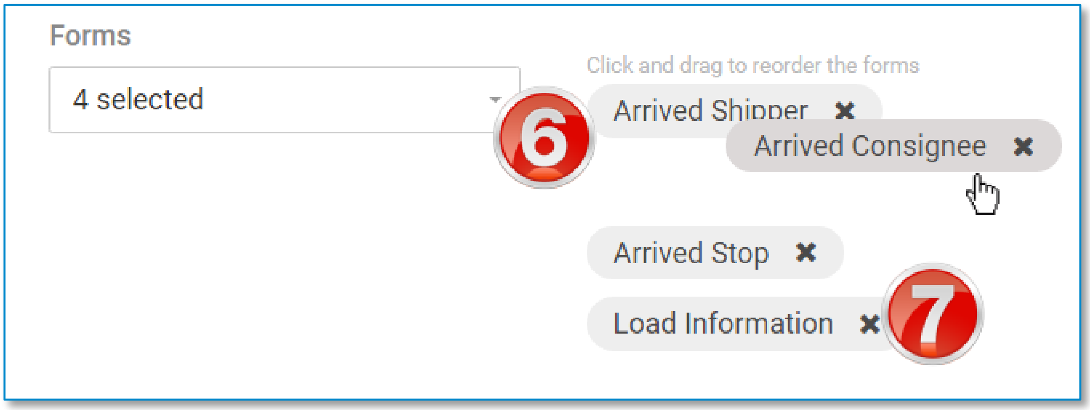


1. Click **+Create New** on the **Workflow** page.

   *The **Create New Workflow Template** page displays.*

2. Enter a name for the workflow in the **Workflow Name** field.
3. Enter a name for the task in the **Task Name** field.
4. Select one or more forms to include in this task from the **Forms** dropdown menu.

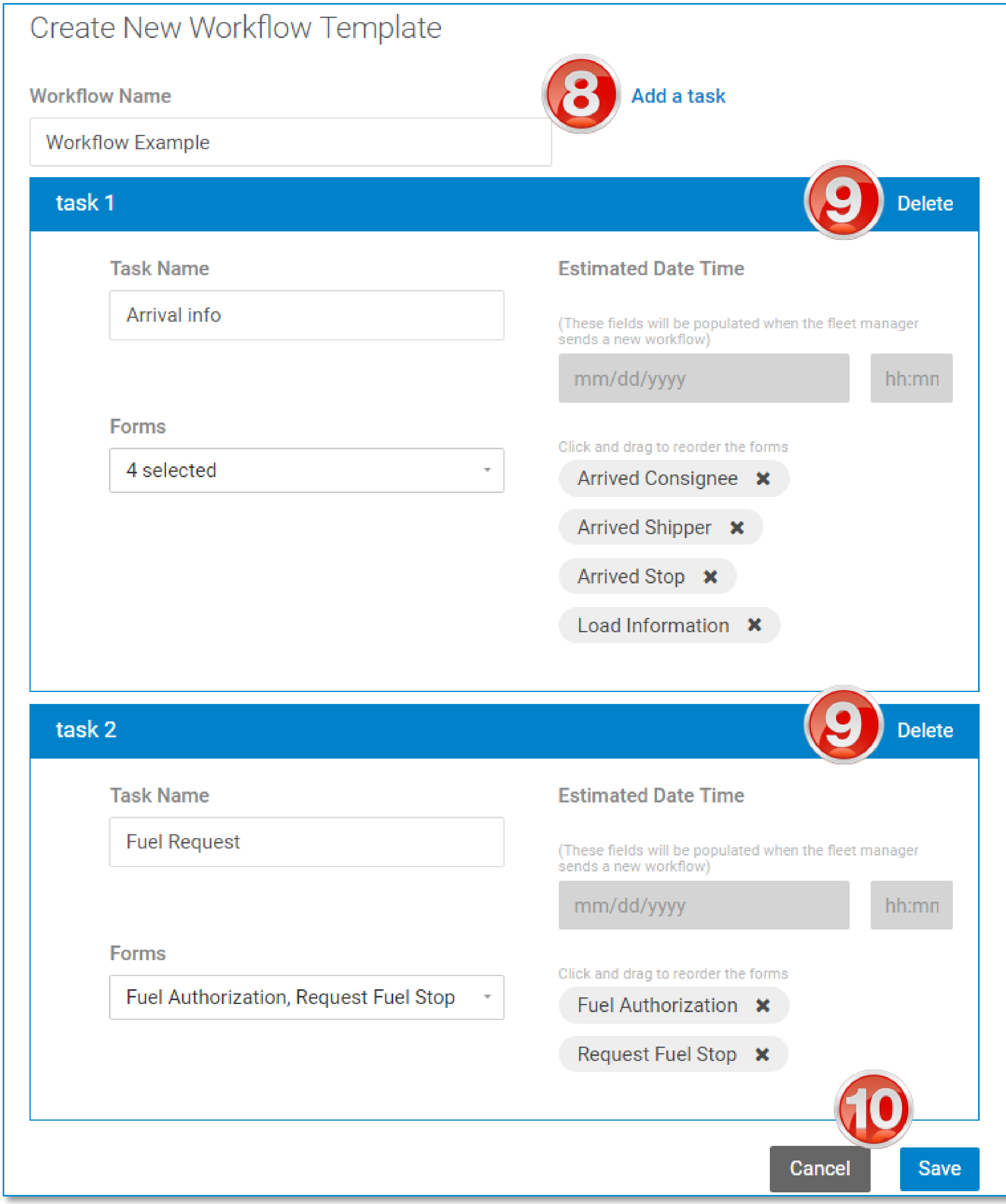
5. After you select a form, it displays with a checkbox in the dropdown menu, and displays in the forms order section to the right.



6. If you select multiple forms, you can click and drag to move them into a different order.

   The driver will need to complete the form on the top first before continuing down the list.

7. Click the **X** to the right of a form to remove it from the workflow.



8. Click **Add a task** to add another task to the workflow.

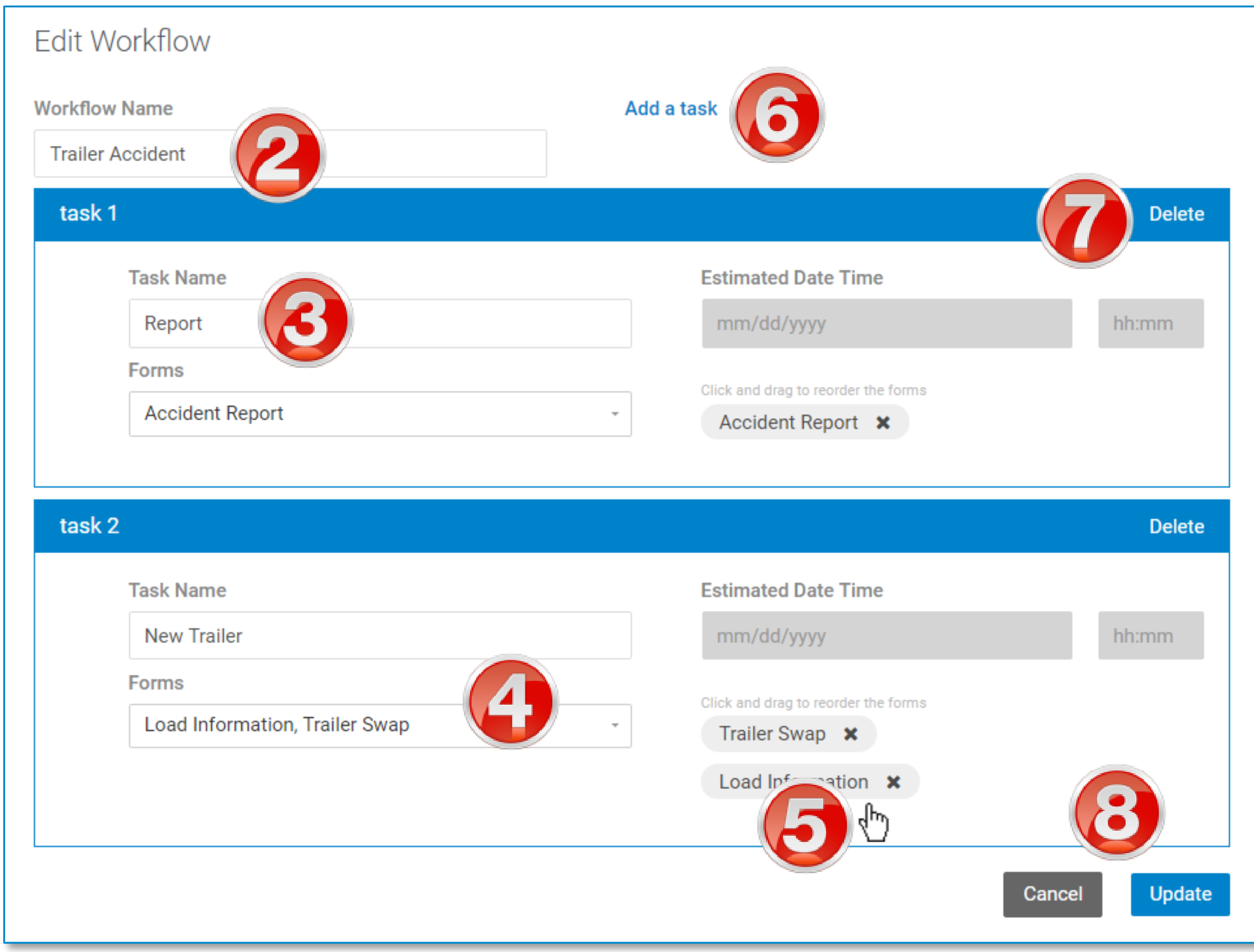
9. Click **Delete** in the top bar of a task to delete that task.

All forms contained in that task will also be removed from the workflow.

10. Click **Save** to save the workflow or click **Cancel** to exit without saving and return to the **Workflow** page.

Edit a Workflow

When editing a workflow, you can perform all of the same actions you did when creating a workflow.



1. On the **Workflow** page, select **Edit** from the **Actions** dropdown menu of the workflow you want to edit.

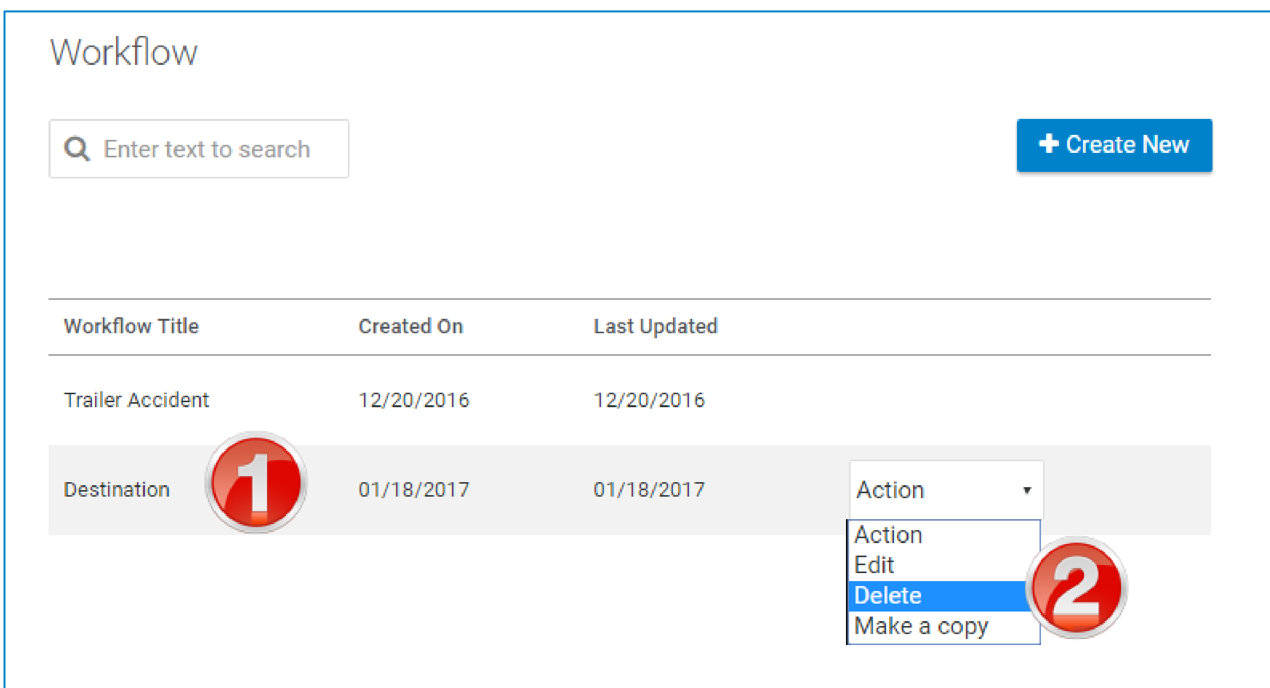
   *The **Edit Workflow** page displays.*

2. Edit the workflow name in the **Workflow Name** field.
3. Edit the task name in the **Task Name** field.
4. Select one or more forms to include in this task from the **Forms** dropdown menu.
5. Click and drag to move forms into a different order.

   The driver will need to complete the form on the top first before continuing down the list.
6. Click **Add a task** to add another task to the workflow.
7. Click **Delete** in the top bar of a task to delete that task.

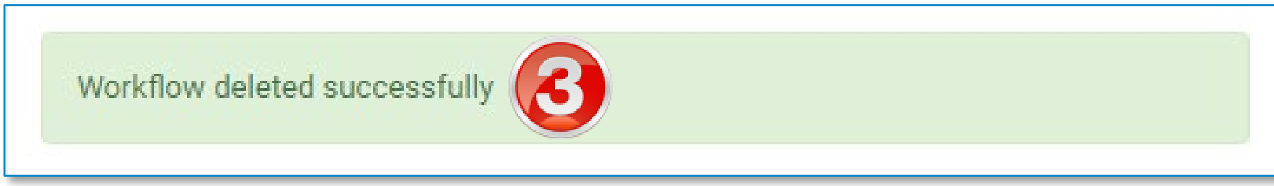
   All forms contained in that task will also be removed from the workflow.
8. Click **Save** to save the workflow or click **Cancel** to exit without saving and return to the **Workflow** page.

Delete a Workflow

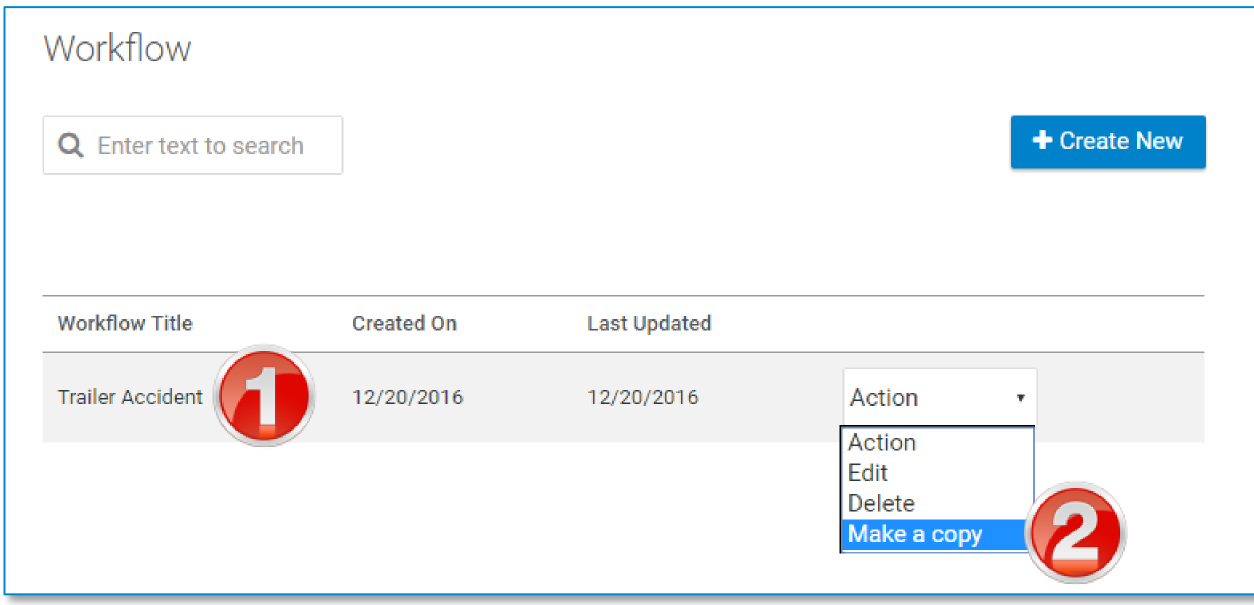


1. Click the row of the workflow you want to delete.

2. From the **Action** dropdown menu, select **Delete**.
3. The workflow is deleted immediately, and a confirmation message displays at the top of the page.



Make a Copy of a Workflow



1. Click the row of the workflow you want to copy.
2. From the **Action** dropdown menu, select **Make a copy**.
3. A new workflow is created, with the words "copy of" in the title.

   To change the title, see above for steps on editing the workflow.

Workflow Title	Created On	Last Updated
Trailer Accident	12/20/2016	12/20/2016
copy of Trailer Accident	01/18/2017	01/18/2017

3

Compliance Menu

The **Compliance** menu provides information on hours of service records and violations, vehicle inspections, and information about driving patterns and vehicle use.

Snapshot

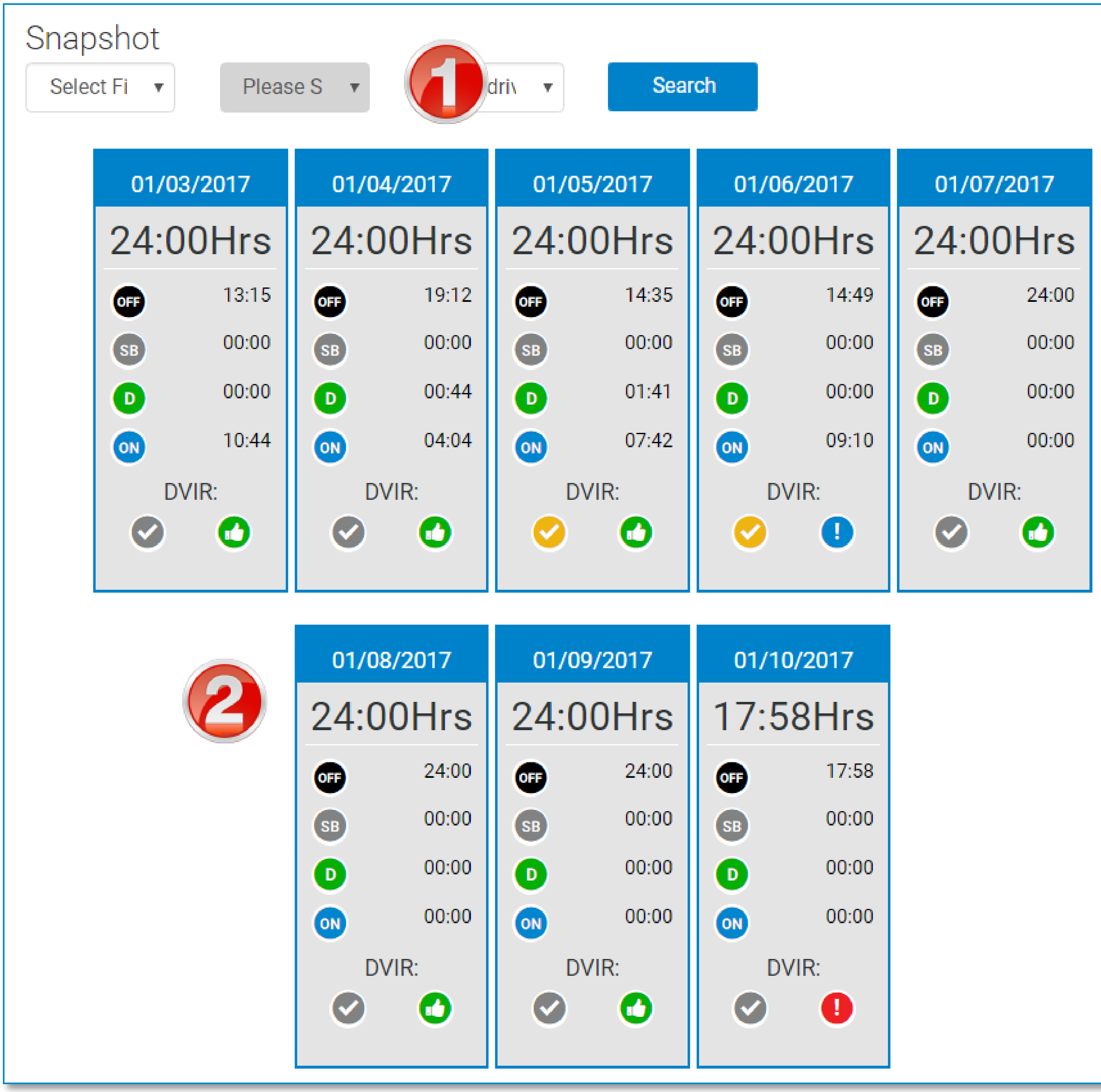
The **Snapshot** page shows Hours of Service (HOS) and Driver-Vehicle Inspection Report (DVIR) information over the past eight days.

If you are a Driver: You will only see HOS and DVIR information for yourself.

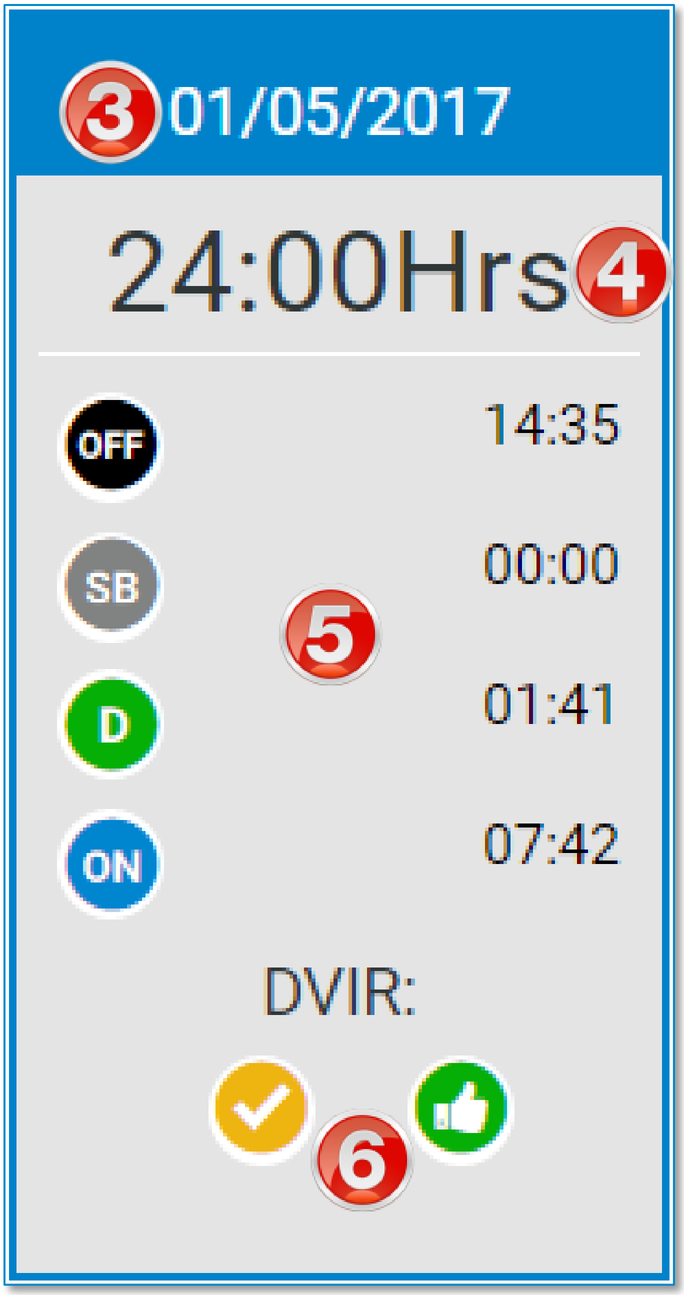
If you are a Fleet Manager (FM) or a Terminal Manager (TM): You can select any of your drivers to view.

HOS categories include:

- Off Duty (**OFF**)
- Sleeper Berth (**SB**)
- Driving (**D**)
- On Duty (**ON**)



1. Select a driver from the dropdown menus and click **Search** (FMs and TMs only).
2. The previous eight days of HOS and DVIR information display in individual date blocks.



Each date block shows:

3. The date of service.

4. The total number of hours reported for that date.

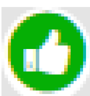
5. A breakdown of the total time reported for each HOS category.

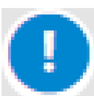
6. Two status icons for the day’s DVIR.

DVIR status icons include:

 **Certified**. This DVIR has been certified by a mechanic. DVIRs that are **NOT** OK to drive are required to be certified. No-Defect DVIRs and DVIRs with defects that are OK to drive are not required to be certified.

 **Not Certified**. This DVIR has not been certified by a mechanic.

 **No Defects**. No defects were reported on the DVIR.

 **Defects Reported, Tractor/Trailer OK to Drive**. Defects were reported on the DVIR, but the driver indicated that the tractor/trailer was still safe to drive.

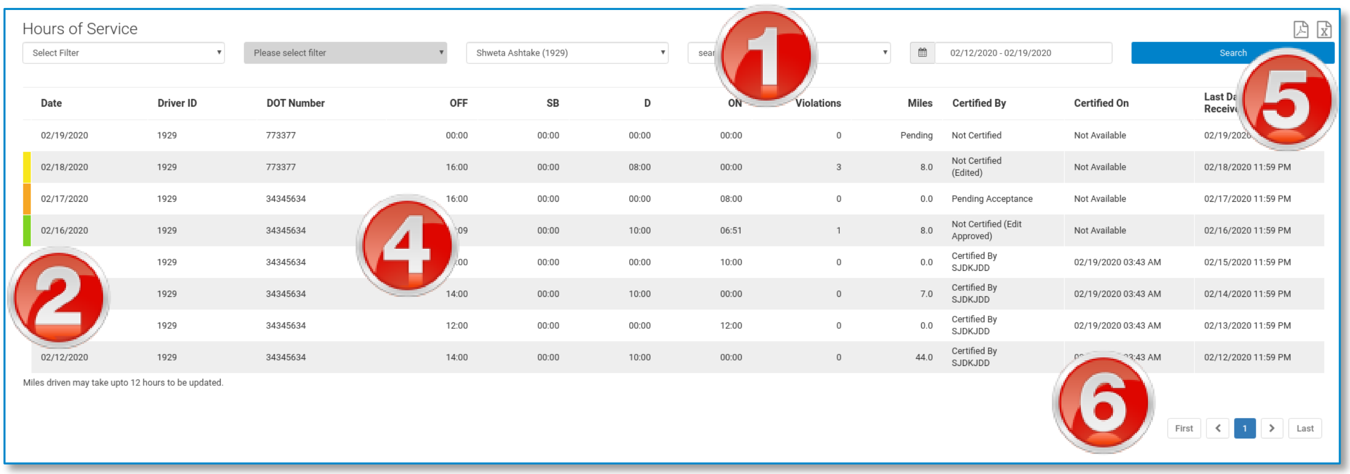
 **Defects Reported, Tractor Trailer NOT OK to Drive**. Defects were reported on the DVIR, and the driver indicated that the tractor/trailer is unsafe to drive. The defects must be repaired, and the DVIR must be certified be a mechanic.

Hours of Service

The **Hours of Service** page lets you view Hours of Service (HOS) information for drivers within a certain time range. Each entry contains a link to a graphic HOS display. You can search for HOS records for your entire fleet, or for an individual driver.

If you are a Driver: You will only see HOS information for yourself.

If you are a Fleet Manager (FM) or a Terminal Manager (TM): You can select any of your drivers to view.



1. Select your filters from the dropdown menus and click **Search**. See how to use Search Filters (page 163).

   The report table displays the results of your search. The default view shows the newest HOS entries first.

2. Color-coded bars show the status of an edited log. See below.

3. Click a blank space in a column to display the *Advanced Options* menu bar. See using Advanced Options on page 167.

4. To view an individual HOS record, click the text in a row.

   *You can click the text in any column. The cursor changes to the finger icon. After clicking, the HOS record displays in a separate **Hours of Service Details** window (see below).*

5. Click an export icon to export the report to a .PDF or an Excel file. See how to Export a Report (page 166).

   The exported HOS report contains complete information about the driver's status and tractor information. The report contains all information for the selected duration.

6. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

View Hours of Service Details

The **Hours of Service Details** page shows the driver's HOS information, including: driver name, date of record, HOS graph, and individual HOS entries. This page also displays violations, if any.

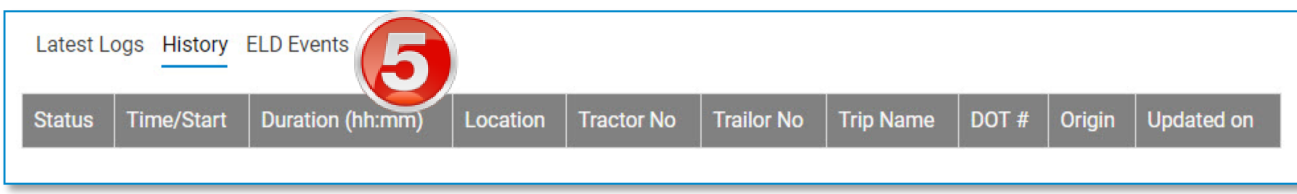
This window displays:

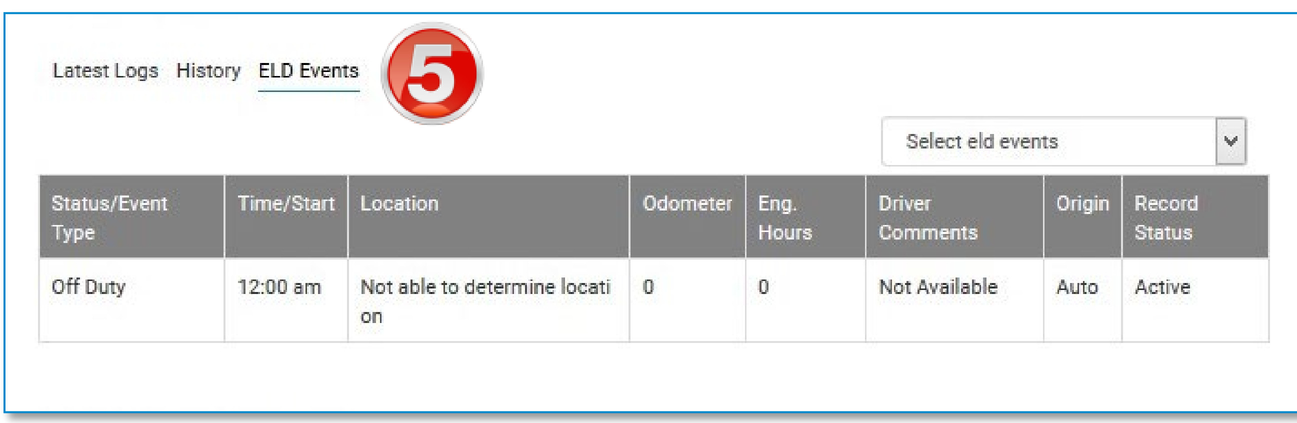
1. The driver and date of the report.
2. A graph displaying the HOS record.
3. A detailed table showing each change of status entry, time, duration, and location and vehicle information, if available.

4. A table on the bottom of the page showing the HOS violation type (if any) and the time the violation occurred (not shown).

On this window, you can:

5. Click a tab header to view the Latest Logs, History, or ELD Events (shown below)
6. Click **Edit Logs** to edit the driver's HOS entries for the selected date.
7. Click the .PDF icon to export the report to a .PDF file. See how to Export a Report (page 166).
8. Click **Previous Day** to view the detail page for the previous day, or click **Next Day** to view the next day's detail page.
9. Click the **X** to close the **Hours of Service Details** page and return to the **Hours of Service** page.





Edit Hours of Service Logs

The DriverConnect portal allows Fleet Managers to edit certified HOS logs on the **Edit Hours of Service** page, provided it is within the past 7 days. Logs that have not yet been certified by drivers cannot be edited. Note that this functionality is only for Fleet Managers. Drivers can certify and edit logs only on the driver app.

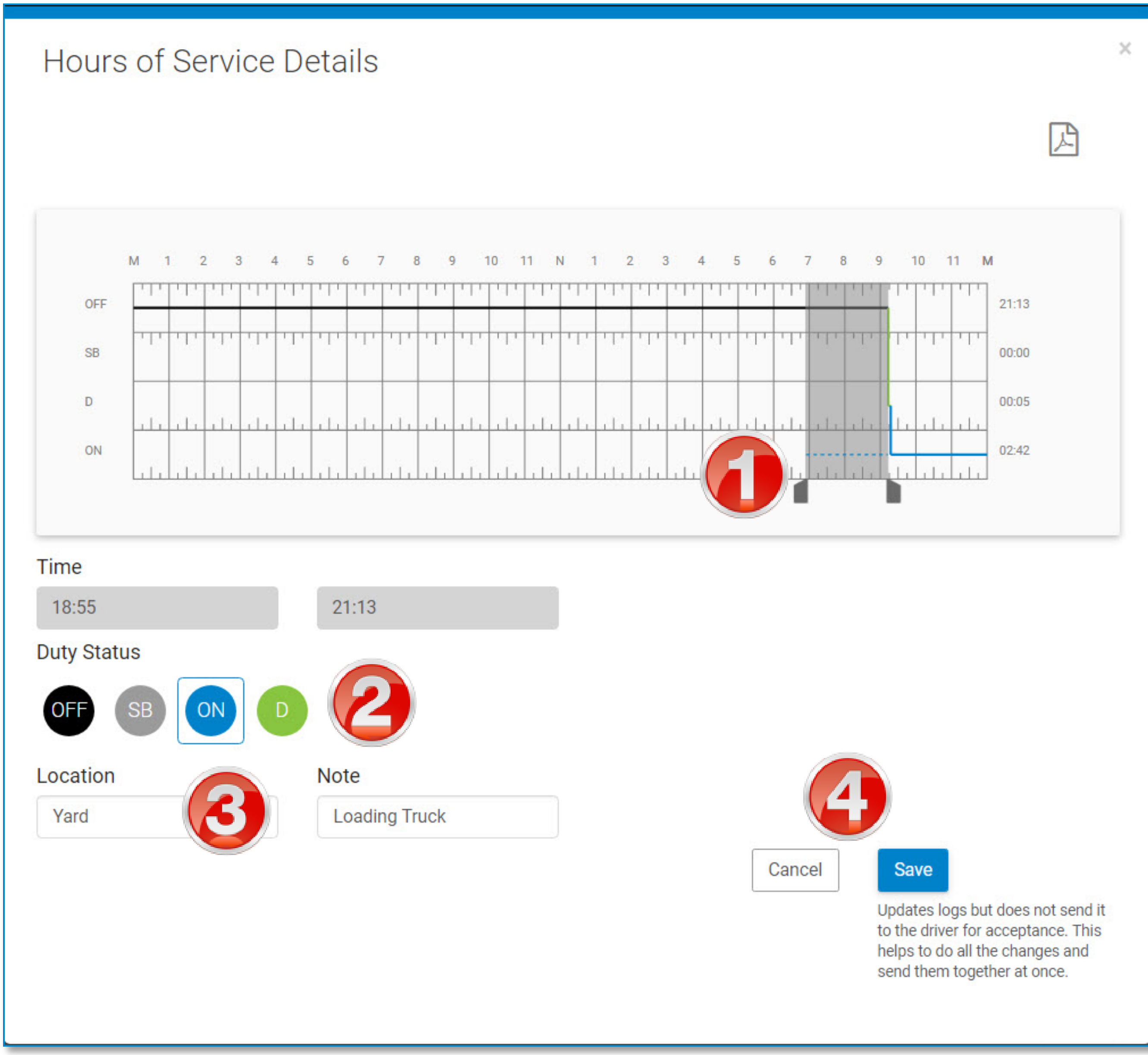
After editing, the updated log entry is sent to the driver. The driver must either accept or reject the edits in the DriverConnect app. Edited logs that have not been accepted/rejected display as "pending" in the app and portal.

Note: Even though a manager can update a driver's logs, *the driver is still responsible* for making sure the logs are updated and accurate.

Once you are in the **Hours of Service Detail** page, you can make edits. Logbook edits work by adding new duty status entries for a time frame you define. These new entries *overwrite and replace* existing entries.

Only On Duty, Off Duty, and Sleeper Berth time can be edited. You cannot edit (add new or overwrite existing) driving time.

Click **Edit Logs** on the **Edit Hours of Service** page to begin.



To edit a HOS log:

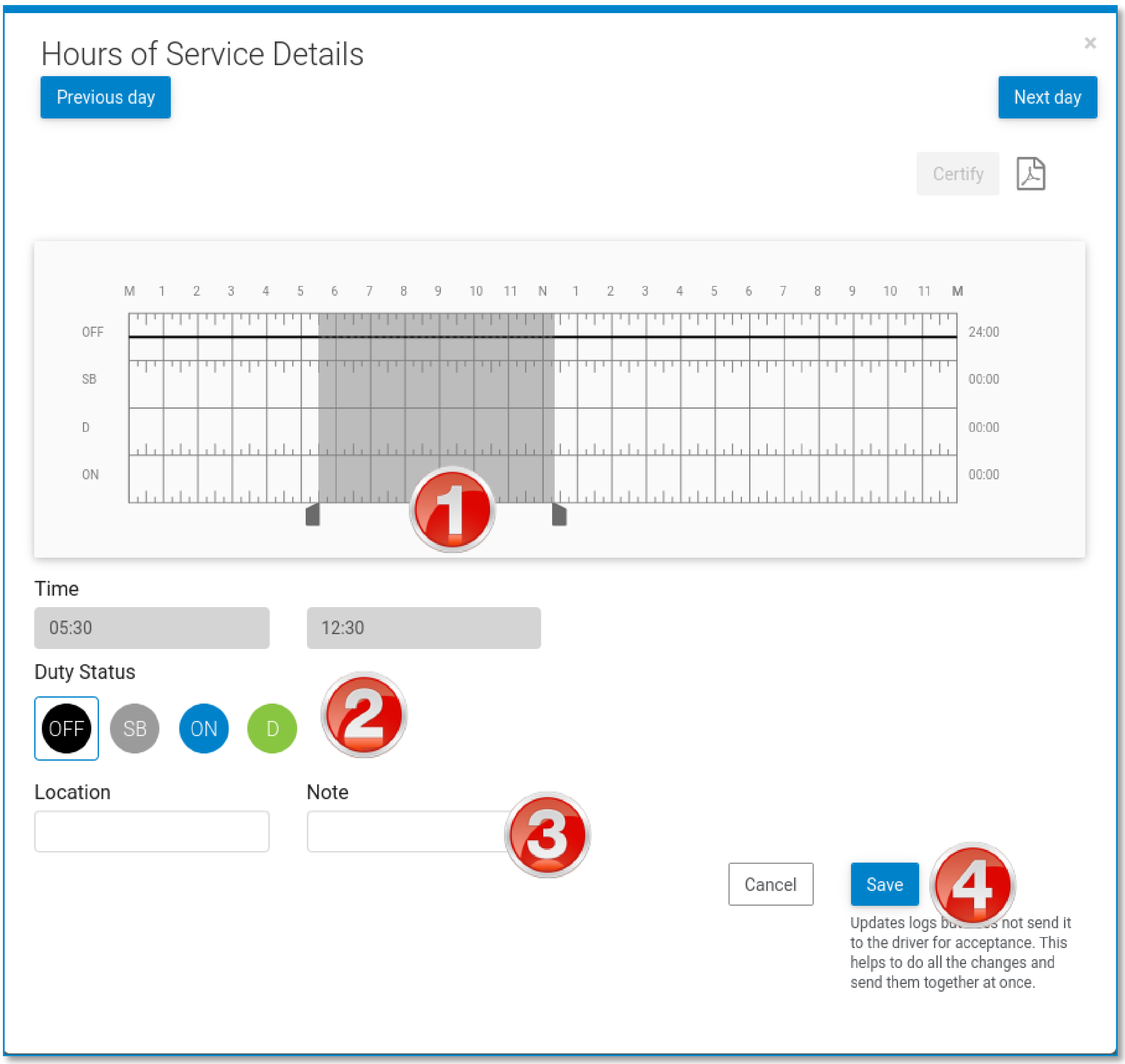
1. Use the sliders to select an updated time range.

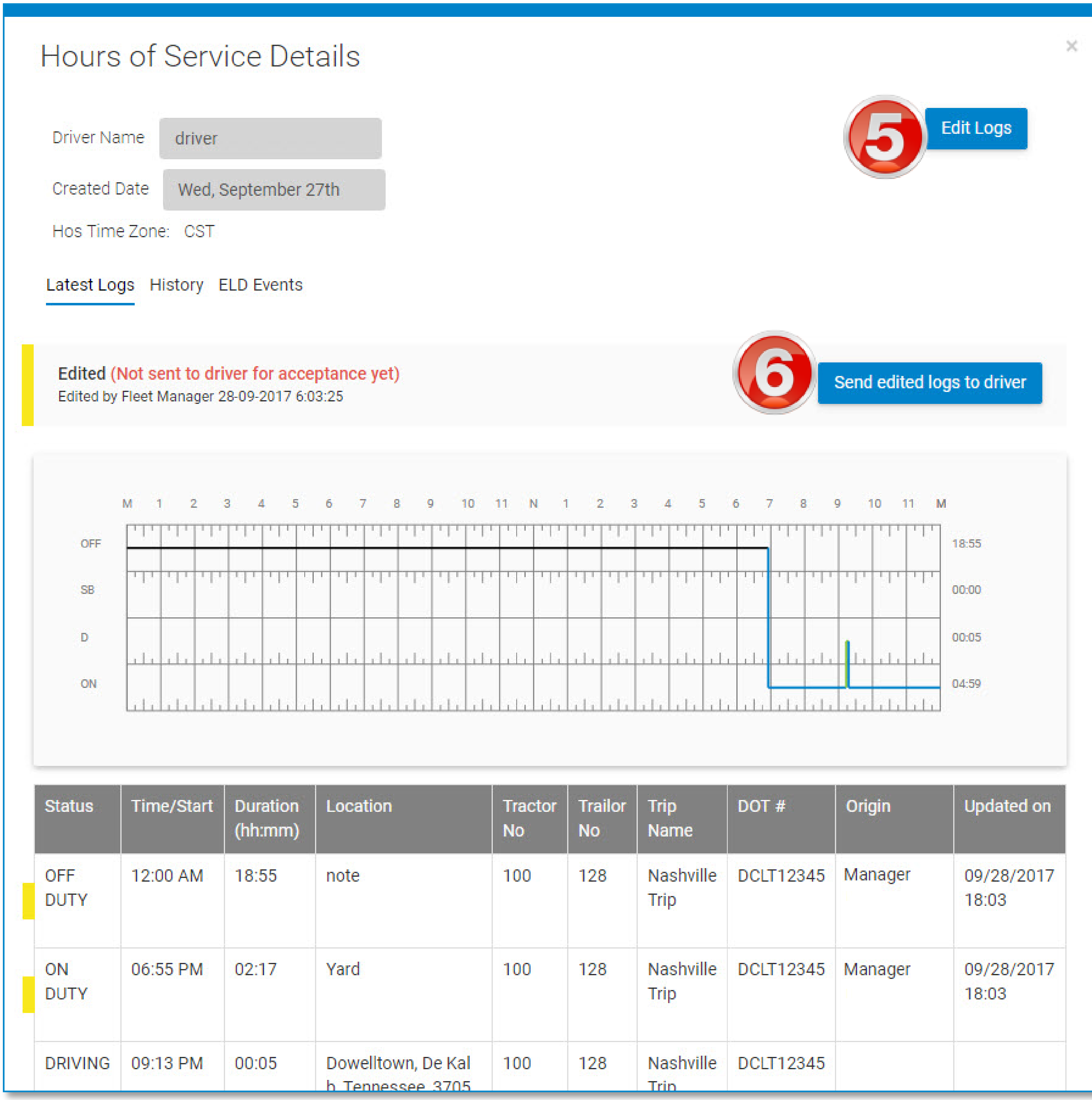
   The new time range displays in gray.

2. Click the new duty status icon.
3. Enter a location and a note, if applicable.
4. Click **Save** to save the edit or **Cancel** to exit without changing.

*The **Hours of Service Detail** page displays again. Updated times are shown with a yellow tag.*

5. Click **Edit Logs** again to add another edited time. You can make as many time edits as you need.
6. Click **Send edited logs to driver** to confirm your updates and send them to the driver. You cannot make further edits after sending the logs to the driver.





Log Statuses

On the **Hours of Service** page, a log can display with one of the following statuses:

- Logs the driver has entered, but has not yet certified, display as “Not Certified.”

- Logs certified by the driver display as "Certified."
- When you edit and save a log, the status changes to "Edited."
- When you send an edited log to the driver, the status changes to "Pending Acceptance."

The driver has the ability to either approve or reject an edited log.

- If the driver rejects the changes, the status displays as "Rejected."
- If the driver approves the changes, the status displays as "Approved."

Edited statuses also display with a color-coded bar:

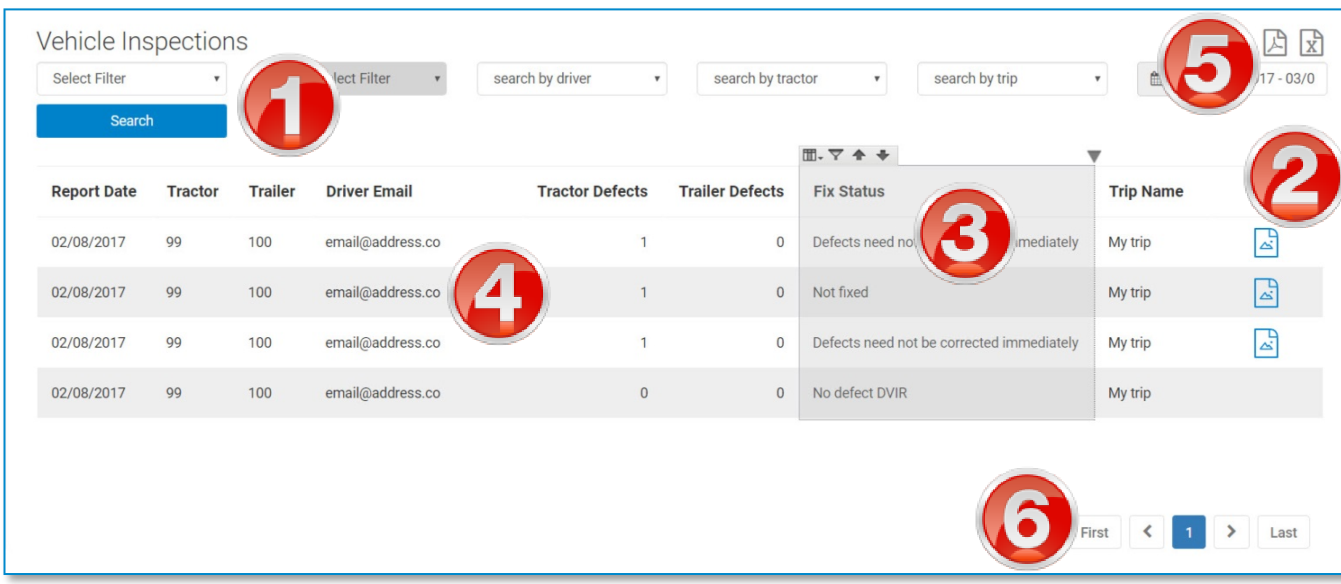
- Green: Edit has been approved by the driver
- Red: Edit has been rejected by the driver
- Orange: Edit is pending acceptance
- Yellow: Edit has been made in the portal, but has not been sent to the driver

Vehicle Inspections

The **Vehicle Inspections** page displays Driver-Vehicle Inspection Reports (DVIRs) for each driver and tractor during a date range. You can export the list of DVIRs to a .PDF or Excel report. You can also view an individual DVIR and export it to a .PDF file.

The Fix Status column shows the status of the DVIR. See below for details on statuses.

If you are a Driver: You will only see DVIR information for yourself.
If you are a Fleet Manager (FM) or a Terminal Manager (TM):
You can select any of your drivers to view.



1. Select your filters from the dropdown menus and click **Search**. See how to use Search Filters (page 163).

   The report table displays the results of your search. The default view shows the newest DVIRs first.

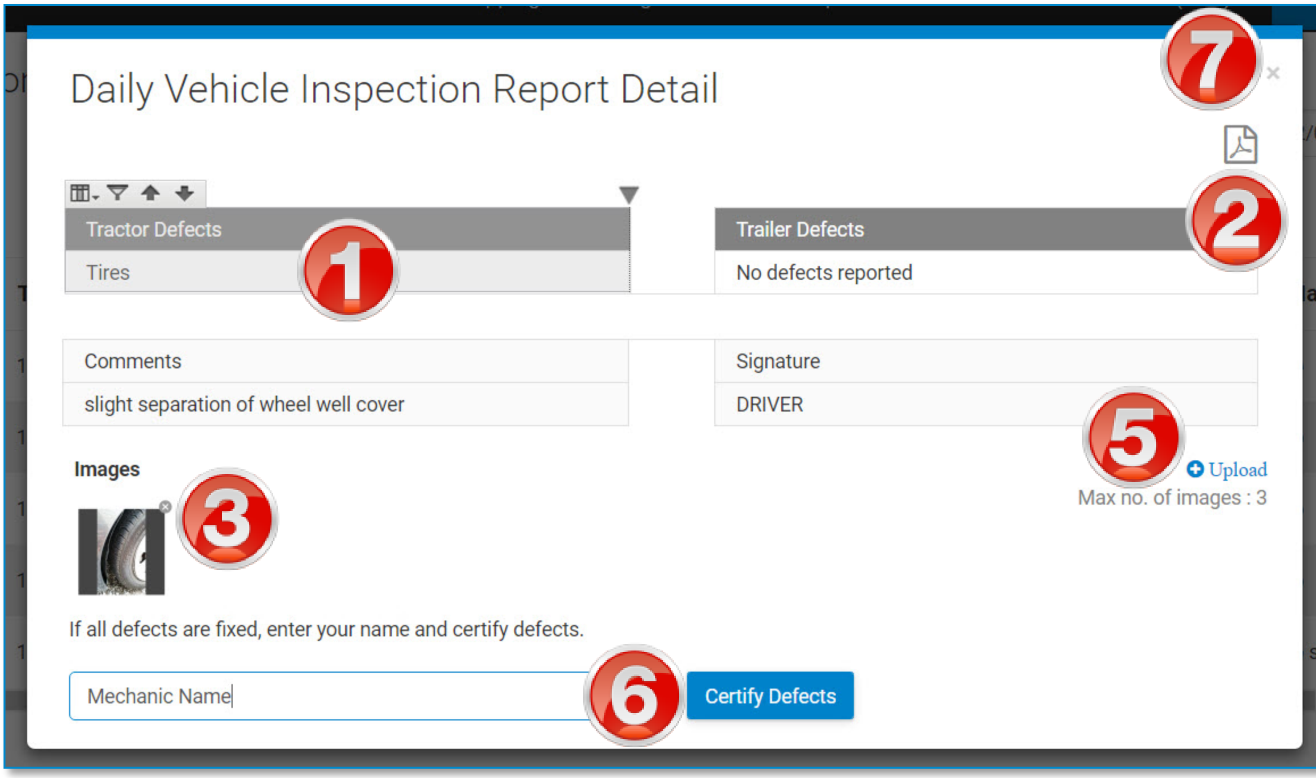
2. The image icon () displays in a row if the driver uploaded pictures with the DVIR.

3. Click a blank space in a column to display the *Advanced Options* menu bar. See using Advanced Options on page 167.
4. To view an individual DVIR, click the text in a row.

   *You can click the text in any column. The cursor changes to the finger icon. After clicking, the DVIR displays in a separate **Daily Vehicle Inspection Report** window (see below).*
5. Click an export icon to export the report to a .PDF or an Excel file. See how to Export a Report (page 166).
6. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

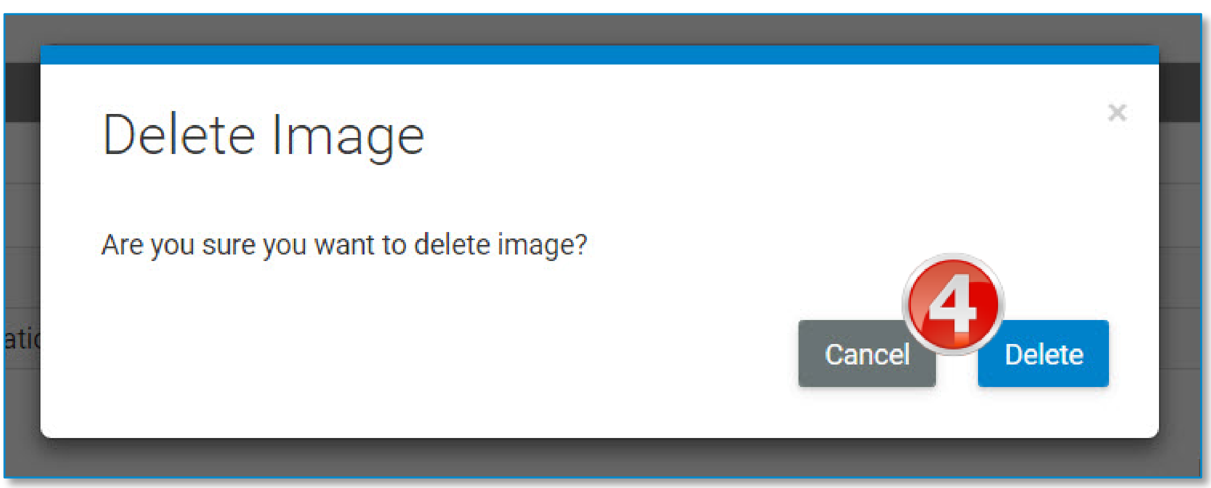
Daily Vehicle Inspection Report

When you click to open a DVIR, the report displays in the **Daily Vehicle Inspection Report** window. This window displays the tractor and trailer defects listed on the report, the signature of the driver who reported them, and additional comments made by the driver.



1. Click anywhere in a column to display the *Advanced Options* menu bar. See using Advanced Options on page 167.
2. Click the .PDF icon to export the report to a .PDF file. See how to Export a Report (page 166).
3. Pictures to support the DVIR display in the **Images** section.

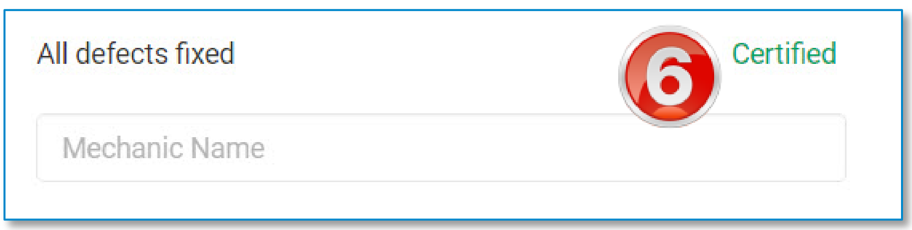
   You can click the **X** on a picture to delete it from the DVIR:



4. Click **Delete** to remove the image from the DVIR or **Cancel** to keep the image and return to the **Daily Vehicle Inspection Report** window.
5. You can upload additional pictures (up to 3 total per DVIR). Click **+Upload**.

   Select a picture from your computer to upload and attach to the DVIR.
6. For defects listed as **Not Fixed** (that is, when the driver reports that the vehicle cannot be operated safely), the DVIR must be certified upon repair.

   Once the repair has been made, type the name of the individual who certified the repair, and click **Certify Defects**.



   *The status changes to **Fixed**, and displays as Certified in the **Daily Vehicle Inspection Report** window*
7. Click the **X** to close the **Daily Vehicle Inspection Report** window and return to the **Vehicle Inspections** page.

Fix Status

The Fix Status column lists the status of each DVIR.

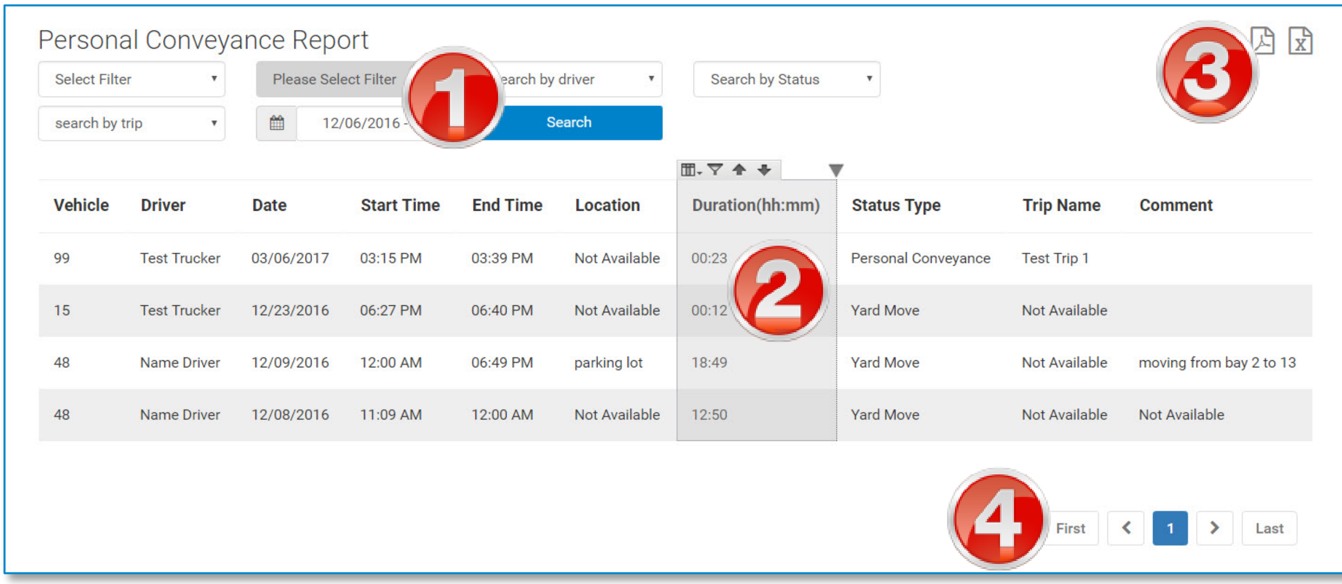
Fix Status
Defects need not be corrected immediately
Fixed on :03/03/2017 06:56:06 PM, Fixed by : Mechanic Name
Defects need not be corrected immediately
No defect DVIR
Not fixed

These statuses include:

- **Not Fixed:** The DVIR lists defects that make the vehicle unsafe to operate. The vehicle or trailer needs to be repaired before operation, and the repair needs to be certified on the portal.
- **Defects need not be corrected immediately:** The DVIR lists defects, but the vehicle can still be operated safely. The vehicle or trailer still needs to be repaired, and the repair needs to be certified on the portal.
- **Fixed on: (Date), Fixed by (Name):** The defect has been repaired on the date listed, by the individual listed, and certified. The vehicle or trailer is now safe to operate.
- **No defect DVIR:** No defects were reported on the DVIR.

Personal Conveyance

The **Personal Conveyance** page provides a report on yard move and personal conveyance (or "Line 5") driving time.



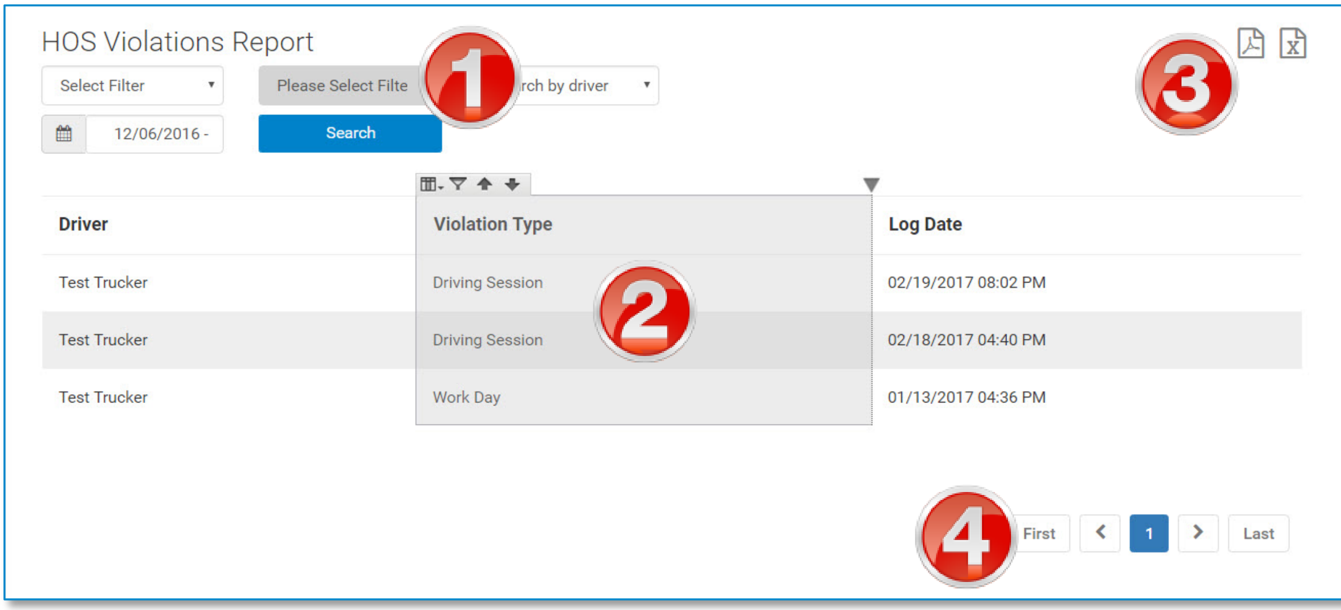
1. To begin, select your filters from the dropdown menus, and click **Search**. See how to use Search Filters (page 163).

   The report table displays the results of your search.

2. Click anywhere in a column to display the *Advanced Options* menu bar. See using Advanced Options on page 167.
3. Click an export icon to export the report to a .PDF or an Excel file. See how to Export a Report (page 166).
4. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

HOS Violations

The **HOS Violations** page lists a driver's Hours of Service violations, if available, along with the date and time the violation was logged.

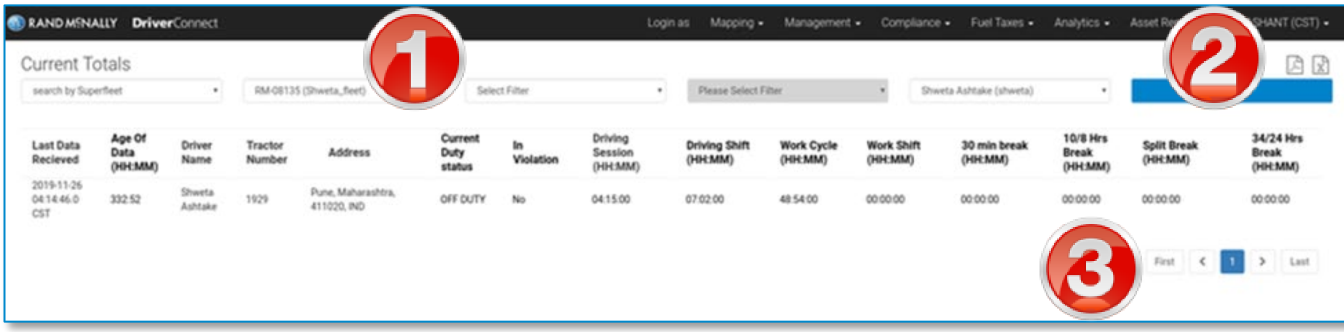


1. To begin, select your filters from the dropdown menus, and click **Search**. See how to use Search Filters (page 163).

   The report table displays the results of your search.
2. Click anywhere in a column to display the *Advanced Options* menu bar. See using Advanced Options on page 167.
3. Click an export icon to export the report to a .PDF or an Excel file. See how to Export a Report (page 166).
4. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

Current Totals

The **Current Totals** page shows how much time each driver has left to drive and be on duty for the day/week.



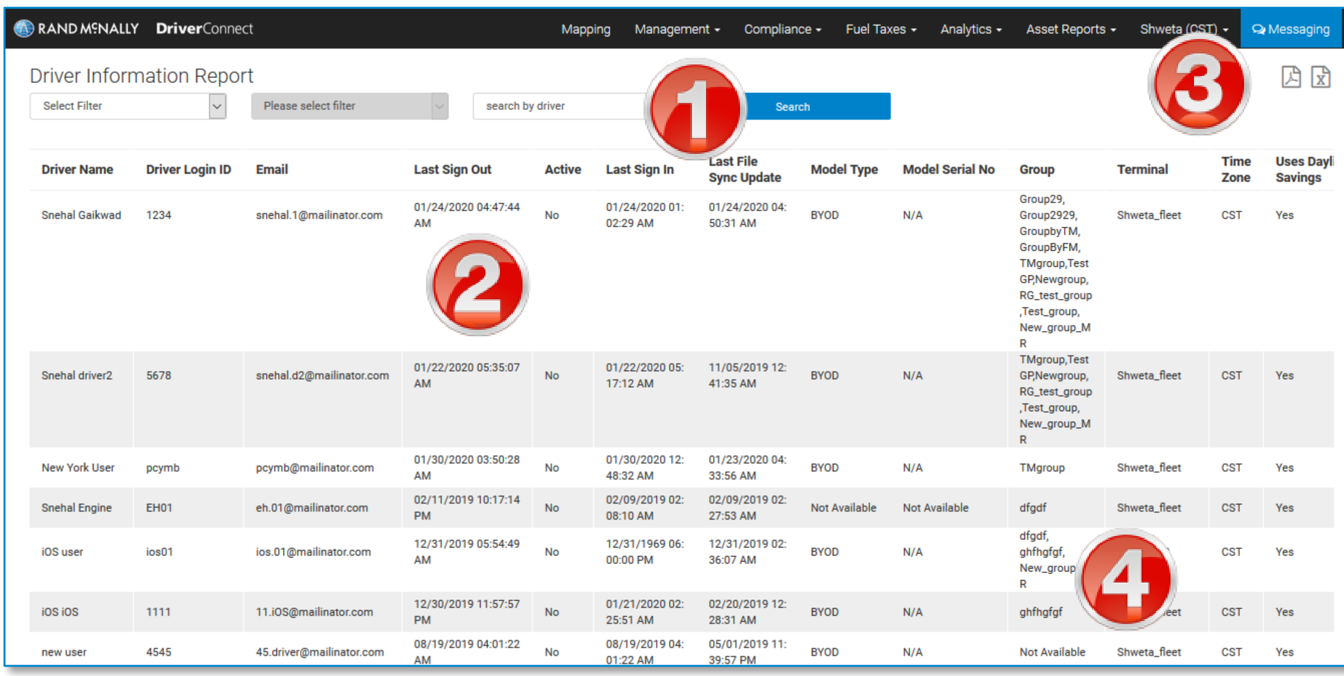
1. To begin, select your filters from the dropdown menus, and click **Search**. See how to use Search Filters (page 163).

   The report table displays the results of your search.

2. Click an export icon to export the report to a .PDF or an Excel file. See how to Export a Report (page 166).
3. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

Driver Information

The **Driver Information** page shows information about each driver in your fleet or terminal. It also displays login activity, group and terminal memberships, time information, and information about the last truck the driver used.



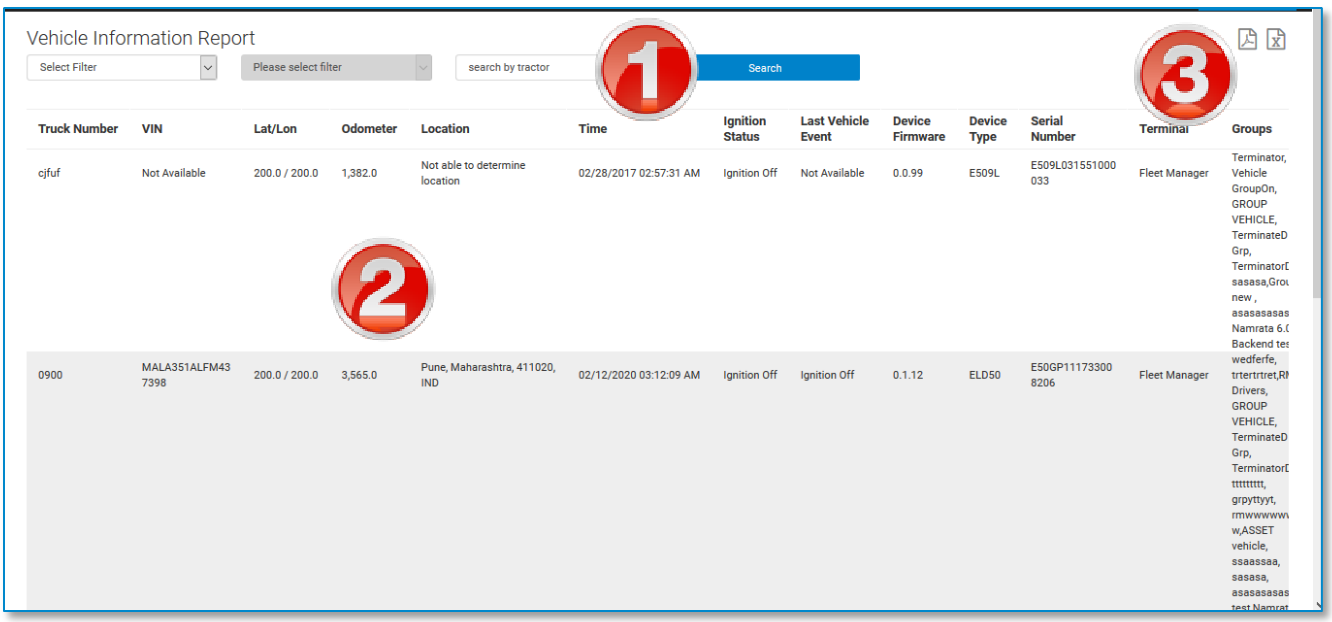
1. To begin, select your filters from the dropdown menus, and click **Search**. See how to use Search Filters (page 163).

   The report table displays the results of your search.

2. Click anywhere in a column to display the *Advanced Options* menu bar. See using Advanced Options on page 167.
3. Click an export icon to export the report to a .PDF or an Excel file. See how to Export a Report (page 166).
4. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

Vehicle Information

The **Vehicle Information** page shows details about your vehicles, including the ELD type and firmware, the vehicle's truck number and VIN, terminal and group assignments, the last driver to use the truck, and more.



1. To begin, select your filters from the dropdown menus, and click **Search**. See how to use Search Filters (page 163).

   The report table displays the results of your search.

2. Click anywhere in a column to display the *Advanced Options* menu bar. See using Advanced Options on page 167.
3. Click an export icon to export the report to a .PDF or an Excel file. See how to Export a Report (page 166).
4. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

Unassigned Driving

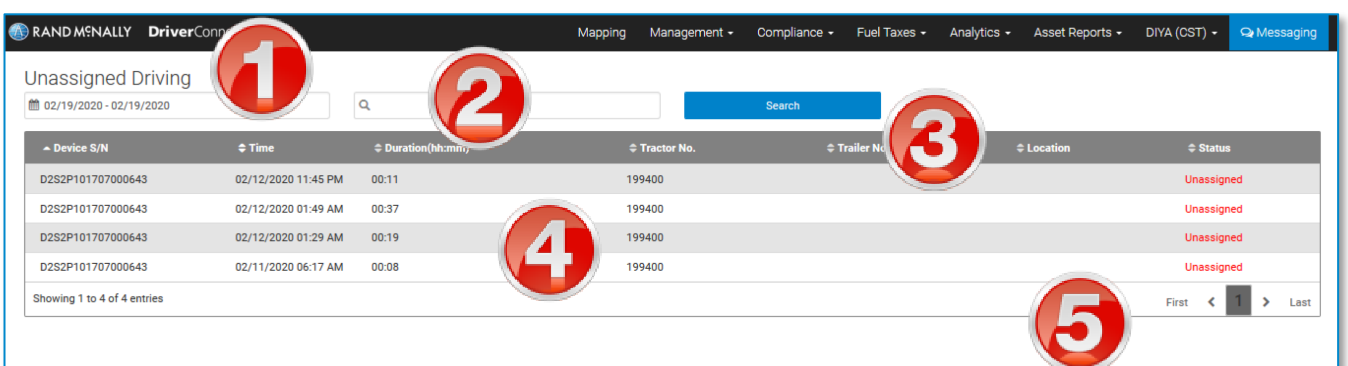
The **Unassigned Driving** page shows driving records that were logged on an ELD when it was not connected to the DriverConnect app. This happens when:

- A driver logs out of the app;
- The vehicle is driven without a driver logging in and connecting to the ELD; and then

The new driver is notified that the ELD contains pending assigned driving records. Drivers can then accept or reject the pending records from the DriverConnect app:

- Drivers would accept these records if they drove without logging in. The unassigned records then are added to the driver's HOS record.
- Drivers would reject these records if they did not log that driving. The unassigned records then display on this page.

Note: *If a driver does not log out, drives without connecting to the ELD, then logs in and connects to the ELD again, the driving will still be assigned to that driver. DriverConnect will display a message that data is being downloaded from the ELD. It is recommended that the download is complete before driving begins.*



1. Select your filters from the dropdown menus and click **Search**. See how to use Search Filters (page 163).

   The table displays the results of your search. The default view shows the newest records first.

2. To find specific information within your search results, begin typing in the search field.

   As you type, information that matches your search terms automatically displays in the table.

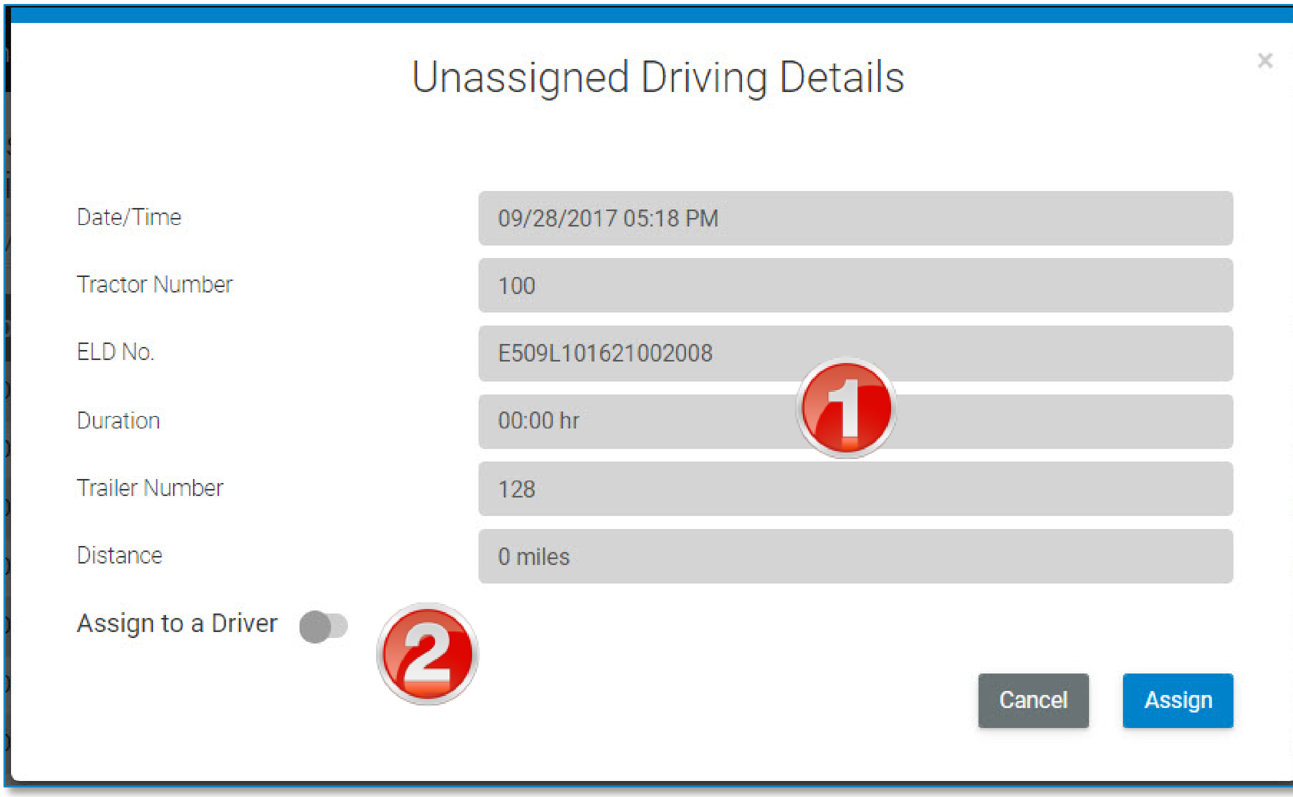
3. Click the arrows next to a column header to sort the information in ascending or descending order on that column.
4. Click the text in a row to assign that record to a driver.

   See instructions below.

5. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

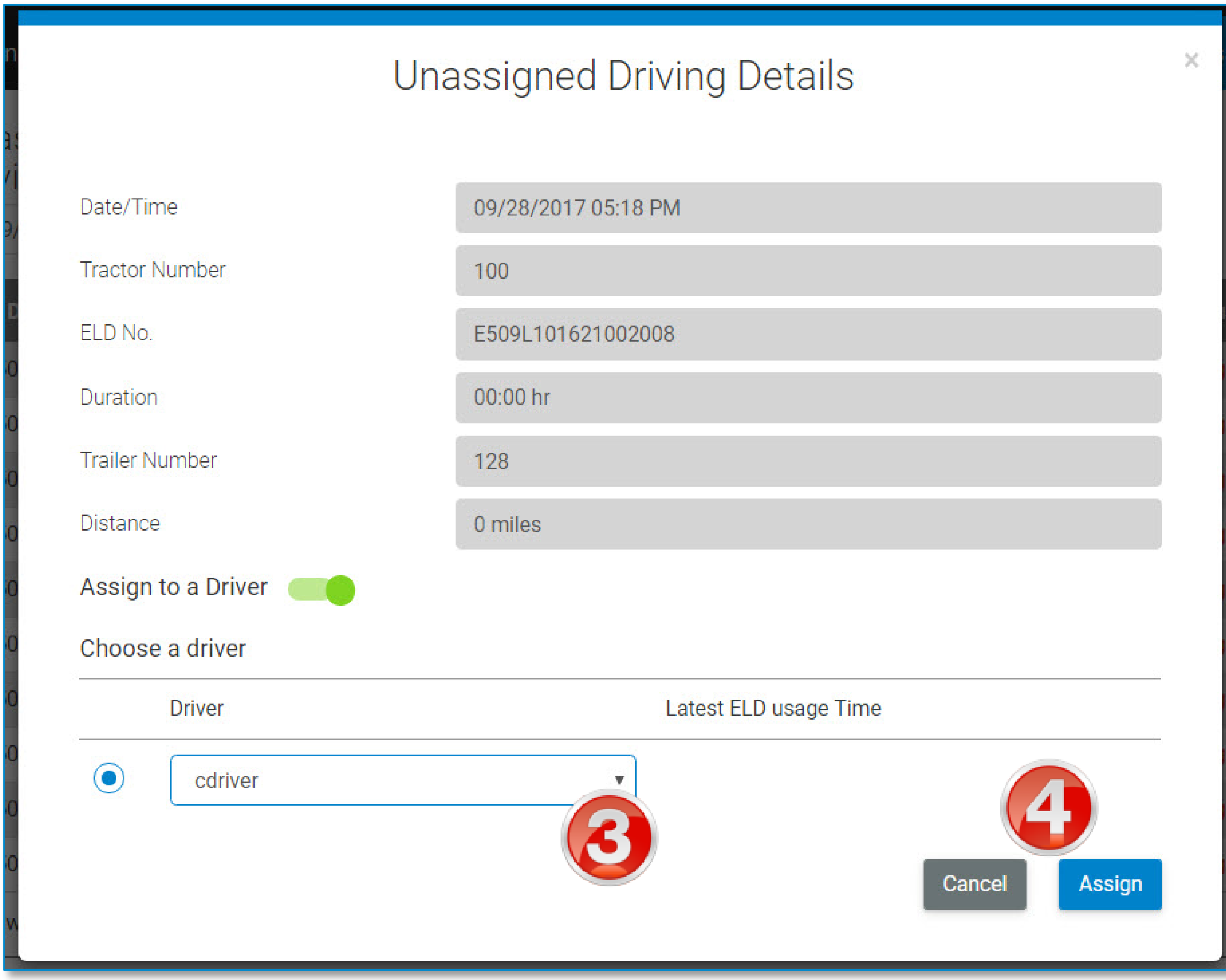
Assign Records to a Driver

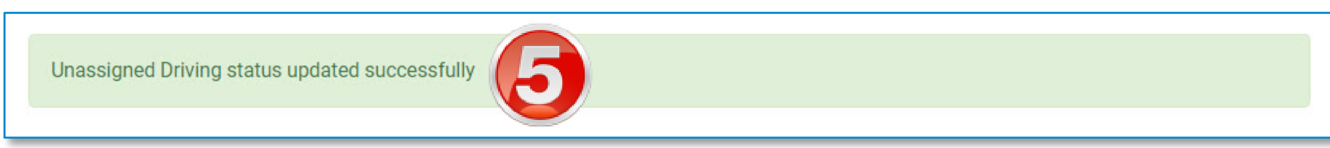
To account for all miles driven in the vehicle, you must assign unassigned driving records to a driver.



1. Review the record for accuracy before assigning it.
2. Click the **Assign to a Driver** slider.

   The slider turns green, and additional options display.
3. From the dropdown menu, select the driver to receive the records.
4. Click **Assign** to assign the record or **Cancel** to cancel this process without assigning any records.
5. A confirmation message displays.



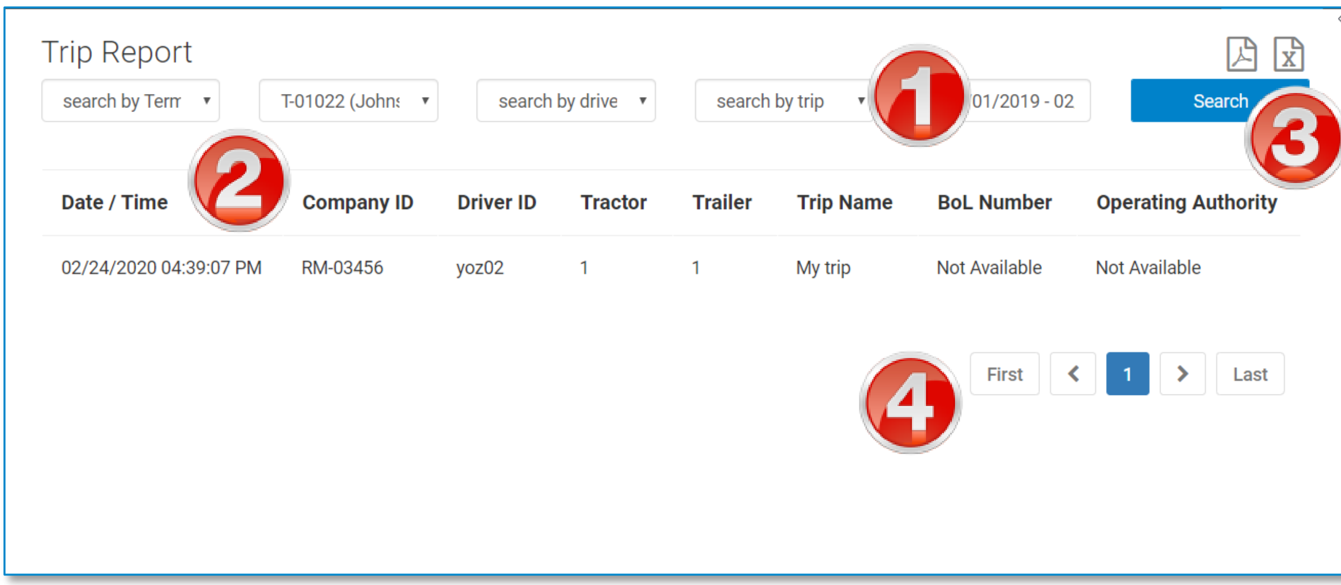


After assigning a record to a driver, the driver must accept it in order for the changes to apply to that driver's HOS logs. If the driver rejects the record, it returns to the **Unassigned Driving** page.

Trip Report

On the **Trip Report** page, you can view a complete history your trips. Trips are created in the app when drivers enter a new trip name. New trip names should be used for changes to a different tractor, trailer, of Bill of Lading (BoL). Time-stamped entries for new trips display in a table on this page.

Fleet managers can view driving details for the entire fleet. Terminal Managers can view driving details for their terminal only.



On this page, you can:

1. Select your filters from the dropdown menus and click **Search**. See how to use Search Filters (page 163).

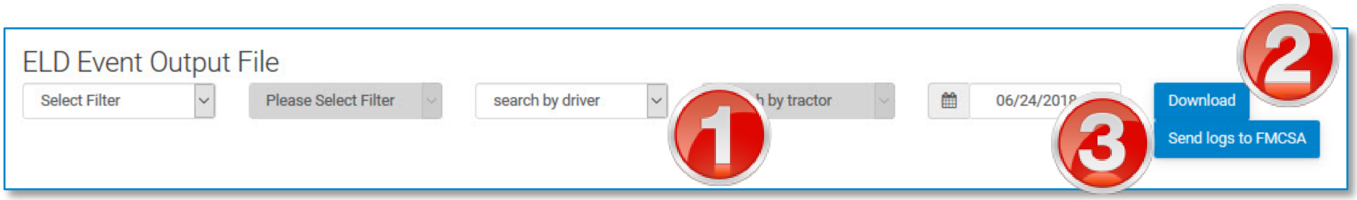
   The table displays the results of your search. The default view shows the newest records first.

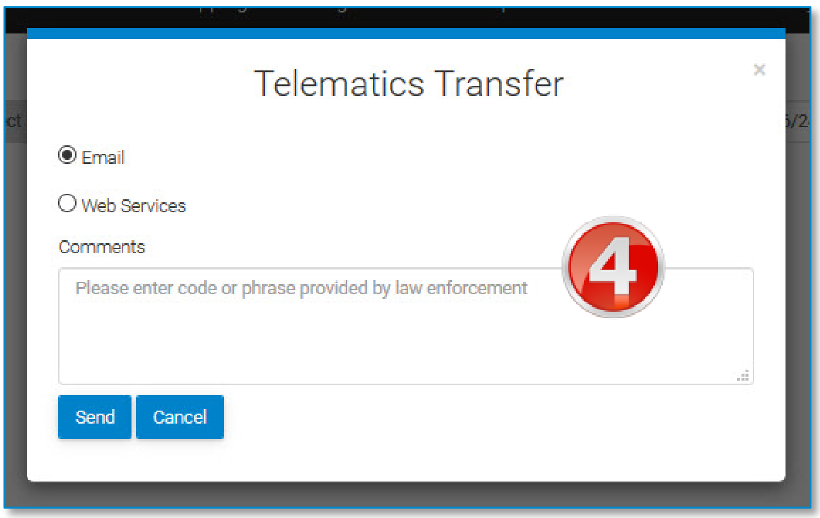
2. Click the arrows next to a column header to sort the information in ascending or descending order on that column.

3. Click an export icon to export the report to a .PDF or an Excel file. See how to Export a Report (page 166).
4. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

ELD Events Output File

On the **ELD Events Output File** page, you can create a .csv file containing ELD information for a single driver during a time range you specify.





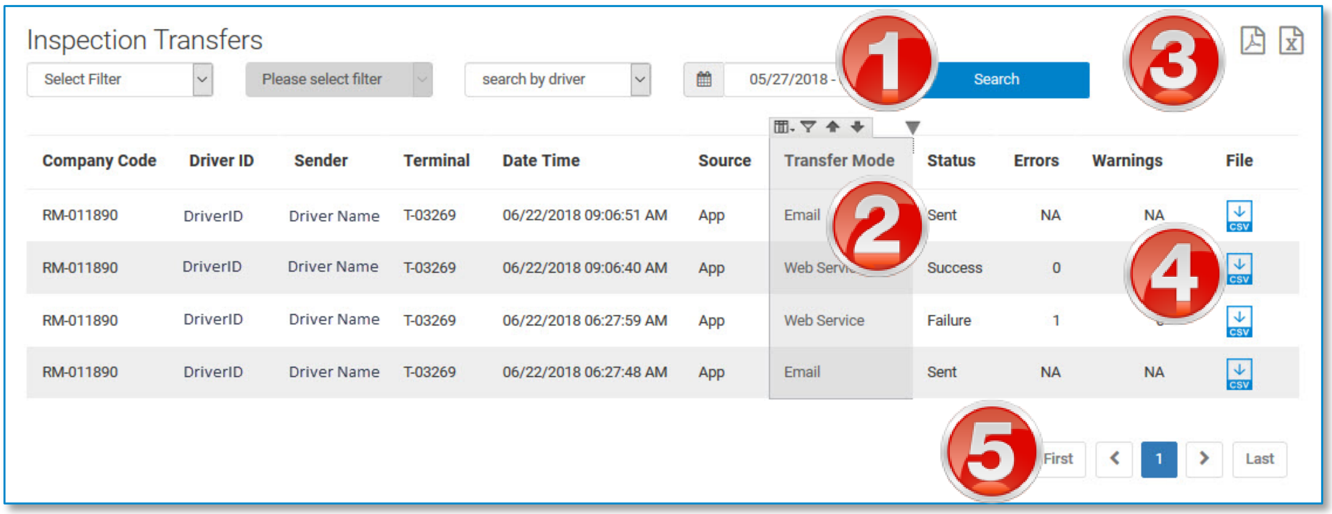
1. Select your filters from the dropdown menus. See how to use Search Filters (page 163).
2. Click **Download CSV**.

   A .csv file downloads containing the information you requested.
3. Click **Send log to FCMSA** to send the log.

   *The **Telematics Transfer** window displays.*
4. Select **Email** or **Web Services**, add the required information, and click **Send**. Or, click Cancel to exit this window without sending a file.

Inspection Transfers

On the **Inspection Transfers** page, you can view inspections reports that have been sent by drivers.



1. To begin, select your filters from the dropdown menus, and click **Search**. See how to use Search Filters (page 163).

   The report table displays the results of your search.

2. Click anywhere in a column to display the *Advanced Options* menu bar. See using Advanced Options on page 167.
3. Click an export icon to export the report to a .PDF or an Excel file. See how to Export a Report (page 166).
4. Click the CSV file icon to display the transfer data. The data downloads for a few seconds, then displays automatically in your browser.
5. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

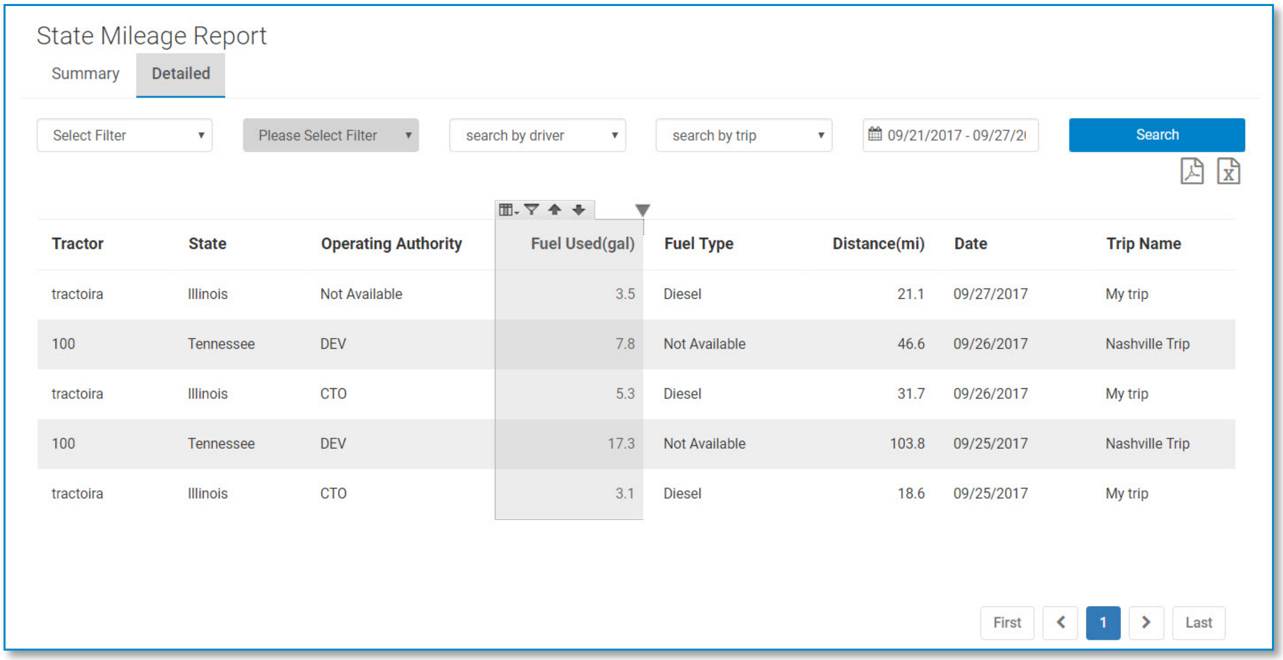
Fuel Taxes Menu

The **Fuel Taxes** menu provides information necessary to complete IFTA taxes, including mileage driven per state, state lines crossing information, and fuel purchases.

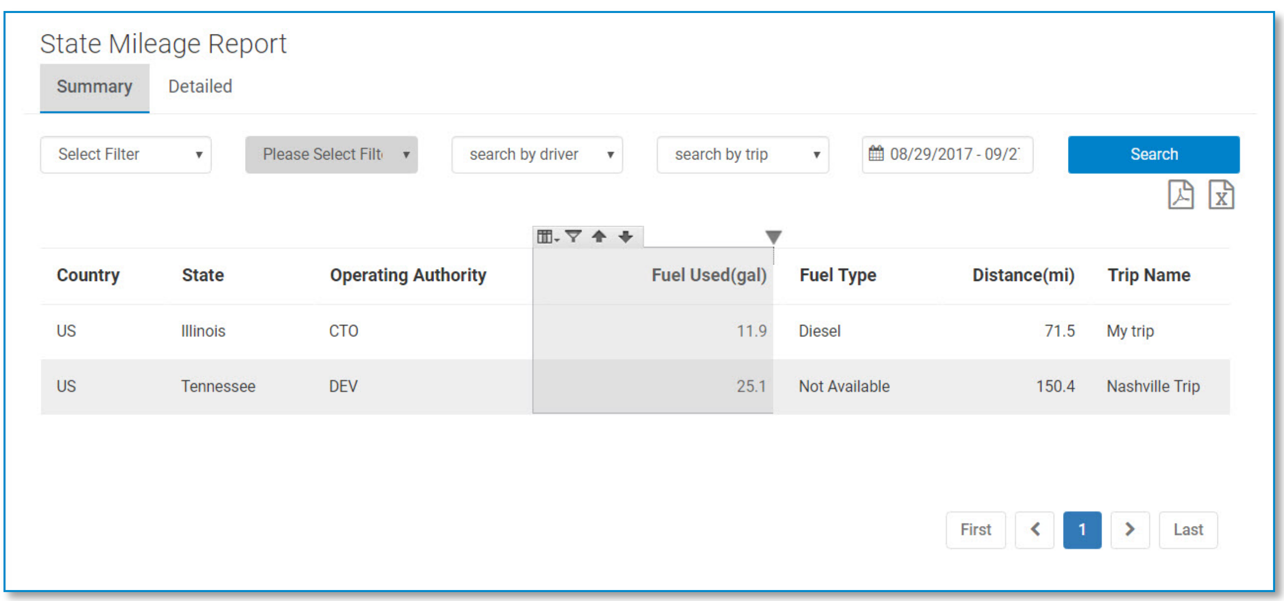
State Mileage

On the **State Mileage** page, you can view and download reports on miles driven per state. These reports can be broken down and sorted/filtered by tractor, state, fuel used, fuel type, miles driven, and by date.

The page defaults to the **Detailed** report. This tab shows a breakdown of the miles driven by each tractor in each state per day, within your selected date range. The default view shows each entry in descending order by date:



You can also view a **Summary** report, which displays the total miles driven per state within your selected date range, without displaying tractor information or individual dates:



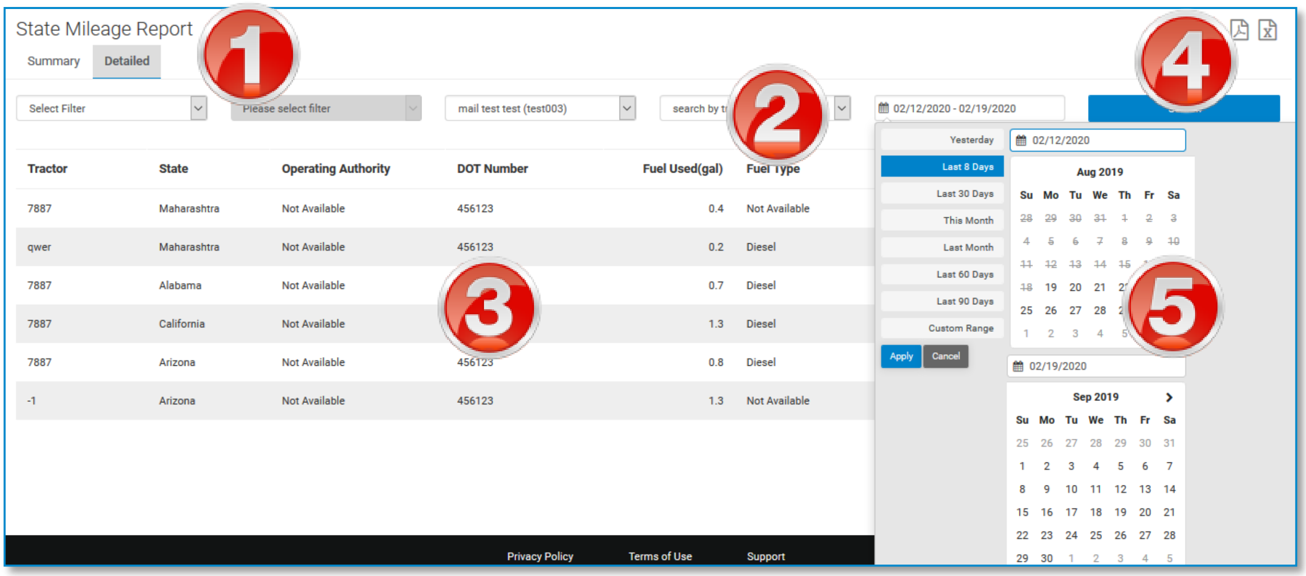
If you are a Driver: You will only see mileage information for yourself.

If you are a Fleet Manager (FM) or a Terminal Manager (TM):

You can select any of your drivers to view.

Report Basic Functions

*These functions are the same on both the **Detailed** and the **Summary** reports.*



1. Click the **Summary** or **Detailed** tabs to toggle between the two reports.
2. Select your filters from the dropdown menus and click **Search**. See how to use Search Filters (page 163).

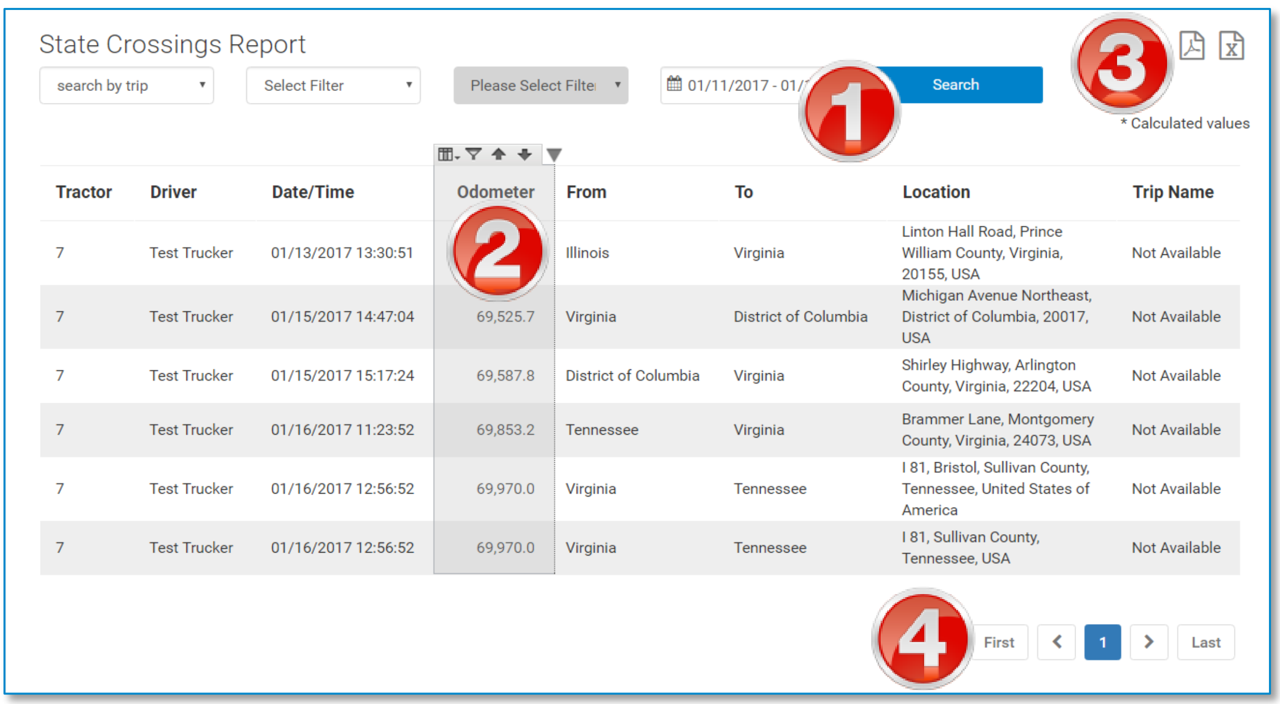
   The report table displays the results of your search.
3. Click anywhere in a column to display the *Advanced Options* menu bar. See using Advanced Options on page 167.
4. Click an export icon to export the report to a .PDF or an Excel file. See how to Export a Report (page 166).
5. Click the calendar icon to select a date range for the report.
6. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

State Crossings

On the **State Crossings** page, you can view information on where and when the tractors in your fleet cross state lines. The report shows the date, time, driver, tractor, and location for each state crossing. It also shows the state the tractor came from and crossed into.

If you are a Driver: You will only see information for yourself.

If you are a Fleet Manager (FM) or a Terminal Manager (TM): You can select any of your drivers to view.



1. To begin, select your filters from the dropdown menus, and click **Search**. See how to use Search Filters (page 163).

   The report table displays the results of your search.

2. Click anywhere in a column to display the *Advanced Options* menu bar. See using Advanced Options on page 167.

3. Click an export icon to export the report to a .PDF or an Excel file. See how to Export a Report (page 166).

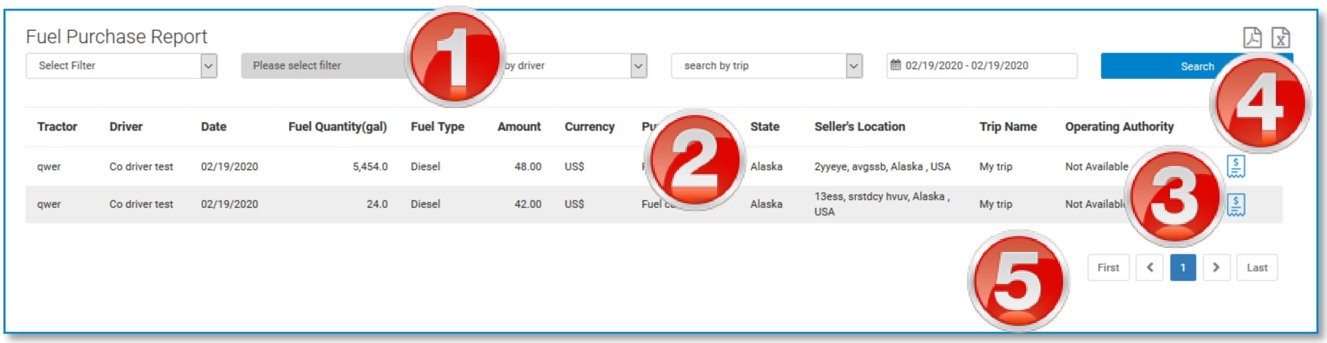
4. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

Fuel Purchase

On the **Fuel Purchase** page, you can view fuel purchases for your fleet, and create fuel purchase reports.

If you are a Driver: You will only see fuel purchase information for yourself.

If you are a Fleet Manager (FM) or a Terminal Manager (TM): You can select any of your drivers to view.



1. To begin, select your filters from the dropdown menus, and click **Search**. See how to use Search Filters (page 163).

   The report table displays the results of your search. The default view shows the newest purchases first.

2. Click anywhere in a column to display the *Advanced Options* menu bar. See using Advanced Options on page 167.

3. To view a fuel purchase receipt, click the receipt icon ().

   The receipt displays in a separate window.

4. Click an export icon to export the report to a .PDF or an Excel file. See how to Export a Report (page 166).

5. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

Analytics Menu

The **Analytics** menu provides Fleet and Terminal Managers with detailed statistics and graphical trends about your fleet's performance.

Metrics

The **Metrics** page displays information about your fleet's driving patterns, based on the search criteria you enter.

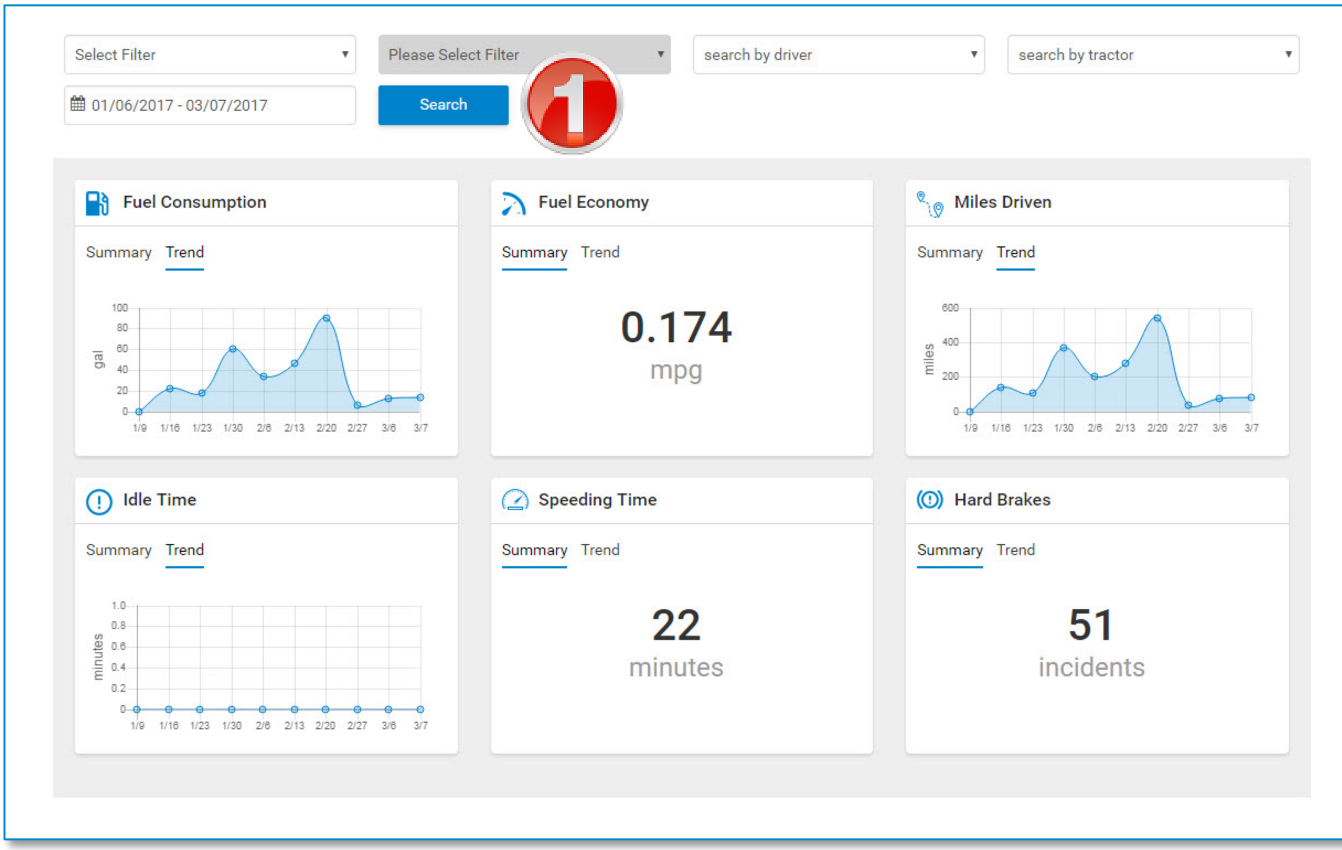
Information captured includes:

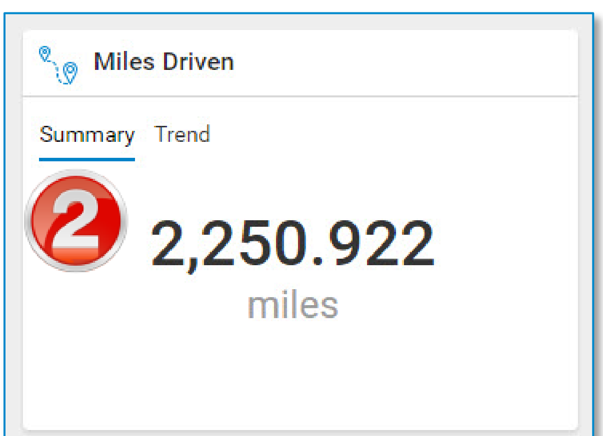
- **Fuel Consumption:** The number of gallons of fuel reported in Fuel Purchases from the app
- **Fuel Economy:** Miles driven per gallon of fuel
- **Miles Driven:** The total number of miles logged in Driving status
- **Idle Time:** The total number of minutes spent idling
- **Speeding Time:** The total time drivers spent moving above the speeding miles per hour threshold.
- **Hard Brakes:** The number of incidents of hard braking

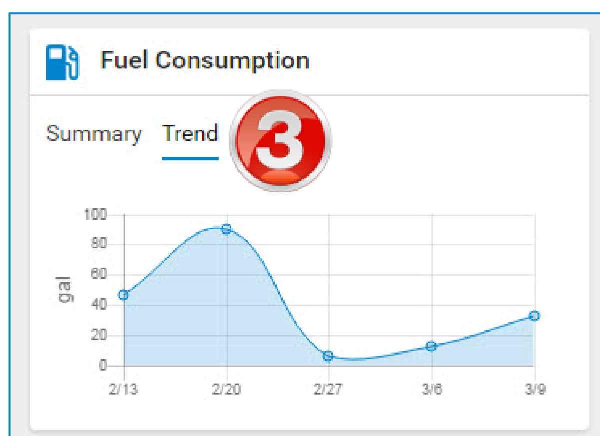
Note: *The thresholds for Idle Time, Speeding Time, and Hard Braking can be set in the* ***ADVANCED CONFIGURATION*** *section of the* ***Company Info*** *page.*

The **Metrics** page shows a separate pane for each of these statistics. In each pane, you can view them as a summary or a trend.

- **Summary** displays the total number or average metric for the search criteria you select.
- **Trend** shows a graphical display of the metric for the date range you selected.







1. To begin, select your filters from the dropdown menus, and click **Search**. See how to use Search Filters (page 163).

The metrics panes display the results of your search.

2. In a metric pane, click **Summary** to view the metric summary.

   The summary is the total number, or metric average, for the search criteria you select. For example, the **Fuel Consumption** summary displays the total number of gallons reported from your search criteria.

3. In a metric pane, click **Trend** to view the metric trend.

   The trend is a graphical display of the daily value during the selected time period. For example, the **Speeding Time** trend shows a graph displaying the number of speeding incidents per day (based on your search criteria).

Events

The **Events** page displays recorded actions for each driver. These events include app and portal logins, HOS changes, and driving events (like engine start/stop, sudden accelerations, and more). The trip name, time and date, location, and odometer readings are also recorded with each event.

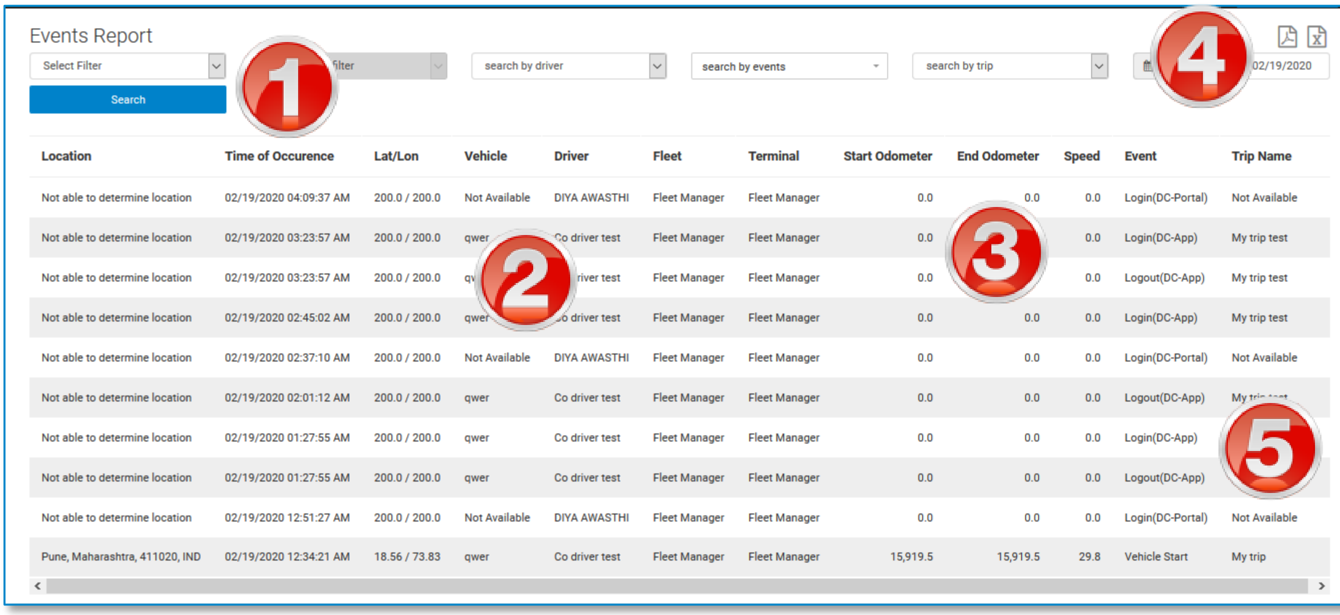
The **Events** page allows you to view one or more of the following events from these three categories:

- **Duty Status** Category: This category lists all duty status changes.
  - DRIVING
  - ON DUTY
  - OFF DUTY
  - SLEEPER BERTH
- **Driver Events** Category: This category lists incidents where the driver goes over the thresholds set in the **ADVANCED CONFIGURATION** section of the **Company Info** page.
  - Over Idling
  - Speeding
  - Hard Braking
- **Others** Category: This category lists additional events captured by the app and/or ELD.
  - Login
  - Logout
  - Ignition On
  - Ignition Off
  - Vehicle Start
  - Vehicle Stop
  - Sudden Acceleration
  - Sudden Deceleration

- Personal Conveyance
- Yard Moves

If you are a Driver: You will only see event information for yourself.

If you are a Fleet Manager (FM) or a Terminal Manager (TM): You can select any of your drivers to view.



Location	Time of Occurence	Lat/Lon	Vehicle	Driver	Fleet	Terminal	Start Odometer	End Odometer	Speed	Event	Trip Name
Not able to determine location	02/19/2020 04:09:37 AM	200.0 / 200.0	Not Available	DIYA AWASTHI	Fleet Manager	Fleet Manager	0.0	0.0	0.0	Login(DC-Portal)	Not Available
Not able to determine location	02/19/2020 03:23:57 AM	200.0 / 200.0	qwer	Co driver test	Fleet Manager	Fleet Manager	0.0		0.0	Login(DC-App)	My trip test
Not able to determine location	02/19/2020 03:23:57 AM	200.0 / 200.0	qv	river test	Fleet Manager	Fleet Manager	0.0		0.0	Logout(DC-App)	My trip test
Not able to determine location	02/19/2020 02:45:02 AM	200.0 / 200.0	qwer	o driver test	Fleet Manager	Fleet Manager	0.0	0.0	0.0	Login(DC-App)	My trip test
Not able to determine location	02/19/2020 02:37:10 AM	200.0 / 200.0	Not Available	DIYA AWASTHI	Fleet Manager	Fleet Manager	0.0	0.0	0.0	Login(DC-Portal)	Not Available
Not able to determine location	02/19/2020 02:01:12 AM	200.0 / 200.0	qwer	Co driver test	Fleet Manager	Fleet Manager	0.0	0.0	0.0	Logout(DC-App)	My tri
Not able to determine location	02/19/2020 01:27:55 AM	200.0 / 200.0	qwer	Co driver test	Fleet Manager	Fleet Manager	0.0	0.0	0.0	Login(DC-App)	
Not able to determine location	02/19/2020 01:27:55 AM	200.0 / 200.0	qwer	Co driver test	Fleet Manager	Fleet Manager	0.0	0.0	0.0	Logout(DC-App)	
Not able to determine location	02/19/2020 12:51:27 AM	200.0 / 200.0	Not Available	DIYA AWASTHI	Fleet Manager	Fleet Manager	0.0	0.0	0.0	Login(DC-Portal)	Not Available
Pune, Maharashtra, 411020, IND	02/19/2020 12:34:21 AM	18.56 / 73.83	qwer	Co driver test	Fleet Manager	Fleet Manager	15,919.5	15,919.5	29.8	Vehicle Start	My trip

1. To begin, select one or more events from the **search by events** dropdown menu. The events you can select are listed above.

   You can also check the **Select all** box to select every event type available. Select it again to deselect all.

2. Select additional filters from the dropdown menus, and click **Search**. See how to use Search Filters (page 163).

   The report table displays the results of your search. The default view shows the newest events first.

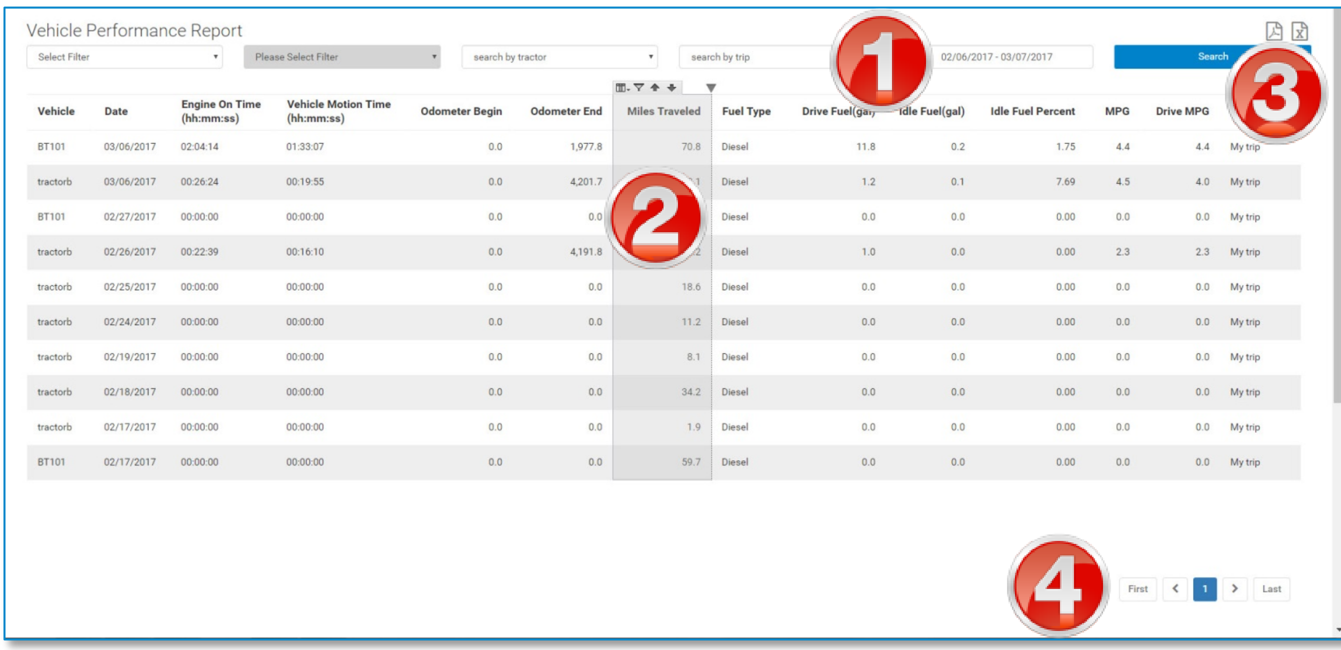
3. Click anywhere in a column to display the *Advanced Options* menu bar. See using Advanced Options on page 167.

4. Click an export icon to export the report to a .PDF or an Excel file. See how to Export a Report (page 166).

5. Some events contain a **Detail** button in the far-right column. Click this button to open a detail window.
6. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

Vehicle Performance

The **Vehicle Performance Report** page displays several metrics about your vehicles' performance, including odometer readings, fuel information, running and idle times, miles per gallon, and more.



1. To begin, select your filters from the dropdown menus, and click **Search**. See how to use Search Filters (page 163).

   The report table displays the results of your search.

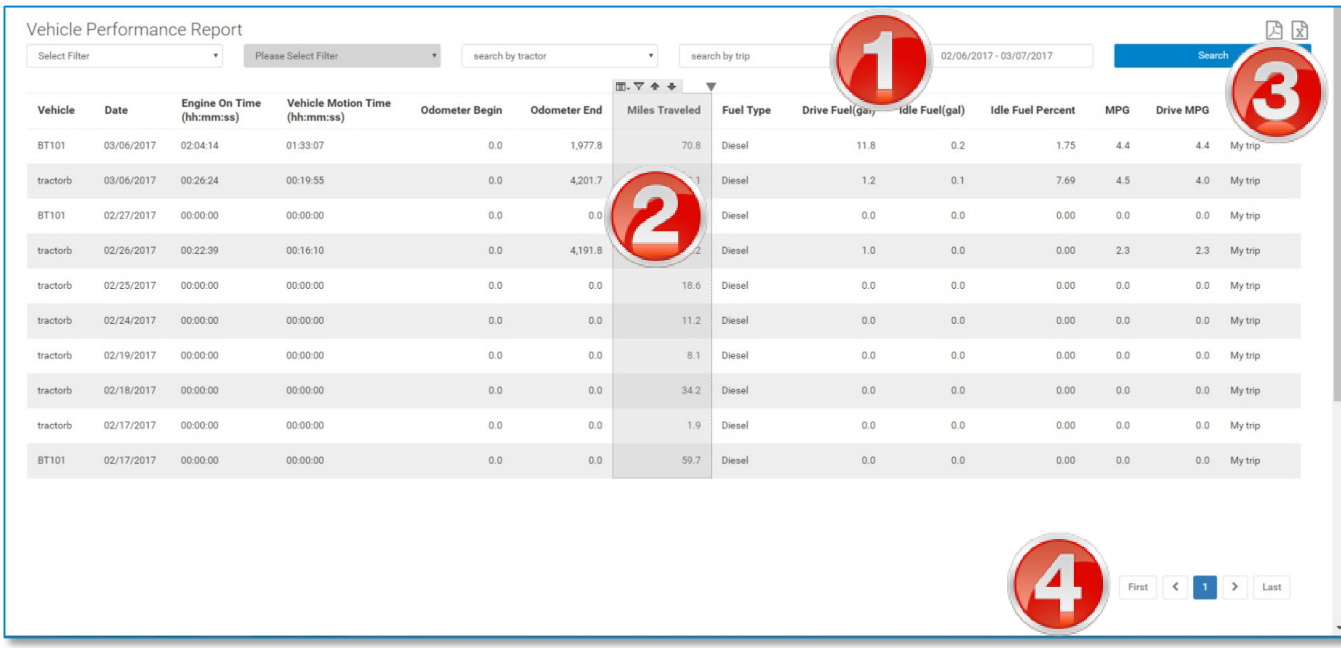
2. Click anywhere in a column to display the *Advanced Options* menu bar. See using Advanced Options on page 167.

3. Click an export icon to export the report to a .PDF or an Excel file. See how to Export a Report (page 166).

4. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

Vehicle Faults

The **Vehicle Performance Report** page displays several metrics about your vehicles' performance, including odometer readings, fuel information, running and idle times, miles per gallon, and more.



1. To begin, select your filters from the dropdown menus, and click **Search**. See how to use Search Filters (page 163).

   The report table displays the results of your search.

2. Click anywhere in a column to display the *Advanced Options* menu bar. See using Advanced Options on page 167.
3. Click an export icon to export the report to a .PDF or an Excel file. See how to Export a Report (page 166).
4. If the information from your search spans multiple pages, click the pagination buttons to jump to a different page.

Asset Reports Menu

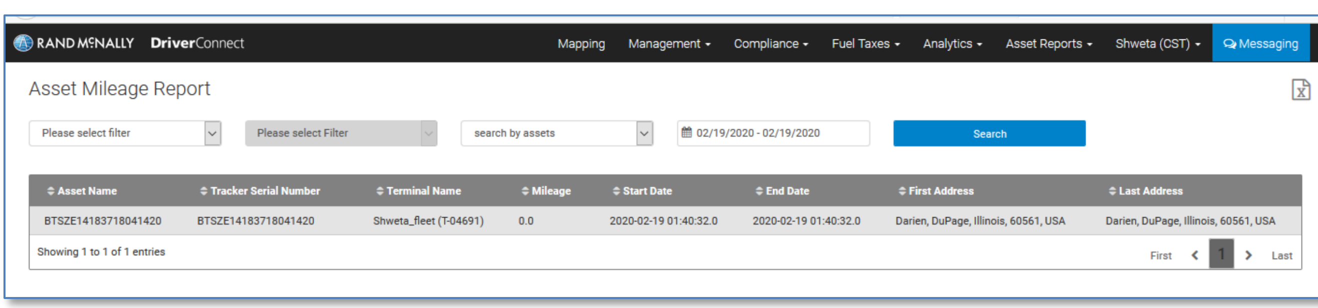
The **Asset Reports** menu provides information on an asset's location, time, and state.

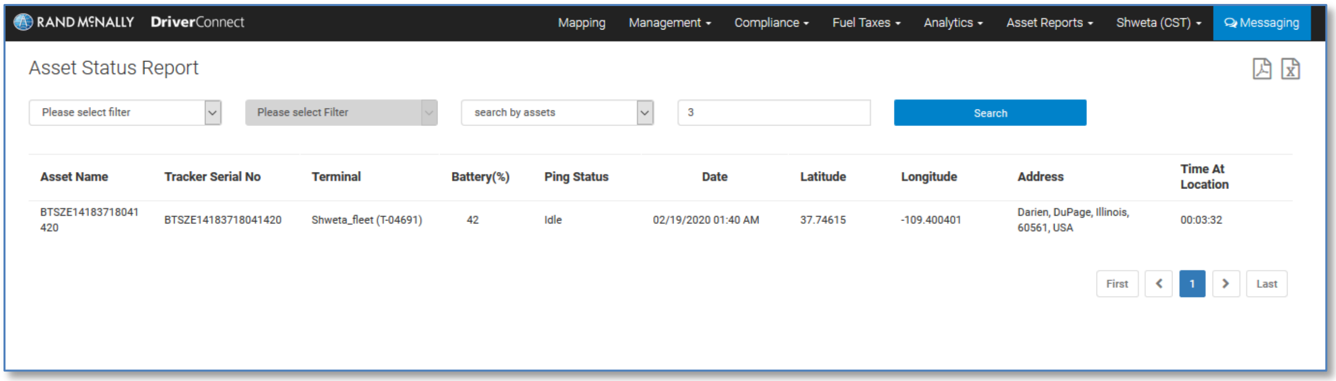
Asset Events, Status, and Mileage Reports

On the **Asset Events Reports** page, you can view and download reports on the location and movement of your assets. These reports can be broken down, sorted, and filtered.

The **Asset Status Report** page displays the most recent information about the status of each tracker, including the most recent ping type, remaining battery power, location and address, and the length of time the tracker has been at that location.

The **Asset Mileage Report** page displays the assets' mileage travelled, start and end addresses, and dates of movement.





Asset Tracker User Guide

Asset Reports are documented in the **Asset Tracker Help** user manual, available at https://driverconnect.randmcnally.com/DriverConnect/support.

Your Name

Your name displays as a dropdown menu, with your selected or assigned time zone in parentheses. Use this menu to access personal and company information, subscription information, and help resources.

Profile

On the **Profile** page, you can change your personal information and your password.

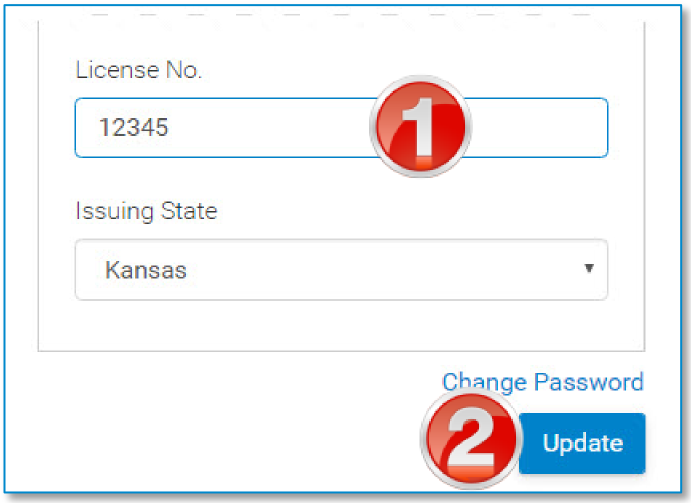
Several fields are editable, including your name, Driver ID, email address, and Driver's License information.

Four fields are NOT editable: your Company ID, Company Name, Role, and Rule Set. These fields appear grayed out.

Note: Your rule set can be changed in the DriverConnect app.

On the **Profile** page, you can:

Make Changes

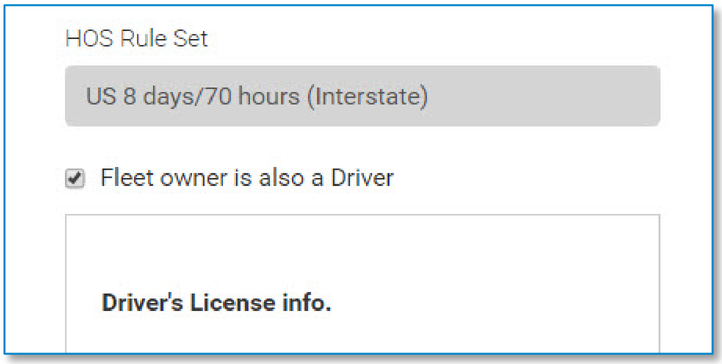


1. Click in an editable field and update the information.
2. Click **Update** to save changes.

Notes:

- If you change your Driver ID on this page, it will be changed across the entire portal, AND in the DriverConnect app. You will need to enter your new Driver ID and your password on the app.
- Your Contact Email is the same email address you use to log in to the DriverConnect portal. If you change it, you will need to enter the new email address the next time you log in to the portal.

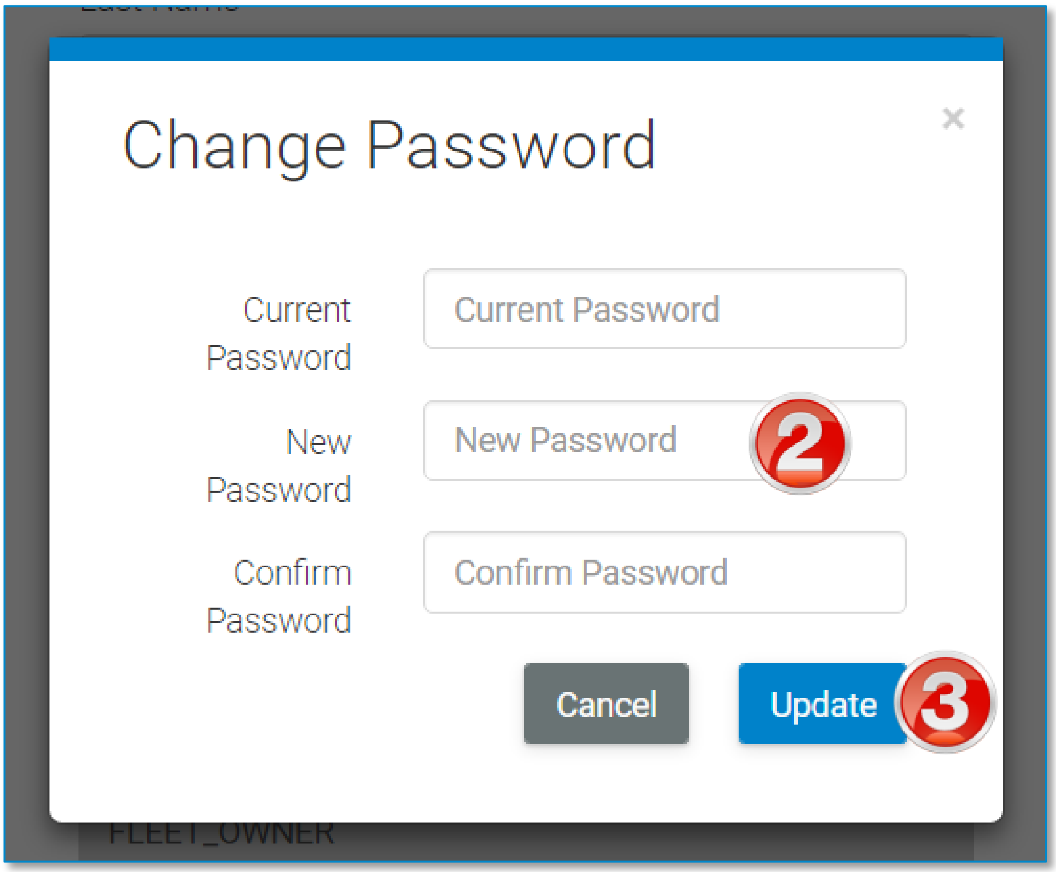
Fleet Managers:



If you are both the fleet manager (the person responsible for fleet management activities) AND a driver, you need to select the **Fleet owner is also a Driver** checkbox. If you are a fleet manager, but do not have driving responsibilities, leave this box unchecked.

If you do NOT check this box, you will not be able to access the DriverConnect app to complete your driving functions.

Change your password



1. On the **Profile** page, click **Change Password**.

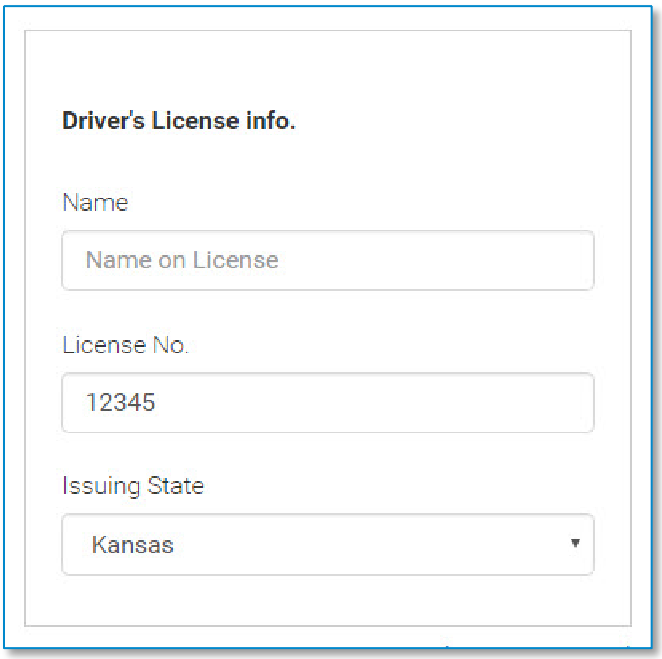
   *The **Change Password** window displays.*

2. Enter your current password once, and your new password twice.
3. Click **Update** to save your new password or **Cancel** to close this window without changing your password.

Note: If you change your password, it will also be changed in the DriverConnect app. You will need to enter your Driver ID and your new password on the app.

Update Driver's License Info

You can enter or edit your driver's license information in the Driver's License Info section.



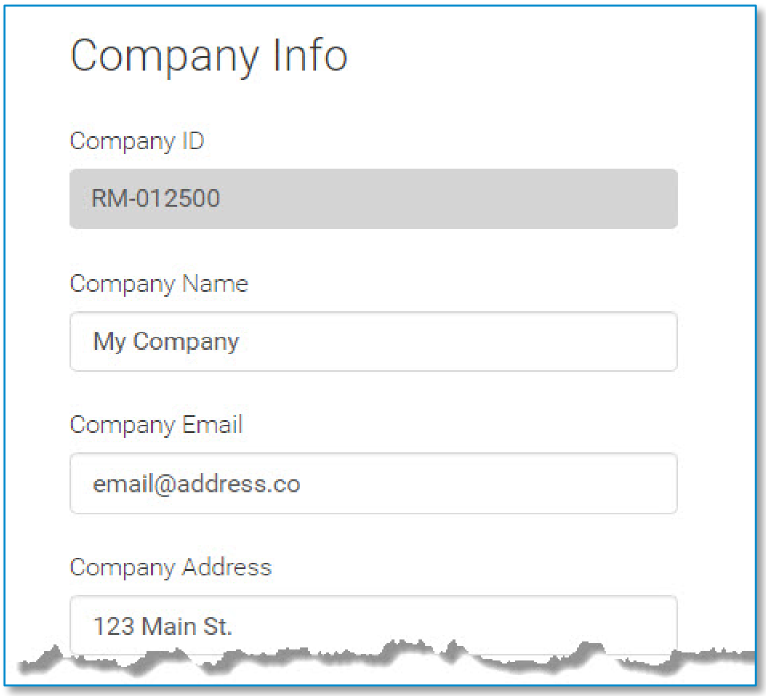
Enter you name, driver's license number, and issuing state *exactly* as it appears on your license.

This information will also display in the DriverConnect app.

Company Info

On the **Company Info** page, Fleet Managers can make changes to a company's information.

All fields can be edited, unless otherwise stated.



Company ID: Also known as the Company Code, this non-editable field was set when your company account was created. You need to provide this number to your drivers. This ID is a required field when logging in to the DriverConnect app.

Company Name: The name of your company.

Company Email: The primary contact email address for your company.

Company Address: Your company's primary street address. If your company normally uses a two-line address, enter the second line after a comma. For example:

> 123 Commerce Dr.
>
> Suite 555

becomes:

> 123 Commerce Drive, Suite 555

City: Your company's city.

State: Your company's state

Country: Your company's country.

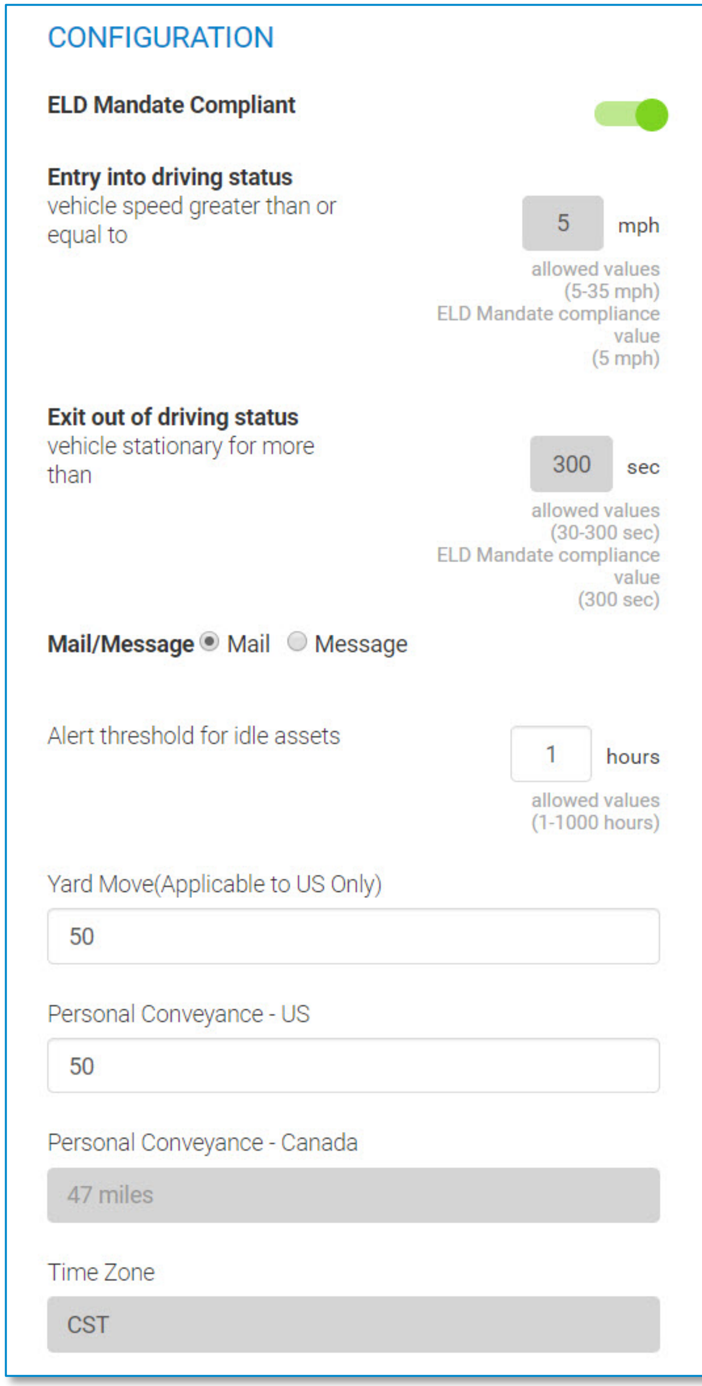
Postal Code: Your terminal's postal/ZIP code.

> **Note:** For the Address, City, State, Country, and Postal Code fields, use your primary terminal address. This should be the same address as the mailing address used in your base jurisdiction for IFTA reporting.

Company DOT: Your company's US Department of Transportation (USDOT) number.

Company Telephone: The primary business phone number for your company.

Configuration



You can configure aspects of your fleet's driving information in the **CONFIGURATION** section. Settings made in this section apply to all drivers in your fleet.

ELD Mandate Compliant: Ensures all mandated features are enabled.

Entry into driving status: The miles per hour a driver needs to reach (from stopped) to enter into Driving status. The DriverConnect app automatically switches into Driving status when the vehicle reaches this speed. The default value is 20 MPH. You can set this value between 5 MPH and 35 MPH.

Exit out of driving status: The number of seconds a driver must be stopped before being allowed to manually switch to a different status. The default setting is 300 seconds. You can set this value between 30 seconds and 300 seconds (5 minutes).

Mail/Message: Select to use the DriverConnect Mail or Messaging function with your fleet.

Alert Threshold for idle Assets: The number of hours an asset is not moving (idle) before DriverConnect notifies you.

Yard Move (Applicable to US Only): The number of miles your company allows for yard moves. Yard moves are times when your drivers will be driving the truck in a company lot or loading yard but will not be on a public road. Yard moves are considered On Duty time, but do not count toward driving hours. The default setting is 50 miles.

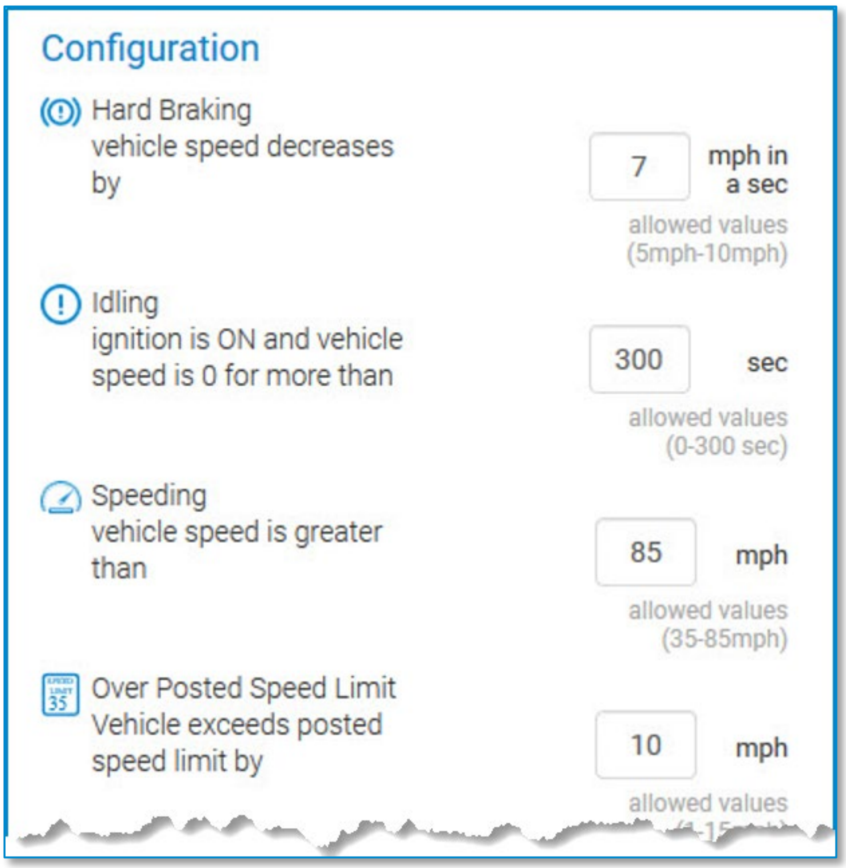
Personal Conveyance – US: The number of miles you want to allow drivers to use for Personal Conveyance status ("Line 5"). The default setting is 50 miles.

Personal Conveyance – Canada: This non-editable field sets the personal conveyance mileage limit to 47 miles, per Canadian law.

Time Zone: Select a time zone from the drop-down menu. This is the time zone for your company headquarters and is the time zone that will display on your reports in the DriverConnect portal. Note that your drivers may operate in different time zones.

Advanced Configuration

The **ADVANCED CONFIGURATION** section of the **Company Info** page lets you set thresholds for idle time, speeding, and hard braking.



Hard Braking: The rate of decrease in speed a driver needs to reach in a sudden deceleration. This rate is measured in a decrease in miles per hour, per second (MPH/s). You can set this value between 5 and 10 MPH.

Idling: The number of seconds a vehicle is running (ignition on) before moving. You can set this value between 0 and 300 seconds (5 minutes).

Speeding: The speed (in miles per hour) a driver needs to reach to be considered speeding. You can set this value between 35 and 85 MPH.

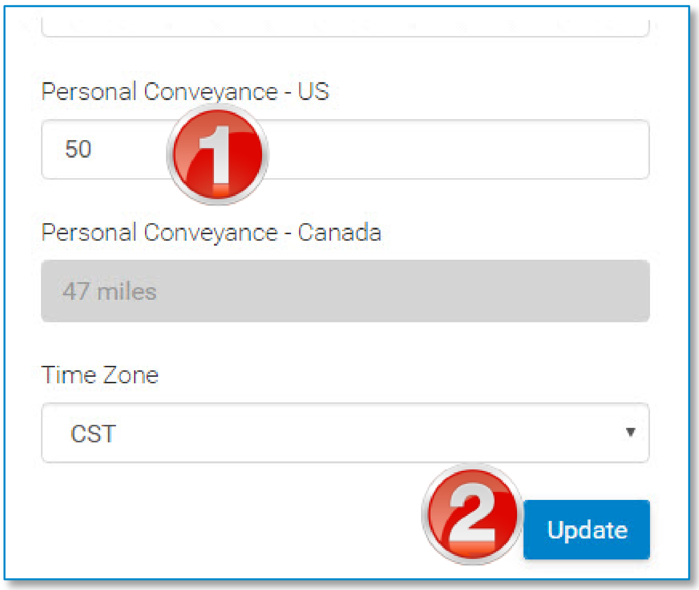
Over Posted Speed Limit: The speed (in miles per hour) a driver is allowed to travel above the posted speed limit before an event is triggered. For example, if you set the Over Posted Speed Limit to 5 mph, you will receive events each time a driver exceeds the posted speed limit by 5 MPH or more. You can set this value between 1 and 15 MPH.

ON DUTY DVIR: Forces drivers to complete a DVIR each time they go on duty. Drivers cannot tap **SAVE** to change their duty status until the DVIR is completed and saved.

OFF DUTY DVIR: Forces drivers to complete a DVIR each time they go off duty. Drivers cannot tap **SAVE** to change their duty status until the DVIR is completed and saved.

Maximum Uncertified Logs Allowed: The number of days a driver can go before certifying logs. When a driver goes over this threshold, the driver cannot tap **SAVE** to change their duty status until logs are certified.

To make changes:



1. Click in an editable field and update the information.
2. Click **Update** to save your changes.

Making changes on this page causes the **Company Info** tab in the DriverConnect portal to also change for all drivers in your fleet.

Terminal Info

On the **Terminal Info** page, Terminal Managers can make changes to a terminal's information.

All fields can be edited, unless otherwise stated.

Terminal Name: The name of your terminal.

Fleet Code: The code for your fleet. This is also known as the Company ID. You cannot edit this field.

Terminal Address: Your terminal's primary street address. If your terminal normally uses a two-line address, enter the second line after a comma. For example:

> 123 Commerce Dr.
>
> Suite 555

becomes:

> 123 Commerce Drive, Suite 555

City: Your terminal's city.

State: Your terminal's state

Country: Your terminal's country.

Postal Code: Your terminal's postal/ZIP code.

> **Note:** For the Address, City, State, Country, and Postal Code fields, use your primary terminal address. This should be the same address as the mailing address used for your terminal's IFTA reporting.

Terminal Telephone: The primary business phone number for your terminal.

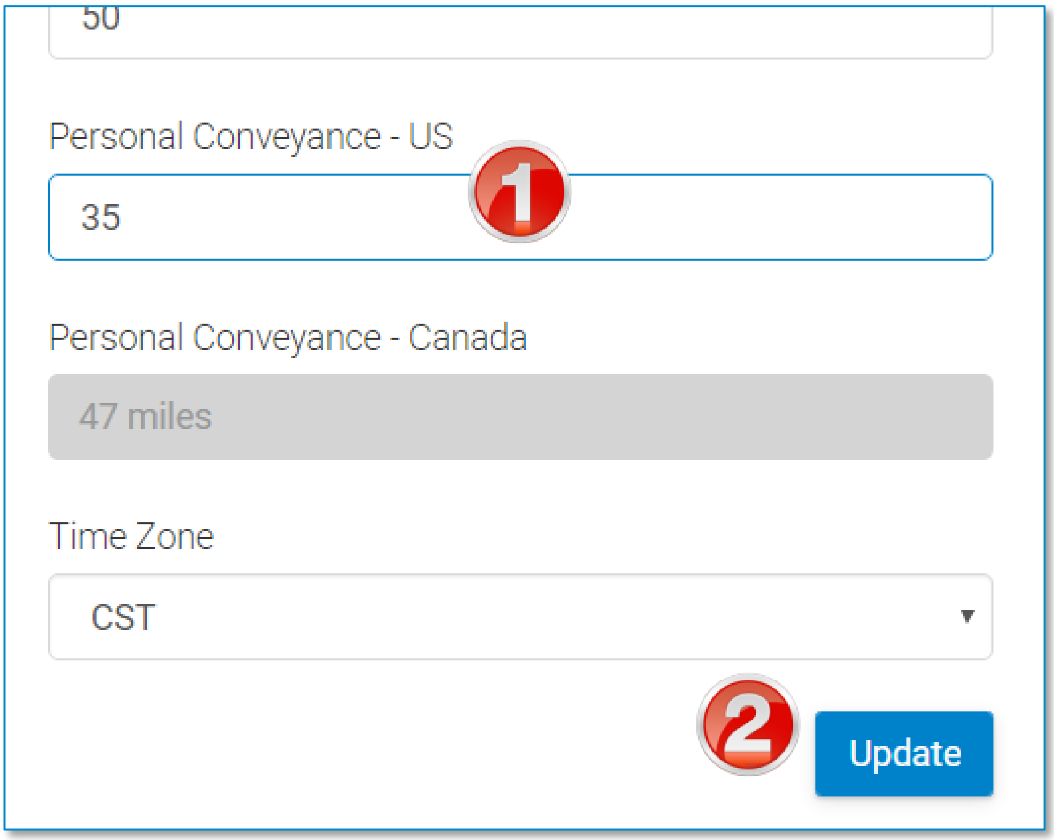
Yard Move (Applicable to US Only): The number of miles your terminal allows for yard moves. Yard moves are times when your drivers will be driving the truck in a terminal lot or loading yard but will not be on a road. Yard moves are considered On Duty time, but do not count toward driving hours. The default setting is 50 miles. Note that changing this setting here overrides your fleet manager's setting.

Personal Conveyance – US: The number of miles you want to allow drivers to use for personal conveyance. The default setting is 50 miles. Note that changing this setting here overrides your fleet manager's setting.

Personal Conveyance – Canada: This non-editable field sets the personal conveyance mileage limit to 47 miles, per Canadian law.

Time Zone: Select your time zone from the drop-down menu. This is the time zone for your terminal headquarters. Drivers in your terminal will be automatically synced to this time zone.

To make changes:



1. Click in an editable field and update the information.
2. Click **Update** to save your changes.

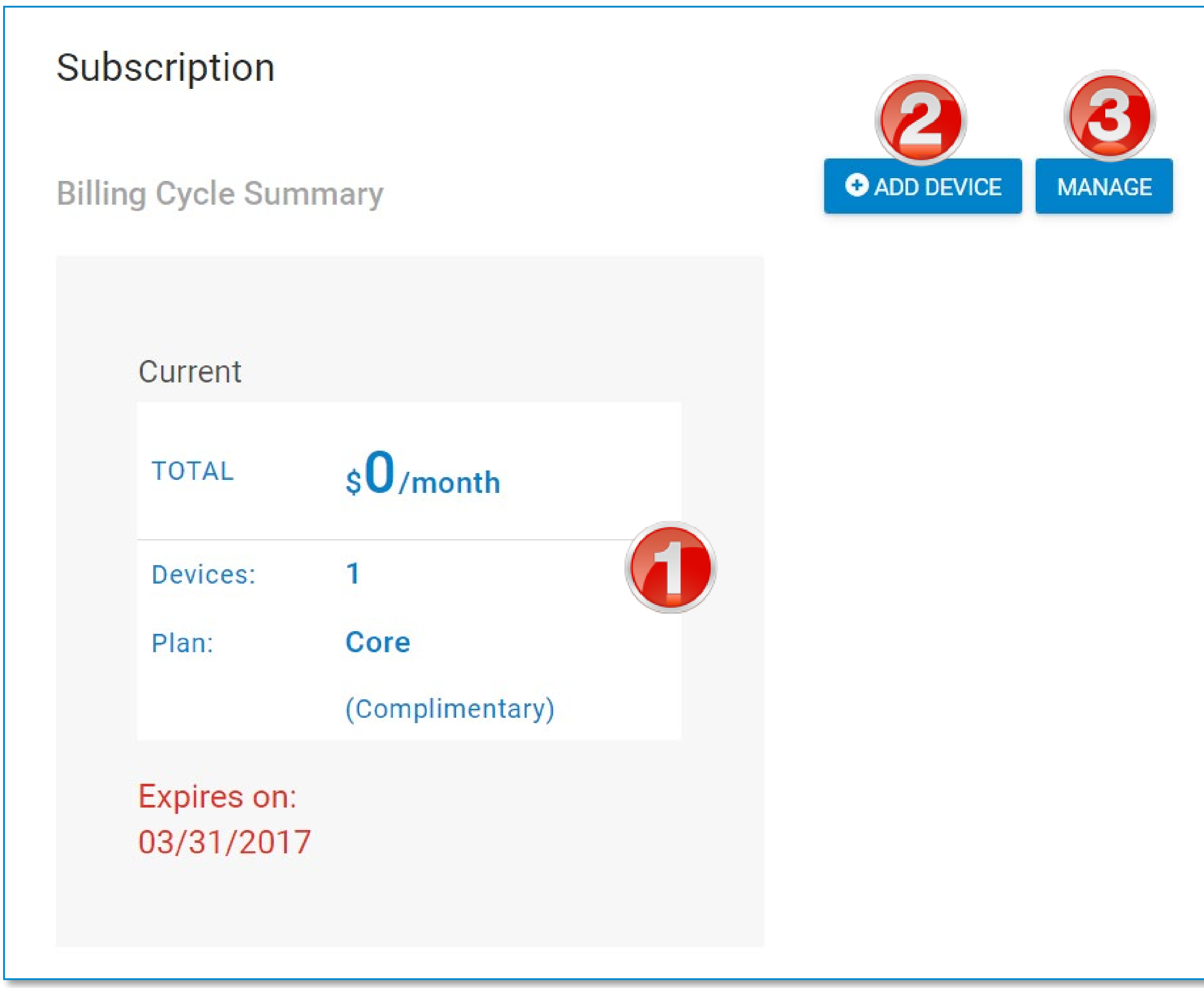
Note: *Making changes on this page causes the* ***Company Info*** *tab in the DriverConnect app to also change for all drivers in your terminal.*

Subscription

On the **Subscription** page, you can:

- View your subscription plan, total number of devices, and costs
- Add additional Electronic Logging Devices (ELDs) to your fleet
- Manage your subscription level

View Your Subscription Plan and Costs



1. The Billing Cycle Summary section shows:

- Your current subscription costs per month
- A count of the number of ELDs you have registered to your fleet
- Your company's subscription plan
- The expiration date (if applicable)

Note: *The rest of the steps in this section are for users that have purchased devices online or through a retail store. Fleet managers need to contact their Rand McNally sales associates to purchase more ELDs for their fleets.*

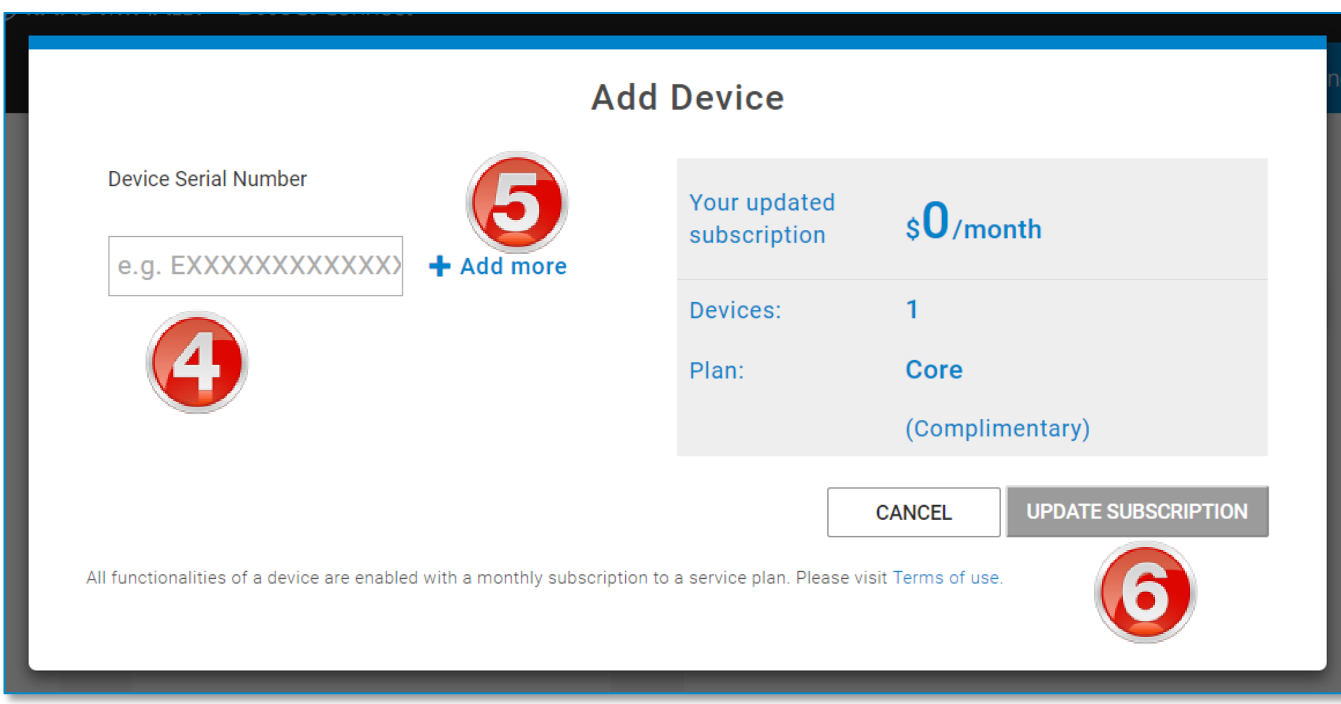
2. Click **ADD DEVICE** to add additional ELDs to your fleet.

   *The **Add Device** window displays. See full instructions below.*

3. Click **MANAGE** to manage your subscription level.

   *The **Manage Subscription** window displays. See full instructions below.*

Add Additional ELDs to Your Fleet



If you purchase additional ELDs, you can add them to your fleet from the **Add Device** window:

4. Enter the serial number of the new ELD.
5. Click **+Add more** to add additional ELDs.
6. Click **UPDATE SUBSCRIPTION** to register the new ELD(s) or click **CANCEL** to close this window without changing your subscription.

   *The new ELDs will be included in the **Devices** count on the **Subscription** page.*

ELDs registered to your fleet can be used by any driver. Drivers will need to follow the instructions in the DriverConnect User manual to connect to a new ELD.

Manage Your Subscription Level

The **Manage Subscription** window displays:

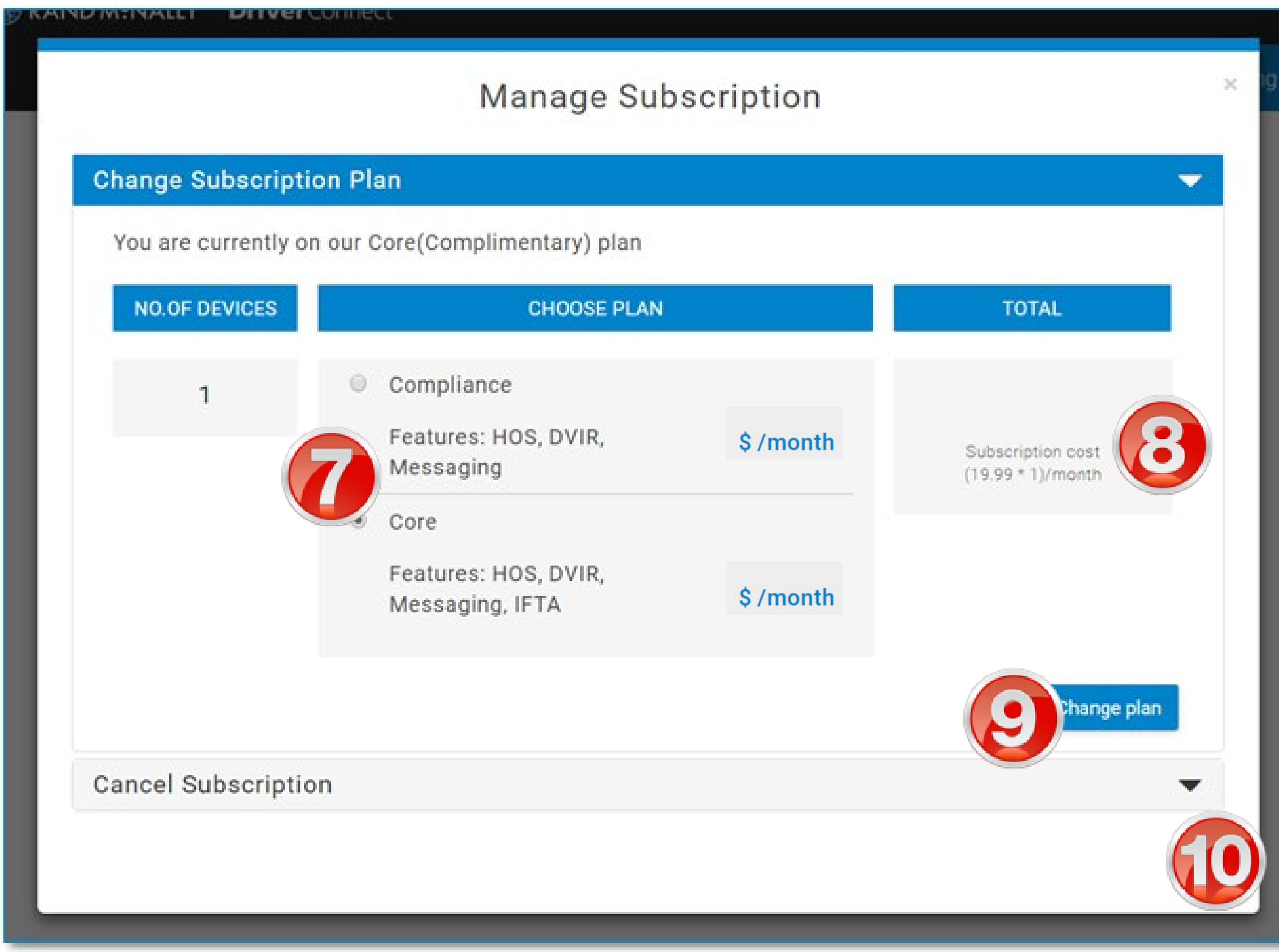
- Your current plan
- The number of devices you have registered to your fleet
- The total cost per month of additional available plans
- Your new total cost per month for switching plans

There are several subscription levels for DriverConnect. The following table lists the features of the most common plans:

Feature	Compliance	Core	Core+
Hours of Service (HOS) Logging	**Yes**	**Yes**	**Yes**
Driver-Vehicle Inspection Report (DVIR)	**Yes**	**Yes**	**Yes**
Portal Access	**Yes**	**Yes**	**Yes**

Feature	Compliance	Core	Core+
Real-Time Gauges	**Yes**	**Yes**	**Yes**
Messaging	**Yes**	**Yes**	**Yes**
IFTA Fuel Tax Reporting	No	**Yes**	**Yes**
Send and Receive Forms	No	**Yes**	**Yes**
Use Form-Based Workflows	No	**Yes**	**Yes**

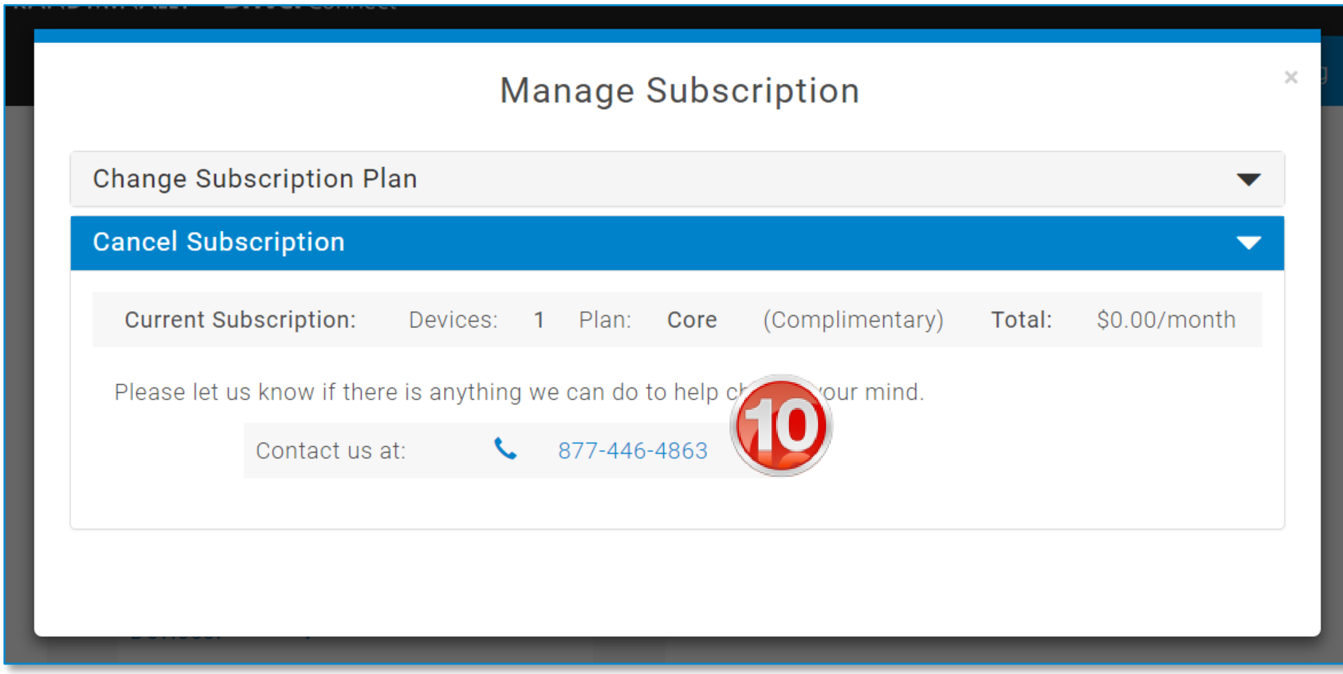
Change Your Plan:



7. Click the radio button next to your new plan.

8. The **TOTAL** section updates to display the new monthly cost.

9. Click **Change plan** to change the new plan.

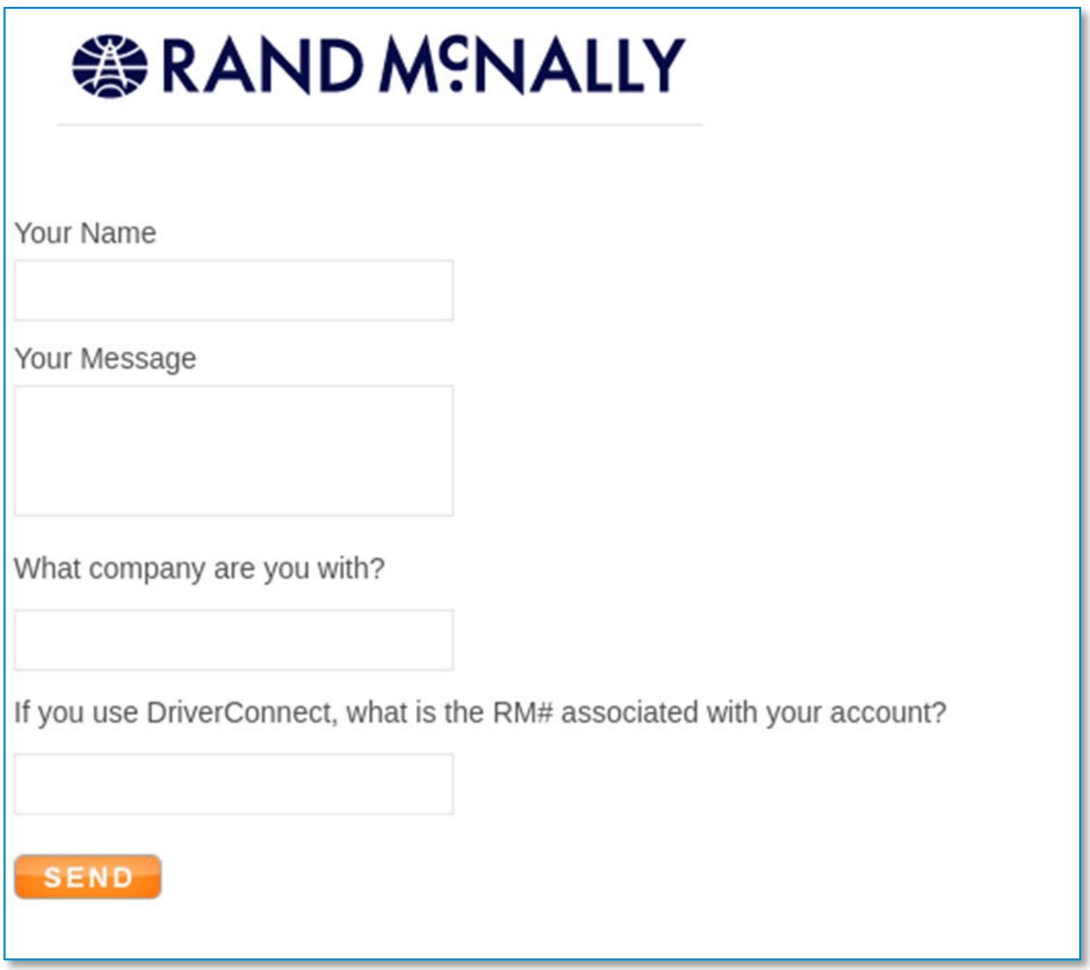


10. To cancel your subscription, click the down arrow across from **Cancel Subscription** to view information on cancelling. You need call Rand McNally support to complete the process.

Chat With Us

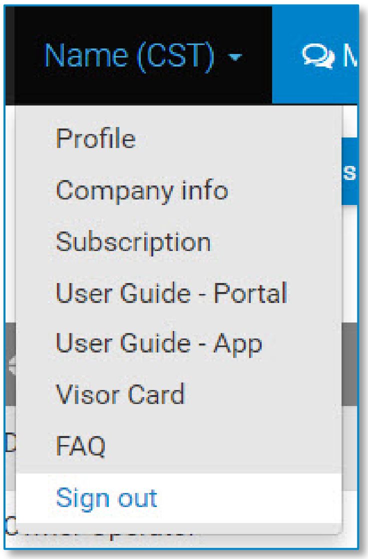
In the (your name) drop-down menu, select **Chat With Us** to send a message to DriverConnect support.

Fill in the fields on the **Chat With Us** page, and click **SEND** to deliver your message.

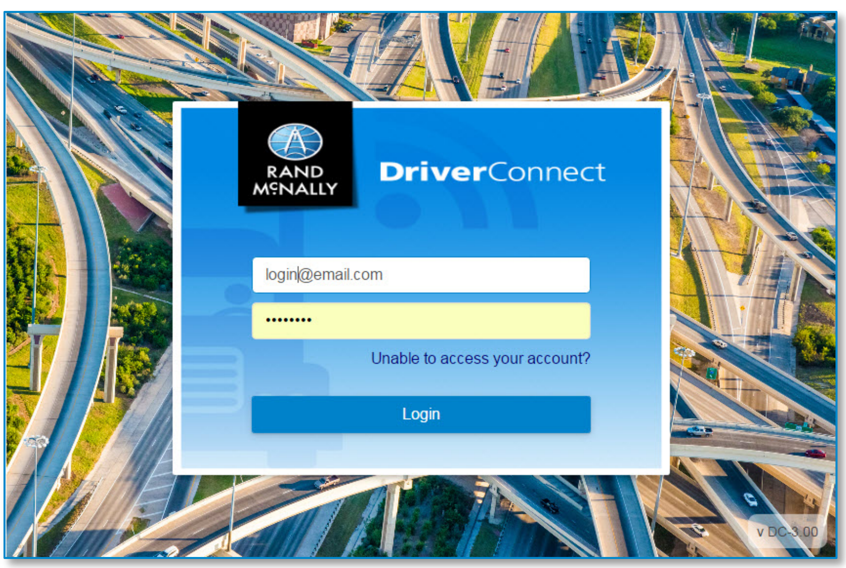


Sign Out

In the (your name) drop-down menu, select **Sign Out** to sign out and log off of the DriverConnect portal.



The login screen displays after you sign out:

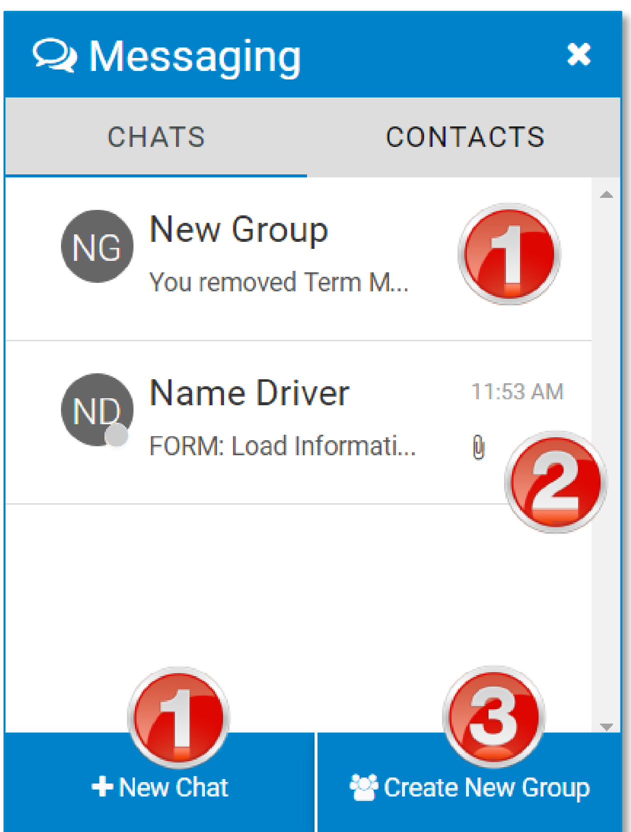


Messaging

The **Messaging** menu provides tools for communicating with others in your fleet, including instant-message chats, managing contacts, and completing workflows.

Chats Tab

The **Chats** tab in the **Messaging** window shows active conversations you have with your team. Here, you can send and receive messages and forms from individuals or groups within your fleet or terminal.

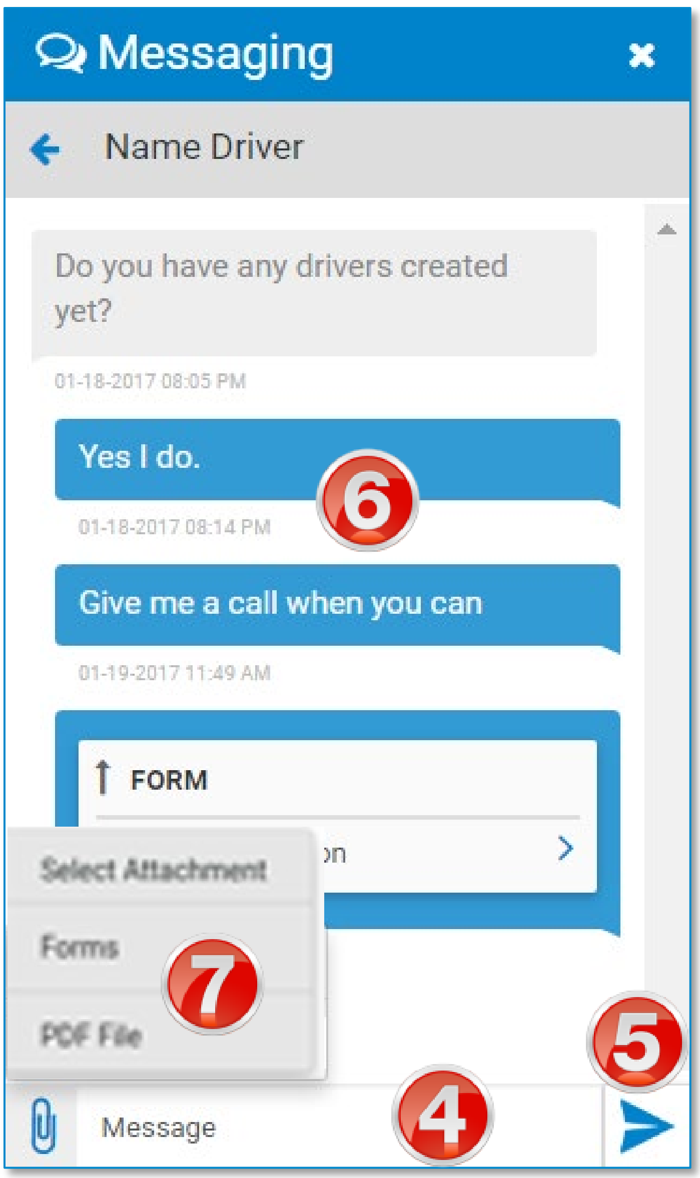


1. Click a contact's name (individual or group) or **+New Chat** to begin a chat.

   A chat window displays with your contact's name at the top. See below.

2. A paperclip icon (📎) by a contact shows if a form has been sent.

3. Click **Create New Group** to create a new chat group. See full instructions in the **Contacts** tab help.

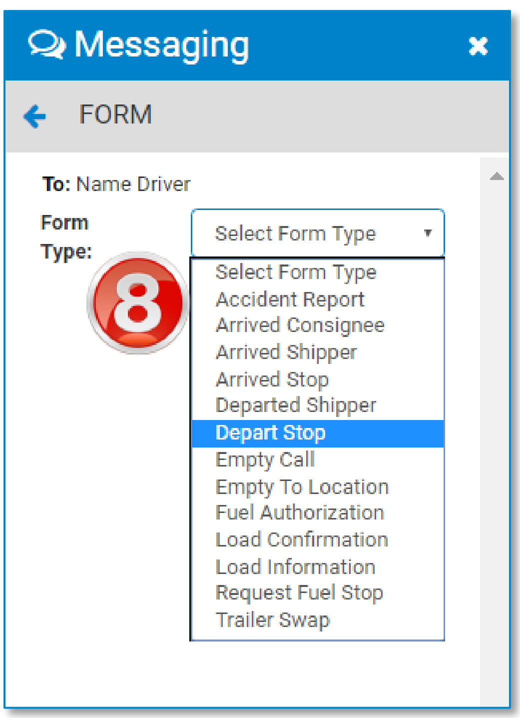


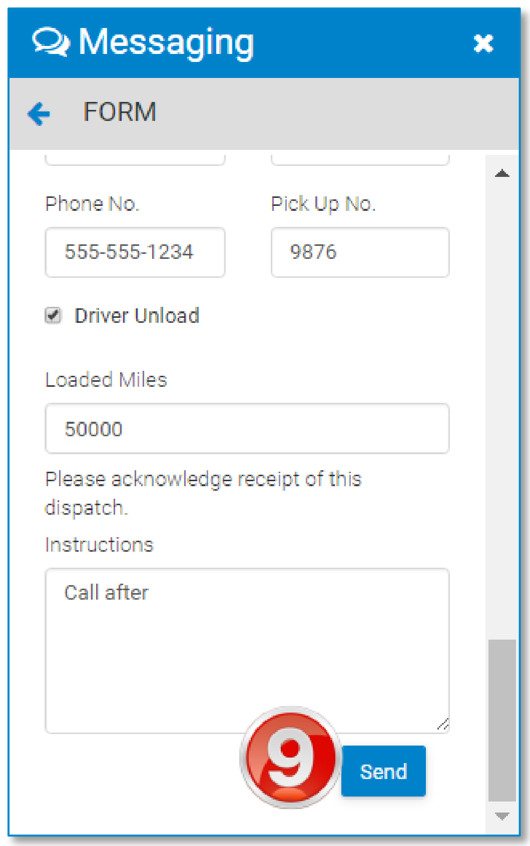
4. Click in the **Write a message...** area to type a message.

5. Click the send icon ( ) to send the message.
6. Messages you sent display in **blue**. Messages you receive display in **gray**.

   Forms display with an arrow and the word FORM (up arrows are forms you sent; down arrows are forms you received).

   Click **>** to view the form.
7. Click the blue paperclip icon ( ), then click **Forms** or **PDF** to add an attachment. See below for full instructions for forms.





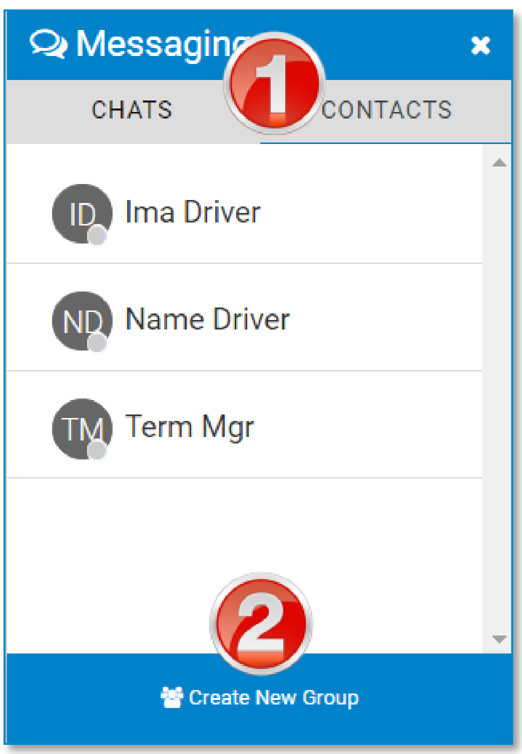
8. Click the **Form Type** dropdown menu and select a form to attach it to your message.
9. Complete the necessary fields and click **Send** to send the form.

   The form sends without any additional messages.

Contacts Tab

The **Contacts** tab in the **Messaging** window shows all of the drivers and managers in your fleet or terminal. If you are assigned to a terminal, your contacts will be limited to other members of the terminal. If you are assigned to a fleet (the Home terminal), your contacts include all members of the fleet, regardless of terminal. Contacts are automatically updated when new users are created.

You can also create groups within your contacts. Messages you send to a group will go to everyone in the group. Anyone in the group can send a message that also goes to the whole group.

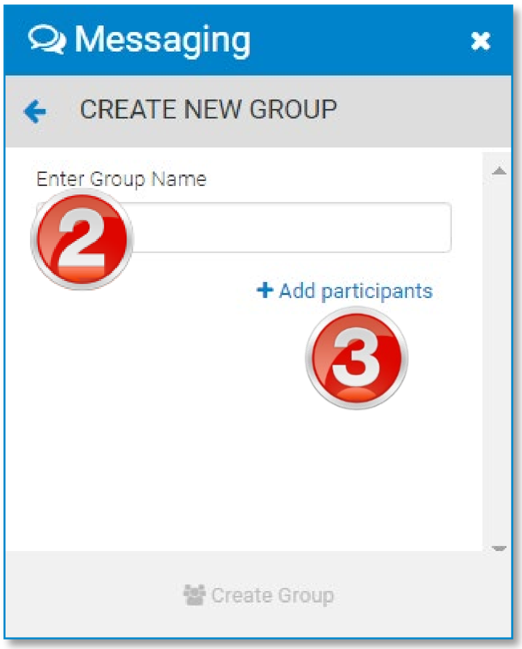


In the **Contacts** tab:

1. Click a contact's or a group's name to begin a chat. See the **Chats** help for more information on sending messages.

2. Click **Create New Group** to create a new chat group. See full instructions below.

Create a New Message Group



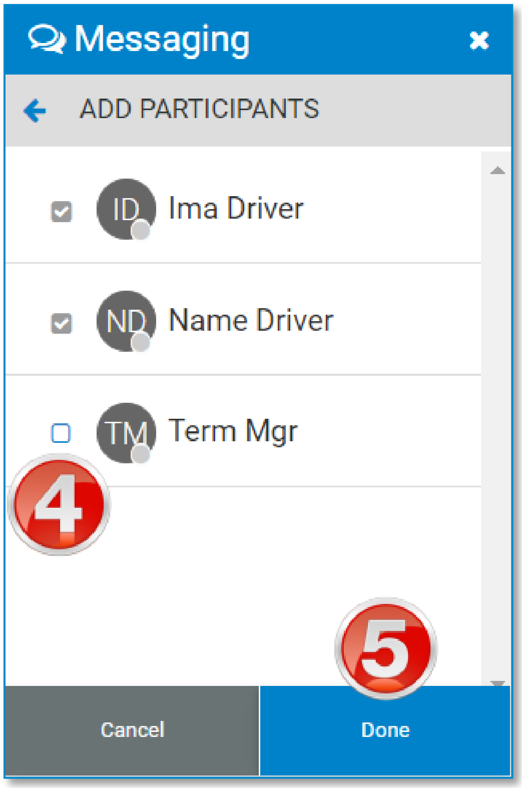
1. In the **Chats** or **Contacts** tab, click **Create New Group**.

   *The **CREATE NEW GROUP** window displays.*

2. Type a name for the group.

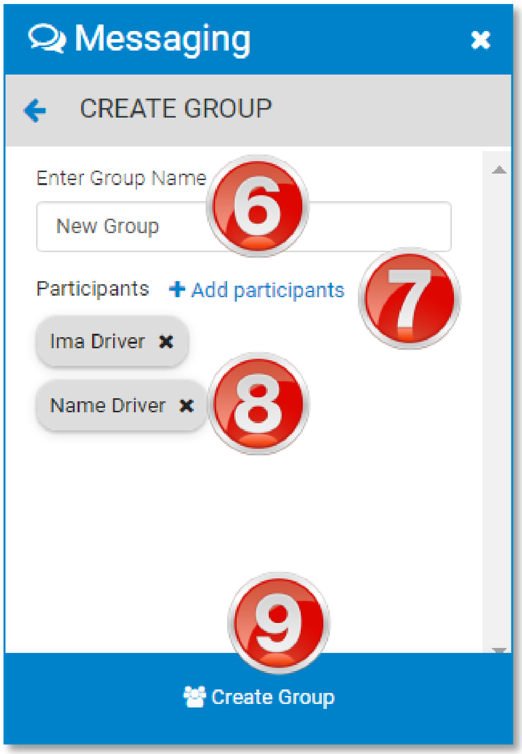
3. Click **+Add Participants**.

   *The **ADD PARTICIPANTS** window displays.*



4. Check the boxes next to the contacts you want to include in the group.
5. Click **DONE**. Or, click **CANCEL** to close without creating a group.

   *The **CREATE GROUP** window displays.*

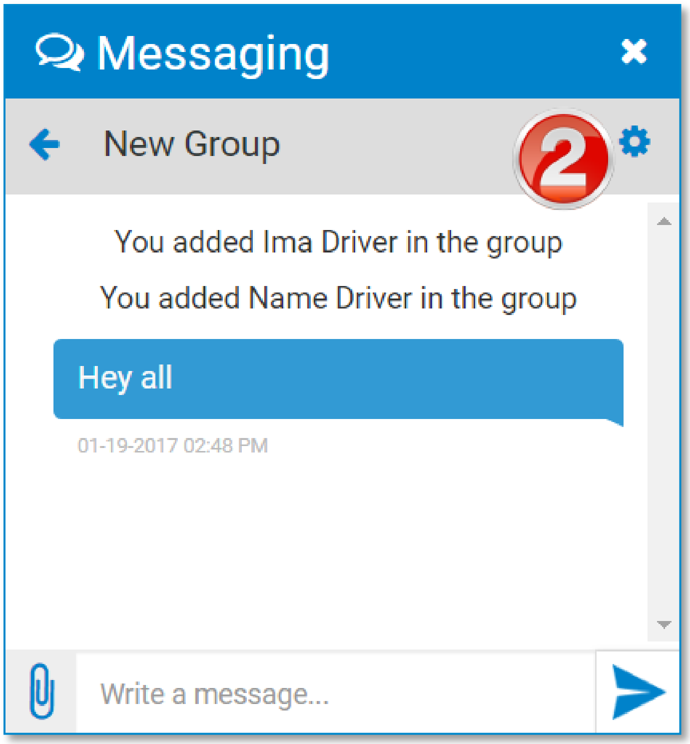


You can make changes before finalizing the group:

6. You can edit the group name.
7. Click **+Add Participants** to add more contacts to the group.
8. Click the **X** to remove a contact from the group.
9. When you are done, click **Create Group** to finalize the group and add it to your contacts list.

Edit a New Message Group

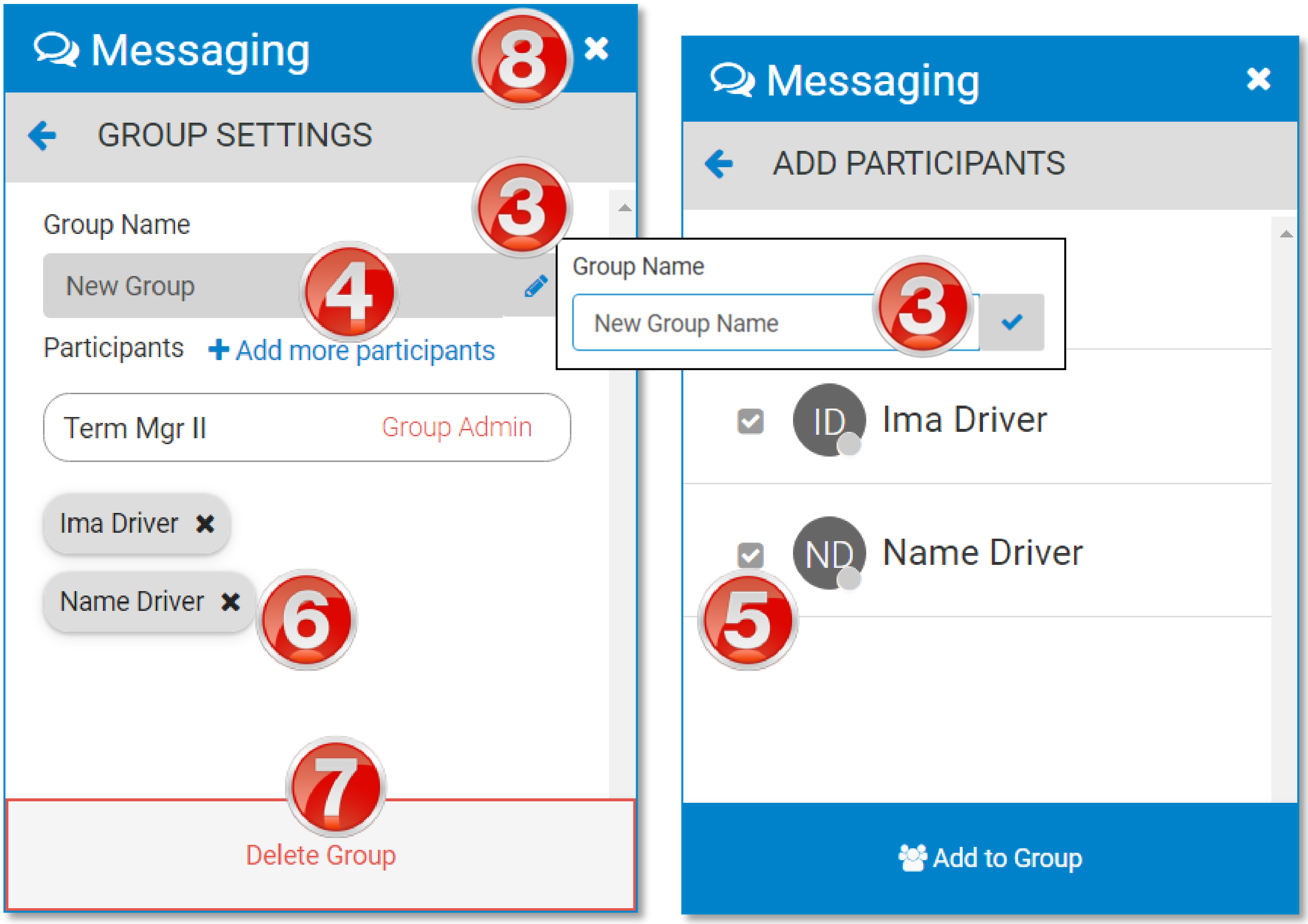
You can edit a message group by changing the name, adding and removing participants, or deleting the group. Deleting a message group does not delete the individual contacts in the group.



To edit a message group:

1. Click the group in the **Chats** tab.
2. Click the gear icon (⚙) in the top bar of the **Messages** window.

   *The **GROUP SETTINGS** page displays.*



3. Click the pencil icon () to change the name of the group. Click the check () to save the new name.
4. Click **+Add More Participants** to add additional members to the group.
5. Select additional participants and click **Add to Group** after selecting them.

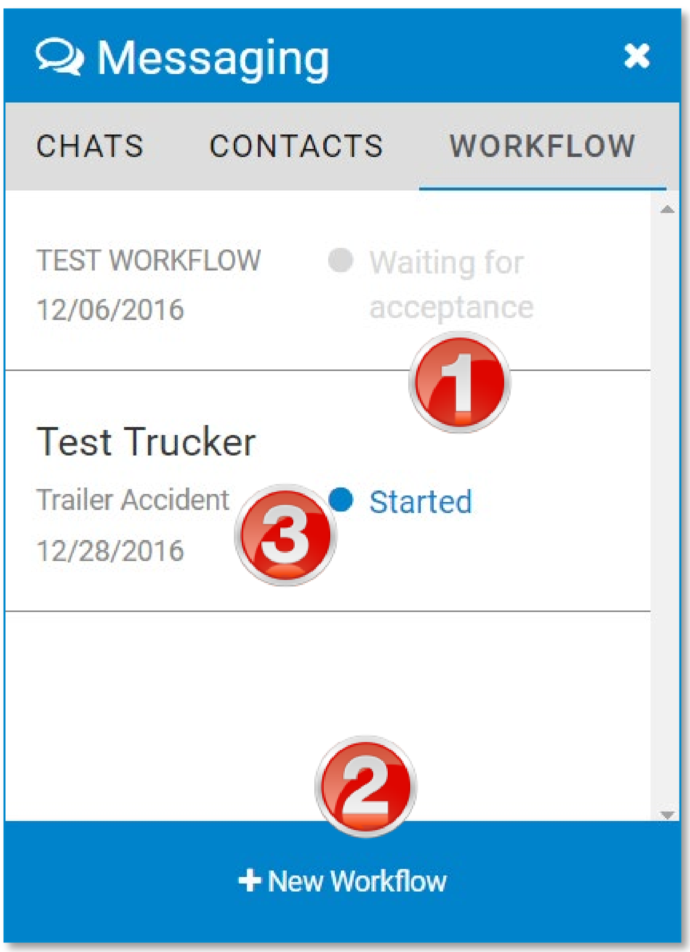
   *You return to the **GROUP SETTINGS** window after selecting more participants.*
6. Click the **X** to remove a contact.
7. Click **Delete Group** to delete the group.
8. When finished, click the arrow () to return to the **Chats** tab.

Workflow Tab

On the **WORKFLOW** tab of the **Messaging** window, the fleet managers can send workflows to drivers. Workflows are a series of forms that can be created by the fleet manager and sent to a driver. This is a sequence of steps that a driver needs to follow. The status of each step is tracked.

As a fleet manager, you can:

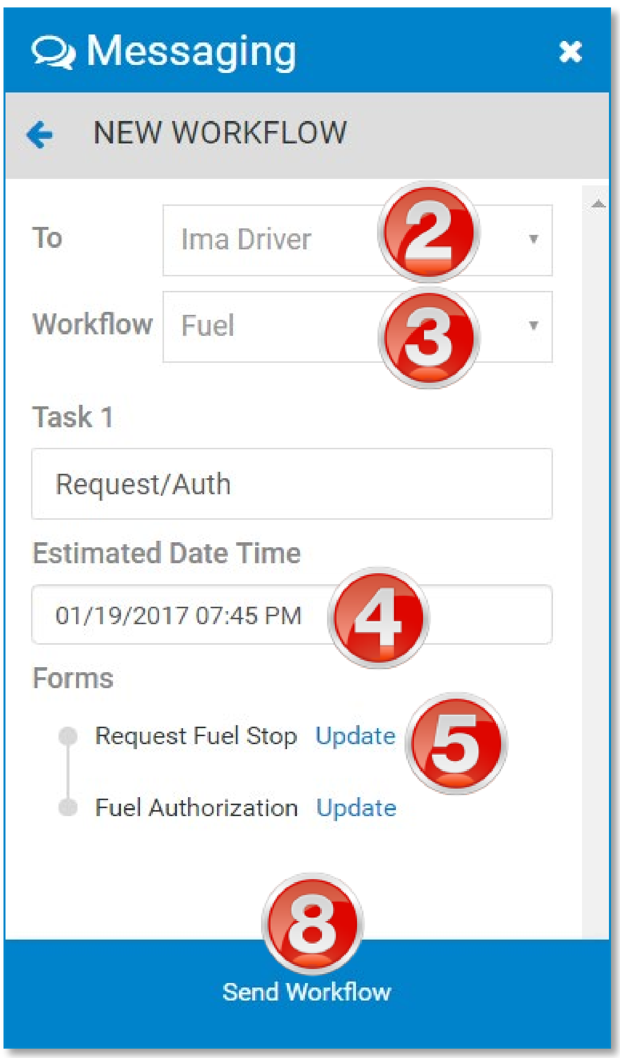
Edit the form before sending it to the driver
Only send one workflow to a driver at a time
Only send a workflow to an individual driver, and not a group



On the **WORKFLOW** tab:

1. At a glance, view the status of workflows that have been sent and are in progress.
2. Click **+New Workflow** to create a new workflow.
3. Click an existing workflow to view details about that workflow. See full instructions below.

Create a New Workflow



1. Click **+New Workflow** in the **WORKFLOW** tab.

   *The **NEW WORKFLOW** window displays.*

2. Select a driver from the dropdown menu to receive the workflow.
3. Select a workflow from the dropdown menu.

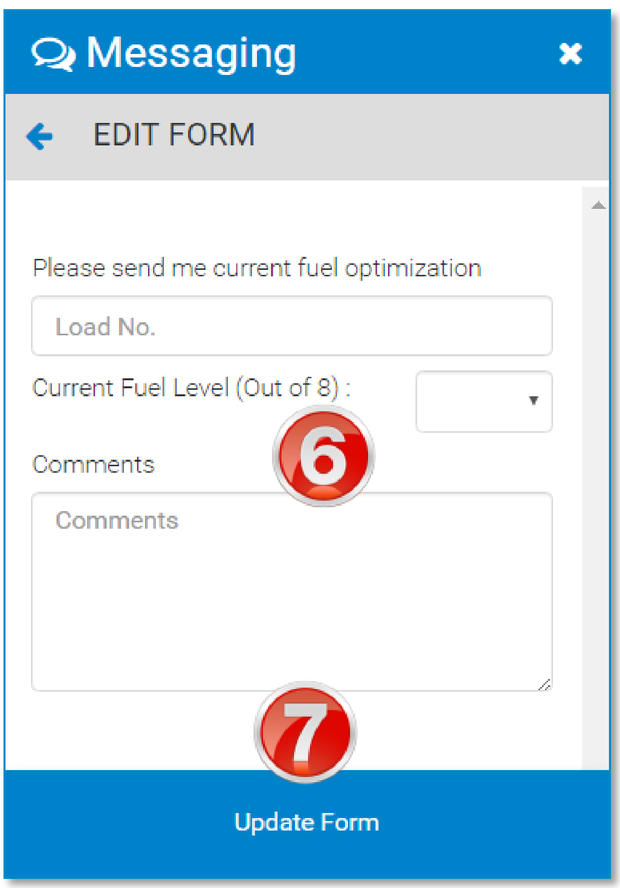
   *If you do not have any workflows created yet, you need to first create one on the **Workflows** page.*

4. Enter an **Estimated Date Time**. This is the date and time you estimate that the driver should be able to complete the workflow.

   You can enter a date and time manually or click to select from a calendar popup.

5. Click **Update** next to a form to edit it.

   *The **EDIT FORM** page displays.*



6. On the **EDIT FORM** page, enter information.

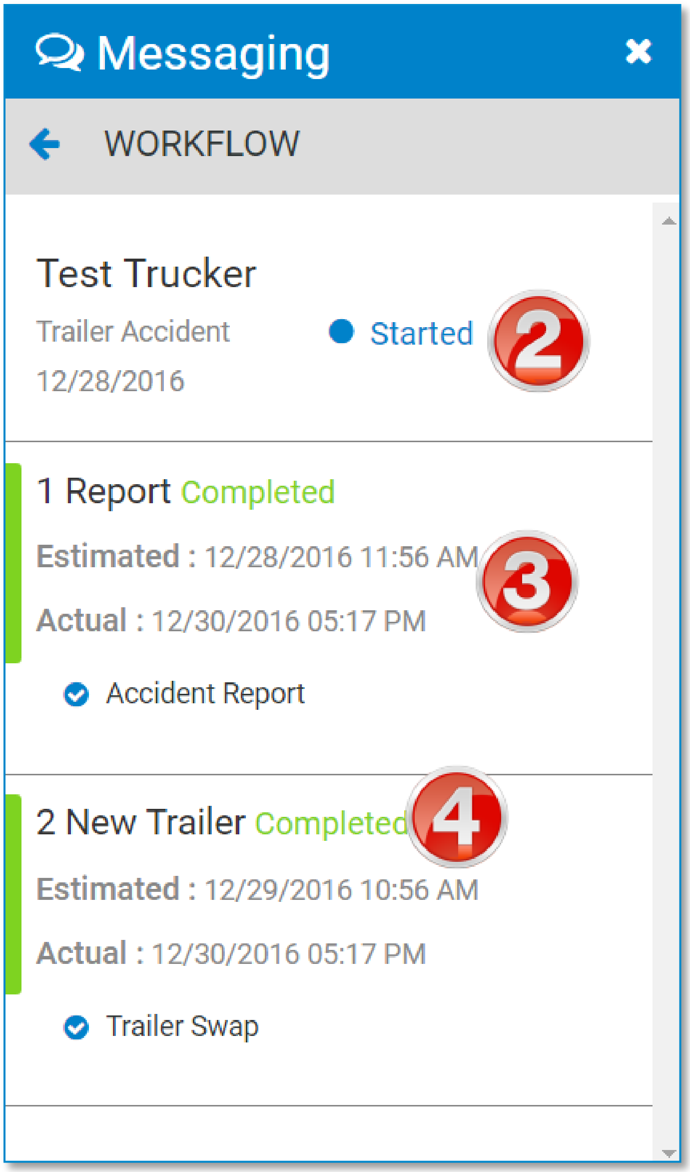
7. Click **Update Form** to save your edits and return to the **NEW WORKFLOW** window.
8. Click **Send Workflow** to send the workflow.

   *If a driver has been sent a workflow that has not yet been completed, you cannot send another workflow. The **Send Workflow** button will appear grayed out.*

View Workflow Details

You can view details about a workflow in progress, including:

The overall status of each task, and the workflow overall
The date and time each form and task were completed
Information the driver entered into each form

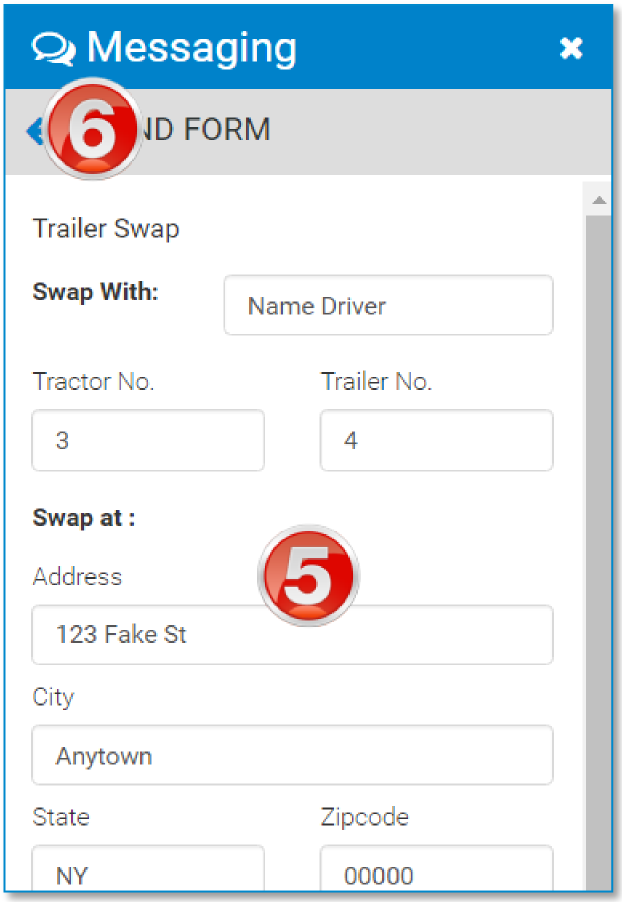


1. Click an existing workflow on the **WORKFLOW** tab.

   *The **WORKFLOW DETAIL** window displays.*

The detail window displays:

2. The overall status of the workflow.
3. The status of each task, including the completed date and time.
4. The status of the form associated to each task. The form name is a hyperlink. Click the name of a form to view details about it. See below.



5. You can view the completed form in read-only format in the **SEND FORM** page.
6. Click the back arrow () to return to the **WORKFLOW** window.

Page Results Options

Most pages in the DriverConnect Portal allow you to customize the search results. You can use search filters to narrow your results when you search for driving information. You can then filter information, show/hide and sort columns, and format the results to create and export crisp, clear, and usable reports.

Search Filters

Filters in the DriverConnect portal allow you to narrow down your search to quickly find the information you need. DriverConnect reports are based upon data collected from drivers and vehicles during a specific time range. When you create a report, you can select filters that define a driver, vehicle, terminal, asset, or group, as well as a date range, before you can run the report.

A date range is required; other filters are optional.

Select Filters

The DriverConnect portal allows you to search for information using combinations of search filters. These filters vary based on the information displayed on each page.

The **Select Filter** dropdown allows you to select a group filter. Once you select an option, the grayed-out **Please Select Filter** menu becomes active. Options in the **Search Filter** dropdown can include:

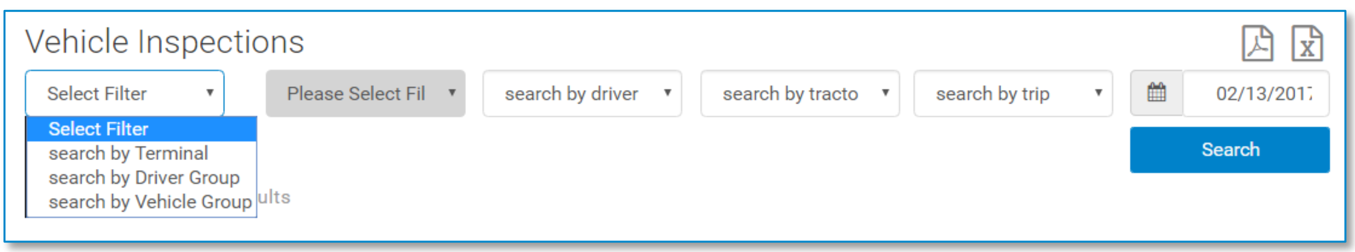
- Search by Terminal

- Search by Driver Group
- Search by Vehicle Group

Individual dropdowns allow you to filter by:

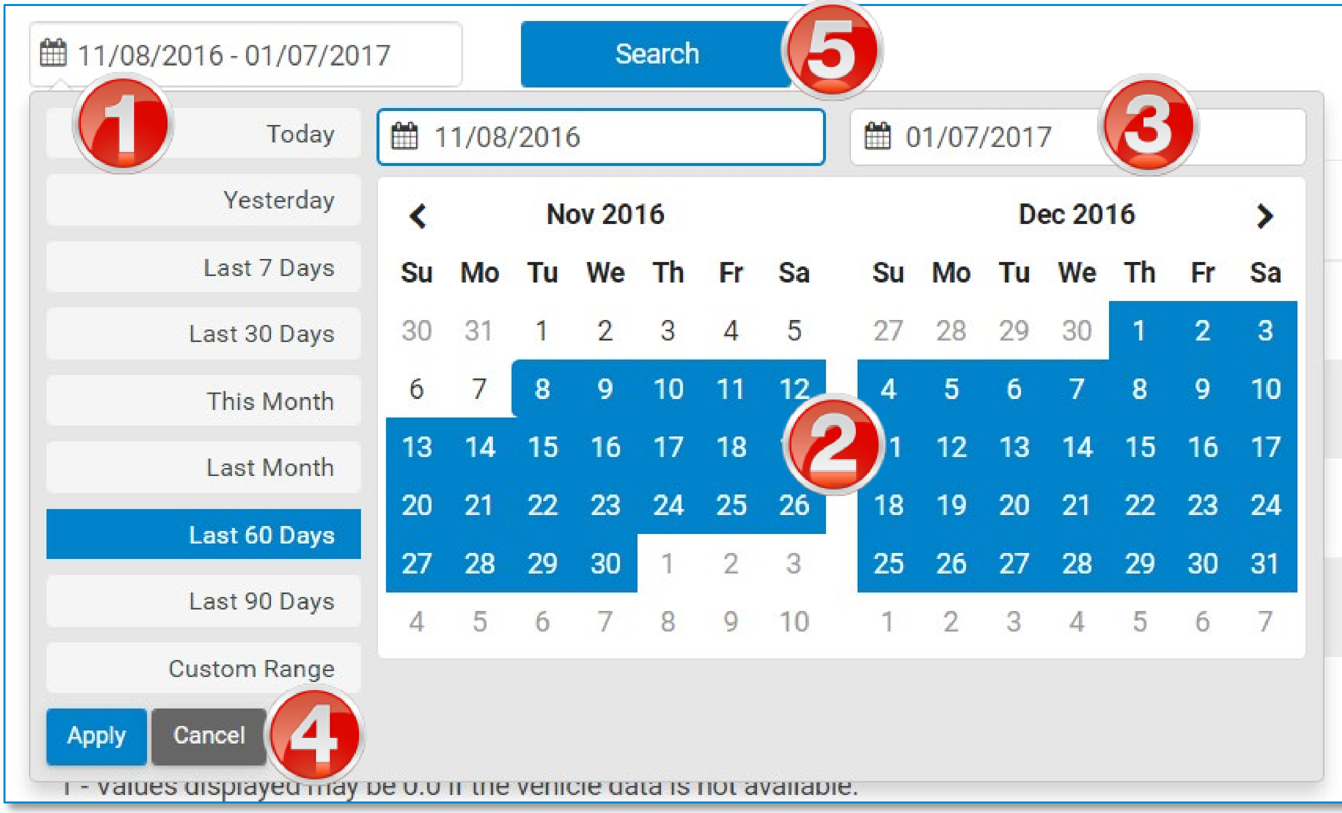
- Driver
- Terminal
- Tractor
- Trip
- Asset

You can use any combination and number of search filters you want. To display for all information without filtering, simply leave the filter dropdowns unselected.



Select a Date Range

You can choose to use a date range preset, or manually enter a custom date range.



1. Click the calendar date field to select a date range preset.
2. Select **Custom Range** to enter a date range manually.

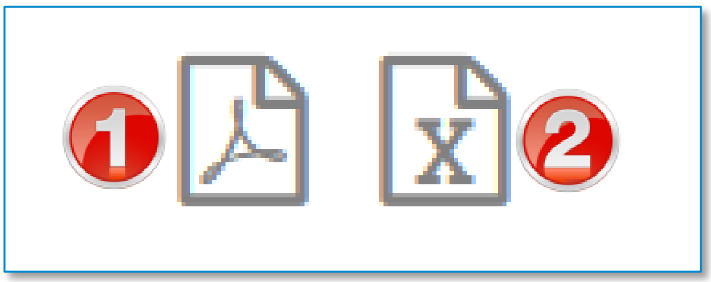
   The date selection window displays.

   Select the starting date on the left, and the ending date on the right.

   The range you select becomes highlighted in blue.
3. You also type a date directly into the **To** and **From** fields. Use *MM/DD/CCYY* format.
4. Click **Apply** to set the date range. Or, click **Cancel** to close the date selection window without defining a date range.
5. Click **Search** to display the results for the date range you selected.

Export a Report

DriverConnect allows you to export your reports to a .PDF or Excel file. When you export the report, it will appear as it does on your page. That is, for all displayed columns, the formatting, sorting, and filtering you do in the portal will also be on the final report.



Click an export icon to export the report to:

1. A .PDF file
2. An Excel file

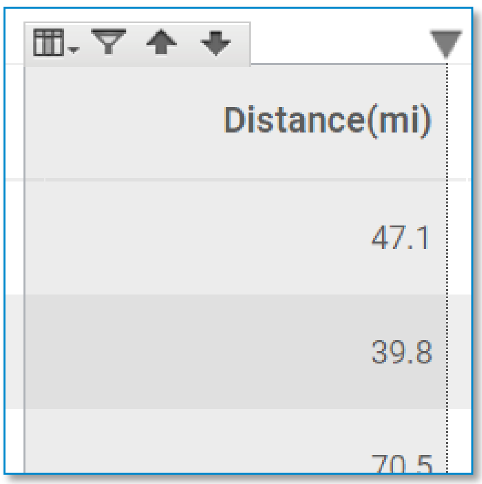
The export icons are located in the upper right corner of the page.

After you click an export icon, the report will download in the file format you selected, with the same file name as the report. For example, a Fuel Purchase report exported to .PDF will save as: **FuelPurchaseReport.pdf**

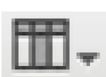
After the file downloads, you can open your .PDF file or Excel document.

Advanced Options

DriverConnect lets you customize your reports by sorting, filtering, and formatting information. When you click in a column, the column turns gray, and the *Advanced Options* menu bar displays on top of the column. Click the column header again to return to normal view.



There are four icons in the *Advanced Options* menu bar:

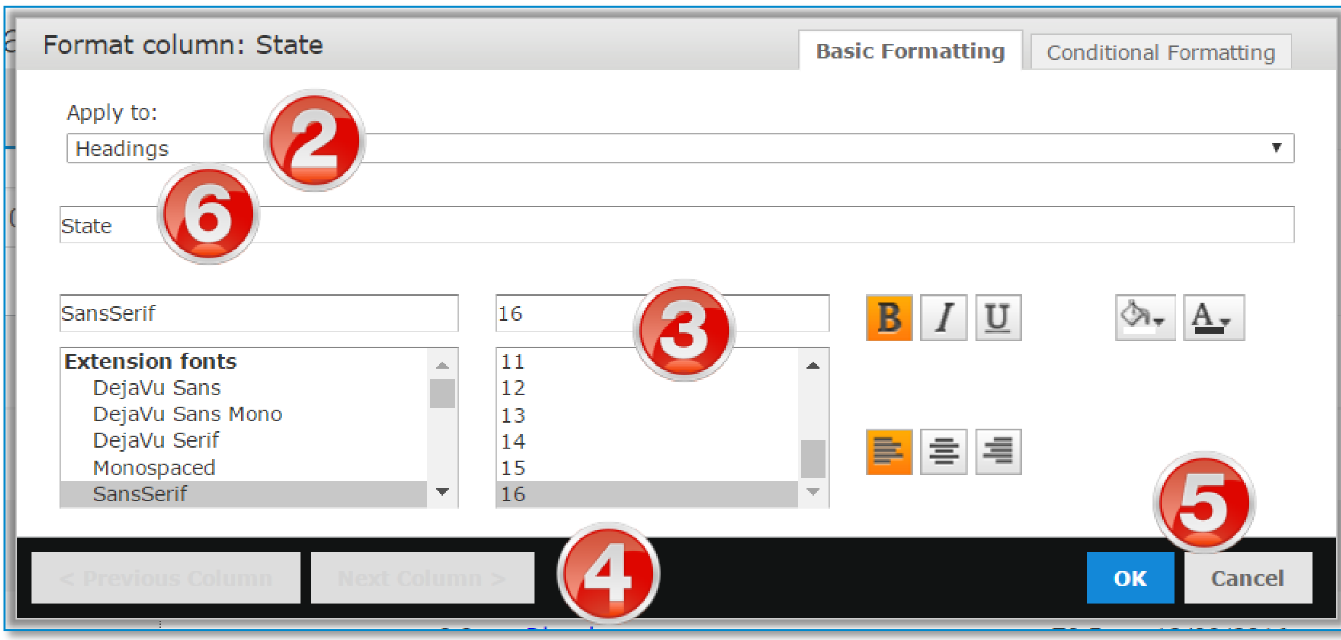
 - **View** icon. Click to format or show/hide the column. See Show/Hide Columns (page 172) and Formatting (page 168) for full instructions.

 - **Filter** icon. Click to apply a filter. See how to Apply a Column Filter (page 173).

 - **Ascending** and **Descending** icons. Click to sort this column in ascending or descending order. See Sorting (page 175).

Formatting

The DriverConnect Portal allows you to format your reports. You can change things like the font, size, color, number type, alignment, and more. All formatting changes you make are preserved when you export your report.



1. Click in the column you want to format, click the **View** icon (), and select **Formatting...**.

   *The **Basic Formatting** window displays.*

2. In the **Apply to:** drop-down menu, select **Headings** or **Detail Rows**.

   Formatting options are different for headings (column names) and detail rows (data grid).

3. Use the available tools to change the font, size, character formatting, alignment, and coloring.

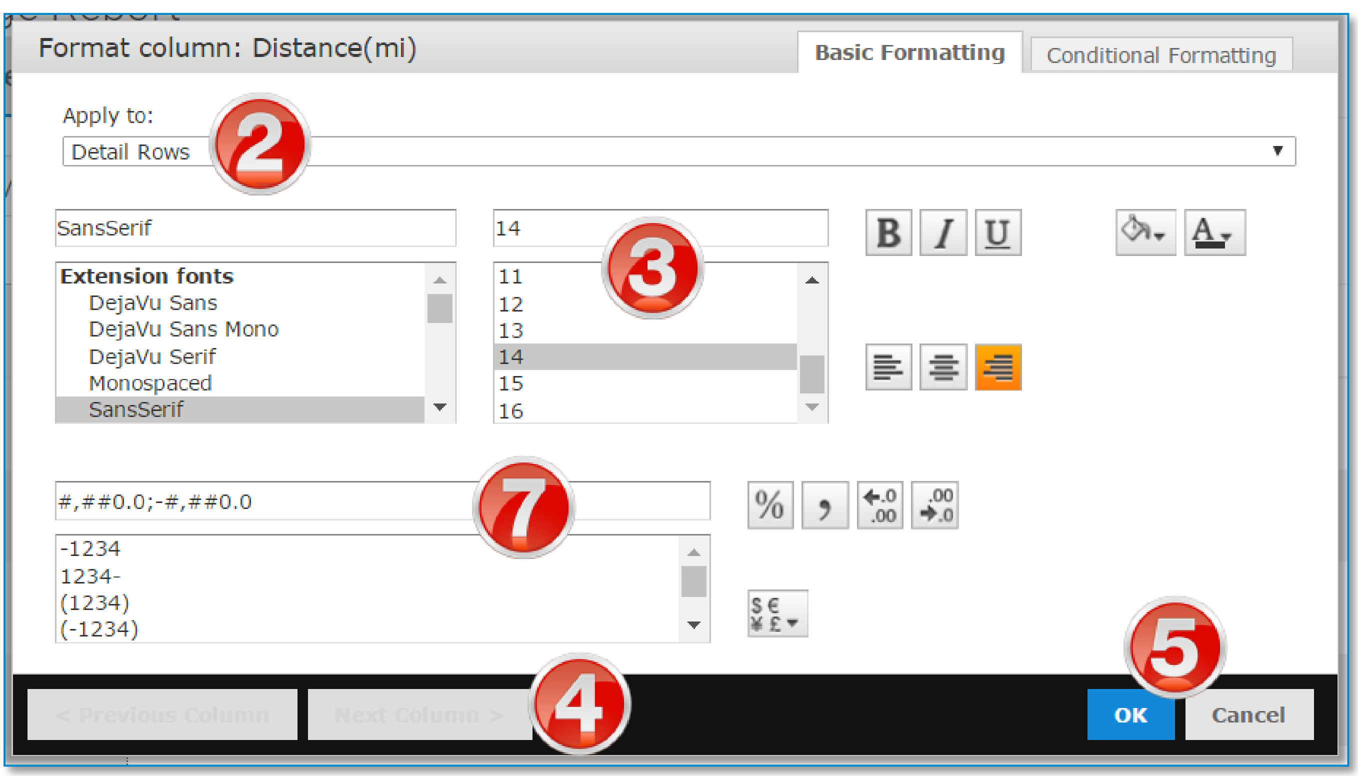
4. Click **<Previous Column** or **Next Column>** to move to another column.

   Note: *Formatting changes only apply to the column listed at the top of the page. To format your entire report, you need to change formatting for each column.*

5. Click **OK** to save your formatting changes and close this window or **Cancel** to discard your changes.

If you selected **Headings** in Step 2:

6. You can click in the field to rename the column header.



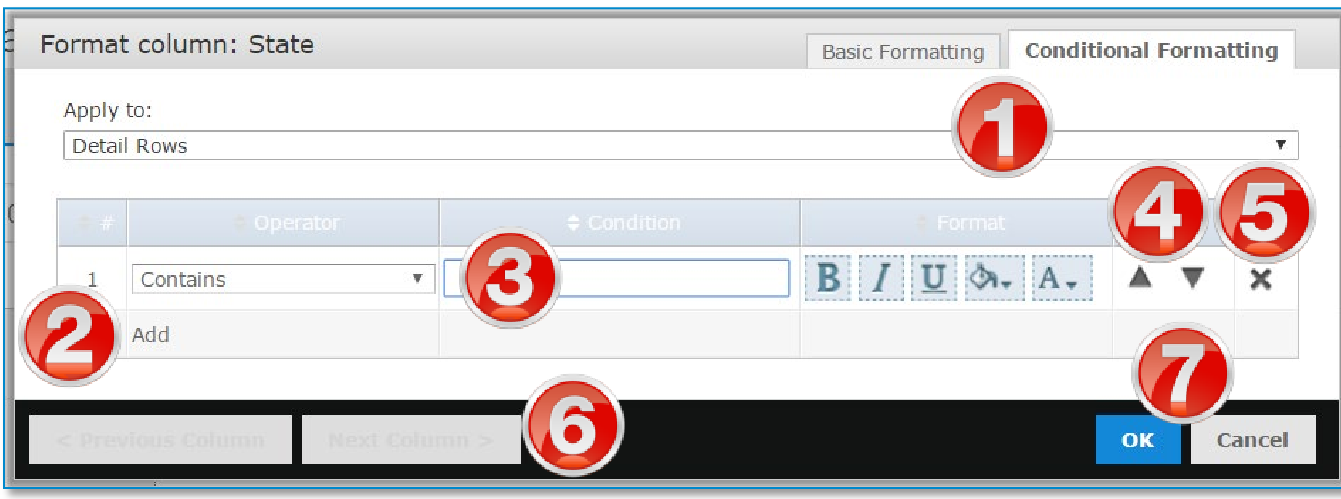
If you selected **Detail Rows** in Step 2:

7. Use the additional tools to change the number formats, decimal places, currency symbols, and numerical displays.

Conditional Formatting

Conditional formatting allows you to format only those rows that meet criteria you define. For example, you can set a condition to change the font for a certain state, or change colors if mileage is above a threshold.

> ***Note:*** *Conditional formatting changes only apply to the column listed at the top of the page. To apply conditional formatting your entire report, you need to change each column.*



To set up conditional formatting:

1. Click the **Conditional Formatting** tab.
2. Click **Add** to create a condition.
3. Set a condition by selecting an operator from the dropdown menu, entering the condition, and selecting formatting options for when the data meets the condition.
4. Use the up and down arrows to change the order of the conditions. Conditions at the top of the list will be applied first.

   You can repeat steps 2-4 to add and re-order multiple conditions.
5. Click the **X** to delete a condition.

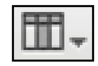
6. Click **<Previous Column** or **Next Column>** to move to another column.

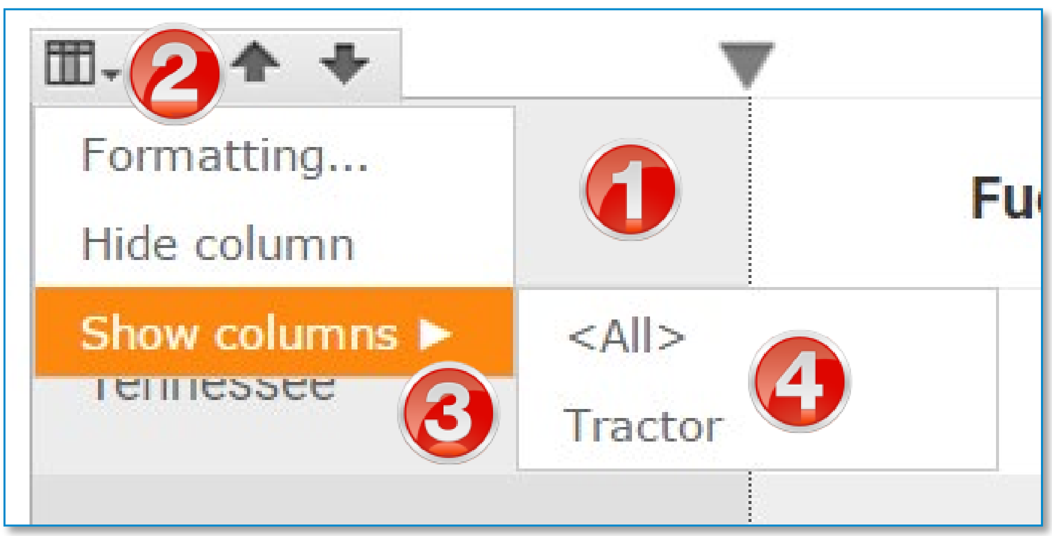
   Note: *Formatting changes only apply to the column listed at the top of the page. To format your entire report, you need to change formatting for each column.*

7. Click **OK** to save your formatting changes and close this window or **Cancel** to discard your changes.

Show/Hide Columns

You can choose to hide certain columns, so they do not display in your report. Only columns that are visible in the portal are exported to .PDF or Excel.

You can access the show/hide function from the **View** icon: 



To hide a column:

1. Click the column you want to hide.

2. Click the **View** icon and select **Hide column**.

To show (re-display) a column:

1. Click in any column.

2. Click the **View** icon.

3. Point to the **Show columns** menu.

4. Select the column to show or click **<All>** to show all columns.

Apply a Column Filter

Filters allow you to “filter out” driving information to show only rows that meet criteria you define. Filters are applied to columns. If information is excluded from view based on the filter, then the entire row does not display. Filtering options are different depending on if the column information contains text or numbers.

All filters you apply are preserved when you export your report.

1. Click in the column to format and click the **Filter** icon ( ).

   *The **Filter column** window displays.*

2. Select the **Show all rows** radio button to display all rows.
3. Select the **Show only rows where** radio button to set up a filter.
4. Select an operator from the dropdown menu and define your filtering condition(s) in the text box(es).
5. Click **OK** to apply the filter or click **Cancel** to close this window without saving.

When a column is filtered, a funnel ( ) displays in the column header.

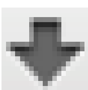
You can apply filters to more than one column at a time. If you do, then the filters will combine to show only information that matches **all** of the criteria. If you remove the filter from one column (by selecting **Show all rows**), the information will still be filtered on the other column.

Sorting

You can sort columns in ascending or descending order. Click on of the Sorting icons in the *Advanced Options* menu bar to sort information.

 - **Ascending** icon.

Click to sort this column in ascending order (largest value at the bottom). When a column is sorted in ascending order, an upward arrow (▲) displays in the column header.

 - **Descending** icon.

Click to sort this column in descending order (largest value at the top). When a column is sorted in descending order, a downward arrow (▼) displays in the column header.

To remove the sorting and return to the default view, click the sort icon again in the *Advanced Options* menu bar.

Contact Rand McNally Support

From the DriverConnect App:

- Tap the **Main Menu** button, and then tap **Settings**.
- Tap the **Tell Rand** link
- Type your message and tap **SEND**.

From the DriverConnect Portal:

- Tap Your Name and select **Chat With Us**.
- Enter the required information and click **SEND**.

By email:

- Send a message to DriverConnectSupport@randmcnally.com

On the web:

- Visit www.randmcnally.com/eld-50-support

FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and may cause harmful interference to radio communications if not installed and used in accordance with the instructions. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:
• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and the receiver.
• Connect the equipment into an outlet that is on a different circuit from the device.
• Consult the dealer or an experienced radio/TV technician for help.
Notice: changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

IC Compliance Statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions:
1. This device may not cause interference, and
2. This device must accept any interference, including interference that may cause undesired operation of the device.
This Class B digital apparatus complies with Canadian ICES-003.

IC attestation de conformité

Le présent appareil est conforme aux CNR d'Industrie Canada Applicables aux appareils radio exempts de licence.
L'exploitation est autorisée aux deux conditions suivantes :
(1) l'appareil ne doit pas produire de brouillage,
et (2) l'utilisateur de l'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre dispositif.
Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Warnings, End-User License Agreement, and Warranty

This equipment complies with FCC & ISED (IC) radiation exposure limits set forth for an uncontrolled environment and meets the 47 CFR 2.1091 & RSS-102 of the FCC & ISED (IC) radio frequency (RF) Exposure rules. This equipment should be installed and operated keeping the radiator at least 20 cm or more away from person’s body.

Safe Driving Practices

Always use your best judgment. Exercise caution and common sense when the vehicle is in motion. Do not become distracted by the vehicle while driving. Minimize the amount of time spent looking at the device while driving.
Do not input destinations, change settings, or access any functions requiring prolonged use of the device controls while driving. Pull over in a safe and legal manner before attempting such operations.

End-User License Agreement

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Use the Product for any purpose other than fleet management and compliance.
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Warranty

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The Customer must pay any initial shipping charges required to ship the product to Rand McNally for warranty service, but the return charges will be at Rand McNally's expense, if the product is repaired or replaced under warranty.
Repairs or replacements have a 90-day warranty. If the product returned is still under its original warranty, then the new warranty is 90 days from the date of repair or replacement or to the end of the original one (1) year warranty, whichever is longer.
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WARNING: Cancer and Reproductive Harm – www.P65Warnings.ca.gov.

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